



User Guide

Volume IV

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Contents of Volumes

Volume I

REVISION HISTORY
CHAPTER 1 - INTRODUCTION
CHAPTER 2 - ADDRESS VALIDATION INQUIRY
CHAPTER 3 - TELEPHONE NUMBER INQUIRY/RESERVATION INQUIRY
CHAPTER 4 - CANCEL RESERVATION - TELEPHONE NUMBER INQUIRY
CHAPTER 5 - TN CONFIRMATION INQUIRY
CHAPTER 6 - SCHEDULING INQUIRY/AVAILABILITY - DISPATCH INQUIRY
CHAPTER 7 - DUE DATE INQUIRY
CHAPTER 8 - LOOP PRE-QUALIFICATION INQUIRY
CHAPTER 9 - LOOP QUALIFICATION INQUIRY
CHAPTER 10 - INTEGRATED DIGITAL LOOP CARRIER (IDLC) INQUIRY

Volume II

CHAPTER 11- FEATURE/SERVICE AVAILABILITY - FEATURE INQUIRY
CHAPTER 12 - FEATURE/SERVICE AVAILABILITY - PIC/LPIC LIST INQUIRY
CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)
CHAPTER 14 - DIRECTORY LISTING (DL) INQUIRY
CHAPTER 15 - YELLOW PAGE HEADING (YPH) INQUIRY
CHAPTER 16 - RATE GROUP INQUIRY
CHAPTER 17 - NUMBER POOLING INQUIRY
CHAPTER 18 - REMOTE ACCESS TO CALL FORWARDING (RACF) INQUIRY
CHAPTER 19 - ORDER STATUS INQUIRY



Contents of Volumes

Volume III

CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY
CHAPTER 21 - COMMON LANGUAGE LOCATION INDICATOR (CLLI)/LST INQUIRY
CHAPTER 22 - CONNECTING FACILITY ASSIGNMENT (CFA) INQUIRY
CHAPTER 23 - NETWORK CHANNEL/NETWORK CHANNEL INTERFACE (NC/NCI) INQUIRY
CHAPTER 24 - IMPAIRMENT STATUS INQUIRY
CHAPTER 25 - TRANSPORT IMPAIRMENT STATUS INQUIRY
CHAPTER 26 - BATCH CUT PROCESS INQUIRY
CHAPTER 27 - COMPLEX PRODUCTS INQUIRY
CHAPTER 28 - LOOP MAKEUP FOR SPARE FACILITIES
CHAPTER 29 - CANCELLATION FACILITIES RESERVATION

Volume IV

CHAPTER 30 - CSI BY CIRCUIT NUMBER
CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER
CHAPTER 32 - VIEW MULTIPLE CSI'S
CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)
CHAPTER 34 - CABS CSI
CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS
CHAPTER 36 - CABLE ID / CHAN PAIR STATUS
CHAPTER 37 - VIEW CENTRAL OFFICE ADDRESS
CHAPTER 38 - VIEW INSTALLATION CALENDAR
CHAPTER 39 - ESTIMATE SERVICE DUE DATE
CHAPTER 40 - VIEW ALL
CHAPTER 41 - DATA VALIDATION FILES
CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS
APPENDIX - FIELDS & DESCRIPTIONS



Volume IV Contents

Volume I	iii
Volume II	iii
Volume III	iv
Volume IV	iv
CHAPTER 30 - CSI BY CIRCUIT NUMBER	30.1
Overview	30.1
CSI by Circuit Number - Input Screen	30.2
CSI by Circuit Number - Full Non Complex Circuit Output	30.3
CSI by Circuit Number - Full Complex Circuit Output	30.4
CSI by Circuit Number - Partial Circuit Output	30.6
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	30.8
CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER	31.1
Overview	31.1
CSI by Miscellaneous Account Number - Input Screen	31.2
CSI by Miscellaneous Telephone Number - Output Screen (Non-Complex)	31.3
CSI by Miscellaneous Telephone Number - Output Screen (Complex)	31.4
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	31.7
CHAPTER 32 - VIEW MULTIPLE CSI'S	32.1
Overview	32.1
CSI View Multiple CSIs - Input Screen	32.2
CSI View Multiple CSIs - Output Screen	32.4
View Credit History Link	32.6
View Products and Services Link	32.6
View Pending Service Order Information Link	32.7
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	32.8



Volume IV Contents

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)	33.1
Overview	33.1
CSI by ATN - Input Screen	33.2
Unparsed ATN Report	33.3
CSI by ATN - (Non-Complex) - Output Screen	33.4
CSI by ATN - (Complex) - Output Screen	33.6
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	33.9
CHAPTER 34 - CABS CSI	34.1
Overview	34.1
CABS CSI Inquiry - Input Screen	34.2
CABS CSI Inquiry - Output Screen	34.3
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	34.6
CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS	35.1
Overview	35.1
Reserve Miscellaneous Account Numbers Inquiry - Input Screen	35.2
Reserve Miscellaneous Account Numbers Inquiry - Output Screen	35.4
Show Previous Requested Miscellaneous Account Numbers - Output Screen	35.6
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	35.7
CHAPTER 36 - CABLE ID / CHAN PAIR STATUS	36.1
Overview	36.1
CABLE ID / CHAN PAIR Status Inquiry - Input Screen	36.2
CABLE ID / CHAN PAIR Status Inquiry - Output Screen	36.4
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region 36.6	36.6
CHAPTER 37 - VIEW CENTRAL OFFICE ADDRESS	37.1
Overview	37.1
View Central Office Inquiry - Input Screen from the Main Menu	37.2
View Central Office Inquiry - Output Screen from the Main Menu	37.2
View Central Office Inquiry - Input Screen from the Address Validation screen	37.3
View Central Office Inquiry - Interim Screen from the "View CO Infor-	



mation" link from the Address Validation screen.	37.4
View Central Office Inquiry - Output Screen from the "View CO Information" link from the Address Validation screen.	37.5
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	37.7
CHAPTER 38 - VIEW INSTALLATION CALENDAR.	38.1
Overview.	38.1
View Installation Calendar Inquiry - Input Screen (Main Menu) . .	38.2
View Installation Calendar Inquiry- Input Screen (with AREA and Telephone Number)	38.3
View Installation Calendar Inquiry- Input Screen (via Address Validation).	38.3
View Installation Calendar Inquiry- Output Screen	38.4
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	38.7
CHAPTER 39 - ESTIMATE SERVICE DUE DATE.	39.1
Overview.	39.1
Estimate Service Due Date - Initial Input Screen	39.2
Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen	39.3
Estimate Service Due Date Inquiry - Output Screen	39.6
Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen	39.7
Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)	39.10
CHAPTER 40 - VIEW ALL	40.1
Overview.	40.1
View All - Input Screen	40.2
Address Validation Screen	40.4
CSI Screen	40.5
Telephone Number Reservation Screen	40.7
PIC/LPIC Screen.	40.8
Feature and Services Screen	40.9
View Installation Calendar Screen	40.10
CHAPTER 41 - DATA VALIDATION FILES	41.1



Volume IV Contents

Overview.....	41.1
Data Validation Files.....	41.2
Data Validation File User Guide.....	41.4
Data Validation Files Overview	41.4
CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS	42.1
RESPONSE CODES & DESCRIPTIONS (AT&T 12-State Regions). . . .	42.1
Overview.....	42.1
001-500 OBF Recommended Response Code	42.1
501-999 Provider Specific Response Code	42.1
Response Cross-Reference Tables	42.2
OBF Response Code/Description and Provider Response Code/Description ..	42.15
Address Validation Inquiry.....	42.15
Manual Address Validation Inquiry	42.17
Batch Cut Process Inquiry	42.20
Cancel Reservation/Telephone Number Inquiry	42.22
CLLI Inquiry.....	42.24
CFA Inquiry	42.26
Complex Products Inquiry	42.28
Customer Service Inquiry.....	42.31
Directory Listings Inquiry	42.33
Feature Service Availability – Feature Inquiry.....	42.35
Feature Service Availability - PIC/LPIC Inquiry	42.37
Impairment Status Inquiry	42.39
Transport Impairment Status Inquiry	42.41
Integrated Digital Loop (IDLC) Inquiry.....	42.43
Loop Pre-Qual Inquiry	42.45
Loop Qualification Inquiry	42.47
NC/NCI Inquiry	42.49
Order Status Inquiry	42.51
Provisioning Order Status (POS) Inquiry	42.53
Rate Group Inquiry	42.55
RACF Inquiry	42.57
Scheduling Inquiry Availability – Dispatch Inquiry.....	42.59
Scheduling Inquiry/Availability - Due Date Inquiry	42.61
Telephone Number Inquiry.....	42.64



Telephone Number Reservation Inquiry	42.66
TN Confirmation Inquiry	42.68
Feature Service Availability – Pooled TN Inquiry	42.70
Yellow Page Heading (YPH) Inquiry	42.72
Response Output Screen	42.74
.	42.75
RESPONSE CODES & DESCRIPTIONS (AT&T Southeast Region) . .	42.76
Overview	42.76
Response Output Screen	42.76
Response Cross-Reference Tables	42.77
Feature Service Availability - PIC/LPIC Inquiry	42.78
Feature Service Availability - Feature	42.79
Telephone Number Reservation	42.80
Address Validation Inquiry	42.82
Loop Makeup Inquiry	42.83
CSI Inquiry	42.84
CABLE ID / CHANNEL PAIR Status Inquiry	42.85
Estimated Service Due Date Inquiry	42.86
View Central Office Inquiry	42.87
View Installation Calendar Inquiry	42.88
Address Structure User in Address Validation Responses	42.89
APPENDIX - FIELDS & DESCRIPTIONS	A.1



Volume IV Contents

X

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CHAPTER 30 - CSI BY CIRCUIT NUMBER

Overview

The **CSI by Circuit Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by a circuit number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Circuit Number Inquiry can be accessed from the Main Menu.

When CSI by Circuit Number is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
Circuit Number	Circuit Number	Required
AGAUTH	AGAUTH	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

For the Circuit Number field, the circuit number should be entered without any special characters, only the alpha/numeric values.

CSI by Circuit Number - Input Screen

The screenshot shows a web interface for Verigate. At the top left is the Verigate logo. At the top right is the title "CSI Inquiry Circuit Number (AT&T Southeast Only)". Below the title, there is a form with the following elements:

- A dropdown menu labeled "Area (AT&T Southeast Region only):" with a downward arrow.
- A text input field labeled "Circuit Number:".
- Radio buttons for "Letter of Authorization on file? (AGAUTH):" with options "Yes" and "No".
- A warning box containing the text: "WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement."
- Two buttons: "Retrieve CSI Info" and "Reset".

At the bottom of the page, there is a copyright notice: "© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved."

If the CSI by Circuit Number transaction is successful and based on the input values of the Circuit Number field, the following may be returned:

- If the transaction request contains a full non-complex circuit ID, Verigate will display the non-complex CSR by Full Circuit Number response screen.
- If the transaction request contains a full complex circuit ID, Verigate will display the complex CSR by Full Circuit Number response screen.
- If the transaction request contains a partial circuit ID and the response contains multiple circuit ID matches, Verigate will display the CSR by Partial Circuit number response screen.
- If the transaction request contains a partial circuit ID and the response contains only a single non-complex circuit ID match, Verigate will display the same non-complex CSR by Full Circuit Number response screen that would be displayed if a full non-complex circuit ID had been provided on the request.

- If the transaction request contains a partial circuit ID match, Verigate will display the same complex CSR by Full Circuit Number response screen that would be displayed if a full complex circuit ID had been provided on the request.



Note:

A minimum of 9 characters are required to be populated in the Circuit Number field.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

CSI by Circuit Number - Full Non Complex Circuit Output

Verigate		Circuit Number Report	
View Credit History	View Product and Services	View Pending Service Order Information	
ACCT 678 442-7600 714			
EXCH LRCV			
BCS VR3CL			
STAT OPEN			
TYPE RESIDENCE			
SVCC 1P			
EQIND1 22			
LASTZSER 26043546			
MULTLINE 1			
HTGHMLCT 0			
JOINTIND			
JAZZIND			
BREFIND			
DENYIND 0			
BMITIND			
SENSACCT			
PCL OO AY 08-24-2003			
TTRA 770 962			
CENT R00			

CSI by Circuit Number - Full Complex Circuit Output



[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

TXNUM:dn1429263676387e D/T Sent:200906100226PM

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[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

TXNUM:dn1429263676387e Sent:200906100226PM

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- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts
- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- LeHand FIDs

Circuit Number Report

[View Product and Services](#)[View Pending Service Order Information](#)


Customer Record Sections

Select one section to display

Show Section for Option

ACCT 850 M46-0475 476
EXCH CHIP
BCS UEANL
STAT OPEN
TYPE BUSINESS
SVCC 2:
EQIND1 6
LASTZSER 268435463
DPAKLCCT 2
MULTLINE 0
HTGHMLCT 0
JOINTIND
JAZZIND

CSI by Circuit Number - Partial Circuit Output

 *Customer Record Cross Reference List*

Circuit Number	Type	Exchange	Account Number	Billing Name
20.TYNU.504403..SB	CLS	CTN	704M315369369	BST TEST ACCOUNT
20.TYNU.504404..SB	CLS	CTN	704M315414414	BST TEST ACCOUNT
20.TYNU.504406..SB	CLS	CTN	704M335709709	BST TEST ACCOUNT
20.TYNU.504405..SB	CLS	CTN	704M336089089	BST TEST ACCOUNT
20.TYNU.504409..SB	CLS	HNDV	828M156894894	BST TEST ACCOUNT
20.TYNU.504408..SB	CLS	HMLT	910M380994994	BST TEST ACCOUNT

TXNUM:dn1429263676587u D/T Sent:200906100229PM

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 *Circuit Number Report*

[View Product and Services](#) [View Pending Service Order Information](#)


Customer Record Sections

Select one section to display

Show Section for Option

TXNUM:dn1429263676614v D/T Sent:200906100230PM

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*Circuit Number Report*

[View Credit History](#)[View Product and Services](#)[View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

Show Section for Option

---BILL

BILL

BN1 BST TEST ACCOUNT

BN2 UAT TEAM

BA3 RM 27M40

BA4 675 W PEACHTREE ST

PO ATLANTA GA 30375

TAX NNNN

TAR 085,812

PACI XXXX

BTN 704 Q98-6536-536

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 30 - CSI BY CIRCUIT NUMBER

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

30

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 30 - CSI BY CIRCUIT NUMBER

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

30

The BILLING NAME field can be returned on the Verigate Response, but NOT in XML.



Note:

BILLING NAME field will only be returned on the response when a partial circuit number was input and more than one circuit is found in the database.

The EXCH field can be returned on the Verigate response, but NOT in XML.



Note:

EXCH will only be returned on the response when a partial circuit number was input and more than one circuit is found in the database.

**CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT
NUMBER****Overview**

The **CSI by Miscellaneous Account Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by miscellaneous account telephone number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Miscellaneous Account Number can be accessed from the Main Menu.

The following must be entered to retrieve CSI by Miscellaneous Account Number:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
Miscellaneous Account Number	Miscellaneous Account Number	Required
AGAUTH	Letter of Authorization on File	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

The fourth position of the Miscellaneous Account Number must be populated with an alphabetic character.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

This inquiry will return CSI data on both non-complex and complex accounts.

CSI by Miscellaneous Account Number - Input Screen

The screenshot shows a web application interface for Verigate. The title bar reads "CSI Inquiry Miscellaneous Account Number (AT&T Southeast Only)". The form includes a dropdown menu for "Area (AT&T Southeast Region only)", a text input field for "Miscellaneous Account Number", and radio buttons for "Letter of Authorization on file? (AGAUTH)" with options "Yes" and "No". A warning box states: "WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement." Below the form are two buttons: "Retrieve CSI Info" and "Reset". The footer contains the copyright notice: "© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved."


User Clicks on **Proceed with Inquiry** button.


CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

31

Overview

CSI by Miscellaneous Telephone Number - Output Screen (Non-Complex)

		<i>Miscellaneous Account Number Report</i>	
View Credit History	View Product and Services	View Pending Service Order Information	
ACCT 904 Q88-5521 521			
EXCH IXS			
BCS 1FB			
STAT OPEN			
TYPE BUSINESS			
SVCC 21			
EQIND1 1			
LASTSER 268435457			
MULTLINE 0			
HTGHMLCT 0			
JOINTIND			
JAZZIND			
BREFIND			
DENYIND 0			
BMITIND			
SENSACCT			
ETET MECHADJ			
CENT IOX			

		<i>Product and Services Itemization</i>	
ACCT 904Q885521521			
BN1 AT&T SOUTHEAST-CAVE			
BN2 ATTN: TEST MGR			
BA3 675 W PEACHTREE ST			
BA4 RM 20-D35			
PO ATLANTA GA 30096			
1 ETET1 End-to-End Testing Use Only			

TXNUM:dn1429263677234y	D/T Sent:200906100240PM
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Additional information on the output of a non-complex inquiry may be found in Chapter 13 - Customer Service Inquiry, Both CSI plus Listings Inquiry.

CSI by Miscellaneous Telephone Number - Output Screen (Complex)


Miscellaneous Account Number Report

[View Product and Services](#)
[View Pending Service Order Information](#)


Customer Record Sections

Select one section to display

Show Section for Option

TXNUM:dn1429263677353z
D/T Sent:200906100242PM

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Miscellaneous Account Number Report

[View Product and Services](#)
[View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

Show Section for Option

TXNUM:dn1429263677353z
Sent:200906100242PM

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- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts
- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- Lefthand FIDs

Verigate

Miscellaneous Account Number Report

[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

Show Section for Option

---S&E

(LINES & STATIONS)

CKL 1-609-A 3RD ST, CHIPLEY,
FL/SN TELCO/LDC FLR ZXL2

1 PE1P2 Physical Expanded Interconnection Two-Wire Cross Connect, Provisioning

/CLS 30.TYNU.000002..SB

/LSO 850 638/TAR 405,722

/CA PSAW2/PR 201/AECN 9998

/SED 04-15-05/ZSER 3C10000001

/RATE .02

1 UNECN CLEC Contact Name and Number, Provisioning Only, Zero-Rated

Information is displayed by the selection of options.

Options available if the account is owned by AT&T Southeast Region:

- Ident / List
- Dir / Bill
- Service and Equi
- Remarks
- SLA Listings
- View All Sections

Options available if the account is owned by the CLEC viewing the account information:

- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts
- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- Lefthand FIDs

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

31

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 31 - CSI BY MISCELLANEOUS ACCOUNT NUMBER

31

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

The MISCELLANEOUS ACCOUNT NUMBER field can be returned on the Verigate Response, but NOT in XML.



Note:

MISCELLANEOUS ACCOUNT NUMBER is required input.

MISCELLANEOUS ACCOUNT NUMBER identifies a non-standard account number.

MISCELLANEOUS ACCOUNT NUMBER identifies an account number that is not a dialable number.

Valid Format: Account Number Format = NPANXXLLLL

NPA = area code

NXX = exchange

LLLL = 4-digit number

*Account Number with Customer Code Format =
NPANXXLLLLCCC*

NPA = area code

NXX = exchange

LLLL = 4-digit number

CCC = Customer Code

CHAPTER 32 - VIEW MULTIPLE CSI'S

Overview

The **View Multiple CSIs Inquiry** allows the user the ability to retrieve unparsed customer service records for up to four non-complex accounts belonging to the requested user as well as those owned by another user by Telephone Number. Users are required to affirm that they have authorization to view the customer service information.

View Multiple CSIs can be accessed from the Main Menu.

To start the View Multiple CSIs Inquiry, the user must input the following information:

- **AREA** - A state code for the Telephone Number must be selected from the drop down list.
- **Telephone Number** - The 13 digit telephone number must be entered associated with the AREA code that was selected.
- **Letter of Authorization of File (AGAUTH)** - The User has two (2) options:
 - Yes - Select "YES" if the CLEC has obtained all necessary authorization required by applicable law and their interconnection agreement.
 - No - Select "NO" if the CLEC has not obtained all necessary authorization required by applicable law and their interconnection agreement.
 - If YES is selected, the CSI for that telephone number will be displayed. If NO is selected, then the CSI for that telephone number will not be displayed.

This inquiry allows up to four telephone numbers to be entered, in which at least one telephone number is required.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

Click on the **Retrieve CSI Info** button.

CSI View Multiple CSIs - Input Screen

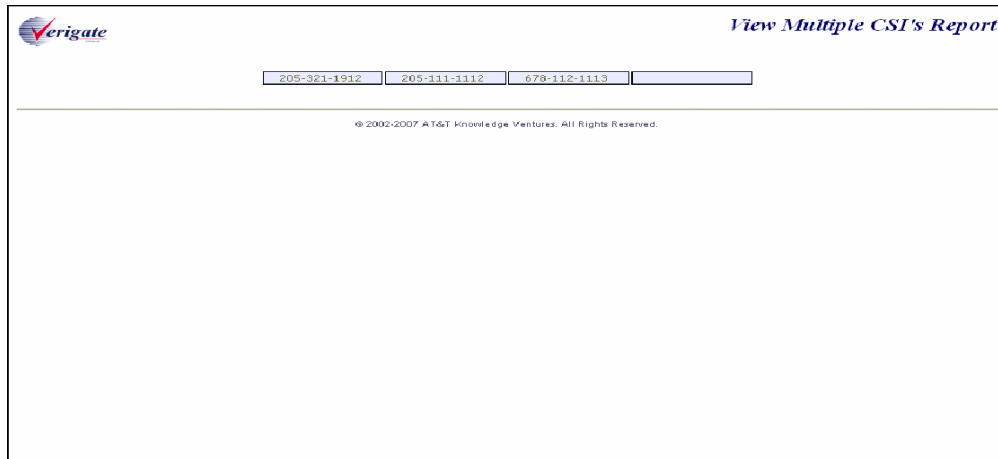
Verigate *CSI Inquiry View Multiple CSIs (AT&T Southeast Only)*

Area	Telephone Number	Letter of Authorization on file? (AGAUTH)
<input type="button" value="v"/>	<input type="text"/>	<input type="radio"/> Yes <input type="radio"/> No
<input type="button" value="v"/>	<input type="text"/>	<input type="radio"/> Yes <input type="radio"/> No
<input type="button" value="v"/>	<input type="text"/>	<input type="radio"/> Yes <input type="radio"/> No
<input type="button" value="v"/>	<input type="text"/>	<input type="radio"/> Yes <input type="radio"/> No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

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Once the user clicks on the Retrieve CSI Info button, the following screen will be returned:



The user is presented with the telephone numbers that were selected in a row. By clicking on each of the telephone numbers within the box will retrieve the CSI for that particular telephone number.

CSI View Multiple CSIs - Output Screen


View Multiple CSI's Report

205-321-1912
205-111-1112
678-112-1113

[View Credit History](#)
[View Product and Services](#)
[View Pending Service Order Information](#)

ACCT 205 321-1912 912
EXCH BHMC
BCS 1FR
STAT OPEN
TYPE RESIDENCE
SVCC 11
EQIND1 22
LAST2SER 268435478
MULTLINE 3
HTGMLCT 0
JOINTIND
JAZZIND
BREFIND
DENYIND 0
BMITIND
SENSACCT

---LIST
NP (NON-PUB) LINESHARE, BILLY
LA 1715 6TH AV N, BIRMINGHAM,
AL
SA 1715 6TH AV N, BIRMINGHAM, AL
DZIP 35203
---DIR
DDA BILLY LINESHARE
1715 6TH AV N
BIRMINGHAM AL 35203
DEL A2, B2
---BILL
BN1 AT&T SOUTHEAST
BA2 ATTN: TEST MANAGER
BA3 RM 20D35
BA4 675 W PEACHTREE ST
PO ATLANTA GA 35243
CC - KNOWN GOOD CREDIT
DOI 20030713
No Deposit on Account
No treatment (collection steps) in the past 12 months
No Returned Checks in the past 12 months

<p>---S&E</p> <p>(CHARGEABLE LISTINGS)</p> <p>1 NPU Listing-Not in Directory or Directory Assistance</p> <p>/SED 07-13-03/ZSER 3C10000001</p> <p>/RATE 5.00</p> <p>(LINES & STATIONS)</p> <p>1 1FR Residential Line</p> <p>/TN 205 321-1912/ADL/PIC NONE</p> <p>/LPIC NONE/PCA BO, 07-13-03</p> <p>/LPCA BO, 07-13-03/NMC</p> <p>/TTRA 205 321/EKK 205 321</p> <p>/LRN 2053210000/SED 07-13-03</p> <p>/ZSER 4310000002</p> <p>/BLOC 08-21-2008</p> <p>/RATE 16.95</p> <p>1 TTR Touch-Tone</p> <p>/TN 205 321-1912/SED 07-13-03</p> <p>/ZSER 4A10000003</p> <p>/RATE NR</p> <p>1 AH8 Telecommunications Relay Service</p> <p>/TN 205 321-1912/SED 07-13-03</p> <p>/ZSER 5110000004</p> <p>/RATE .15</p> <p>1 ETET1 End-to-End Testing Use Only</p>	<p>1 TTR Touch-Tone</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 4210000011</p> <p>/RATE NR</p> <p>1 AH8 Telecommunications Relay Service</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 4910000012</p> <p>/RATE .15</p> <p>1 ETET1 End-to-End Testing Use Only</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 5010000013</p> <p>/RATE NR</p> <p>1 FUJAX Federal Universal Service Charge</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 5710000014</p> <p>/RATE .89</p> <p>1 UMPCX FCC Local Number Portability Line Charge- Line</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 5E10000015</p> <p>/RATE NR</p> <p>1 9LA FCC Charge for Network Access for Additional Line</p> <p>/TN 205 321-1920/SED 07-13-03</p> <p>/ZSER 6510000016</p> <p>/RATE 6.83</p>
---	---

See Chapter 13 - Customer Service Inquiry (CSI) for details on information that will be displayed on this CSI. And/or Chapter 33 - Customer Service Inquiry (CSI) by Account Telephone Number.


View Credit History Link

---	BILL
BN1	AT&T SOUTHEAST
BA2	ATTN: TEST MANAGER
BA3	RM 20D35
BA4	675 W PEACHTREE ST
PO	ATLANTA GA 35243
CC	- KNOWN GOOD CREDIT
DOI	20030713
No Deposit on Account	
No treatment (collection steps) in the past 12 months	
No Returned Checks in the past 12 months	
---	S&E
(CHARGEABLE LISTINGS)	
1	NPU Listing-Not in Directory or Directory Assistance
	/SED 07-13-03/ZSER 3C10000001
	/RATE 5.00
(LINES & STATIONS)	
1	1FR Residential Line
	/TN 205 321-1912/ADL/PIC NONE
	/LPIC NONE/PCA BO, 07-13-03
	/LPCA BO, 07-13-03/NMC
	/TTRA 205 321/EXX 205 321
	/LRN 2053210000/SED 07-13-03
	/ZSER 4310000002
	/BLOC 08-21-2008

View Products and Services Link

	<i>Product and Services Itemization</i>
ACCT	2053211912912
BN1	AT&T SOUTHEAST
BA2	ATTN: TEST MANAGER
BA3	RM 20D35
BA4	675 W PEACHTREE ST
PO	ATLANTA GA 35243
3	AH8 Telecommunications Relay Service
	+0000000.45
3	ETET1 End-to-End Testing Use Only
	+0000000.00
3	FUJAX Federal Universal Service Charge
	+0000002.67
3	LNPCX FCC Local Number Portability Line Charge- Line
	+0000000.00
1	NPU Listing-Not in Directory or Directory Assistance
	+0000005.00
3	TTR Touch-Tone
	+0000000.00
3	1FR Residential Line
	+0000050.85
3	9LA FCC Charge for Network Access for Additional Line

View Pending Service Order Information Link



[View Multiple CSI's Report](#)

205-321-1912

205-111-1112

678-112-1113

[View Credit History](#)

[View Product and Services](#)

No Pending Service Order(s) For This Account

ACCT 205 321-1912 912

EXCH BHMC

BCS 1FR

STAT OPEN

TYPE RESIDENCE

SVCC 11

EQIND1 22

LASTZSER 268435478

MULTLINE 3

HTGHMLCT 0

JOINTIND

JAZZIND

BREFIND

DENYIND 0

BMIHTIND

SENSACCT

PCL OO AY 08-24-2003

CHAPTER 32 - VIEW MULTIPLE CSI'S

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

32

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

This transaction is NOT supported by XML. This is a Verigate only transaction.

INPUT	
Field	Usage
AGAUTH	Required
AREA	Required
D/TSENT	Required
TN	Required
TXNUM	Required

RESPONSE	
Field	Usage
CSR DETAIL	Conditional
D/TSENT	Required
MSG ID	Required
MSG TEXT	Required
PENDING SERVICE ORDER DETAIL	Conditional
PRODUCT & SERVICES DETAIL	Conditional
TXNUM	Required

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

The **CSI by Account Telephone Number Inquiry** allows the user the ability to retrieve unparsed customer service information for accounts belonging to the requested user as well as those owned by another user by account telephone number. Users are required to affirm that they have authorization to view the customer service information.

CSI by Account Telephone Number can be accessed from the Main Menu.

The following must be entered to retrieve the **CSI by ATN** information:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
ATN	Account Telephone Number	Required
AGAUTH	Letter of Authorization on File	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

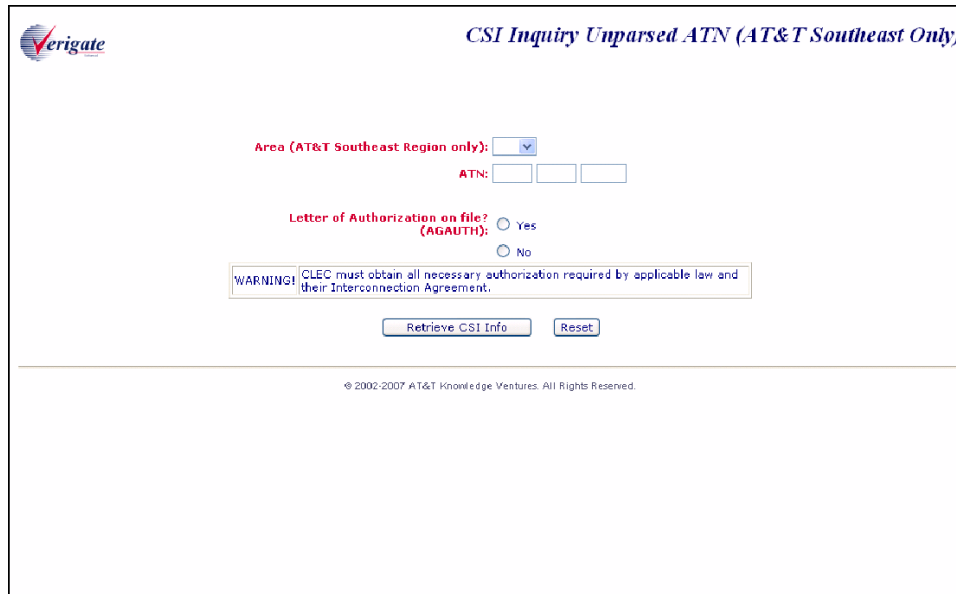
This inquiry will return CSI data on both non-complex and complex accounts.



Note:

If the account data exceeds the maximum size limit, Verigate will return the partial CSR data up to the maximum limit and a message will be displayed that partial data is being returned. For the full CSR, the user should call the IS Call Center or Local Service Center for further assistance.

CSI by ATN - Input Screen



Verigate

CSI Inquiry Unparsed ATN (AT&T Southeast Only)

Area (AT&T Southeast Region only):

ATN:

Letter of Authorization on file? (AGAUTH): ☐ Yes ☐ No

WARNING! CLEC must obtain all necessary authorization required by applicable law and their Interconnection Agreement.

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User clicks on the **Proceed with Inquiry** button.

Unparsed ATN Report


The user will be presented with the following screen that contains links and options to view CSI data:

- View Credit History Link (If State applicable)
- View Products and Services Link
- View Pending Service Order Information link
- Drop down “Select one section to Display” box

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

CSI by ATN - (Non-Complex) - Output Screen


Unparsed ATN Report

[View Credit History](#)
[View Product and Services](#)
[View Pending Service Order Information](#)

ACCT 205 408-4218 200

EXCH BHMS

BCS 1FB

STAT OPEN

TYPE BUSINESS

SVCC 21

EQIND1 8

LASTZSER 268435464

MULTLINE 1

HTGHMLCT 0

JOINTIND

JAZZIND

BREFIND

DENYIND 0

BMIHTIND

SENSACCT

PCL OO AY 09-07-2002

ETET MECHADJ

CENT C30

---LIST

NP (NON-PUB) RACON, ROCKY

LA 5332 HIGHWAY 280

SA 5332 HIGHWAY 280

, BIRMINGHAM

LOC DES (OAK MOUNTAIN CENTRAL OF+)

DZIP 35242

YFH 999001

NONE

SIC 7999

---DIR

DEL A0, B0

---BILL

BN1 BELLSOUTH TEST ACCT

BA2 675 W PEACHTREE ST

BA3 27M40 BSC

PO ATL GA 30375

CC - KNOWN GOOD CREDIT

D01 20000612

No Deposit on Account

No treatment (collection steps) in the past 12 months

No Returned Checks in the past 12 months

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

33

```
---S&E

(CHARGEABLE LISTINGS)
1 NP3 Listing-not in directory or directory assistance
  /RTE 0 00/SED 10-19-00
  /ZSER 6D10000008
  /RATE NR

(LINES & STATIONS)
1 1FB Business Line
  /TN 205 408-4218/RTE 0 00
  /PIC NONE/LPIC NONE
  /PCA BO, 06-12-00
  /LPCA BO, 06-12-00/MMC/ZLCP J
  /SED 06-12-00/ZSER 3C10000001
  /RATE NR

1 TTB Touch-Tone
  /TN 205 408-4218/SED 06-12-00
  /ZSER 4310000002
  /RATE NR

1 AH8 Telecommunications Relay Service
  /TN 205 408-4218/RTE 0 00
  /SED 06-12-00/ZSER 4A10000003
  /RATE NR

1 ETET1 End-to-End Testing Use Only
  /TN 205 408-4218/SED 06-12-00
  /ZSER 5110000004
```

Additional information on the output of a non-complex inquiry may be found in Chapter 13 - Customer Service Inquiry, Both-CSI plus Listings Inquiry.

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

CSI by ATN - (Complex) - Output Screen



Verigate *Unparsed ATN Report*

[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

TXNUM:dn14292636812545 D/T Sent:200906100347PM

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Verigate *Unparsed ATN Report*

[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

Ident / List
 Dir / Bill
 Service and Equip
 Remarks
 SLA Listings
 View All Sections

TXNUM:dn14292636812545 D/T Sent:200906100347PM

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Verigate

Unparsed ATN Report

[View Product and Services](#) [View Pending Service Order Information](#)

Customer Record Sections

Select one section to display

Show Section for Option

ACCT 407 916-3000 152
EXCH WNPX
BCS PR7RX
STAT OPEN
TYPE BUSINESS
SVCC H:
EQIND1 1942
LASTZSER 268441564
DPAKCLCT 2
MULTLINE 1715
HTGHMLCT 0
JOINTIND
JAZZIND

Information is displayed by the selection of options.

Options available if the account is owned by AT&T Southeast Region:

- Ident / List
- Dir / Bill
- Service and Equip
- Remarks
- SLA Listings
- View All Sections

Options available if the account is owned by the CLEC viewing the account information:

- Ident / List
- Dir / Bill
- Service and Equip
- Ported Out Lines
- Related Accounts

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Overview

- Billing Transfers
- Completed Activity
- Remarks
- DPA / CKL List
- SLA Listings
- Hunting List
- Lefthand FIDs

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
AGAUTH	AGAUTH ST
CSR DETAIL	CSR TEXT

The CUSTOMER RECORD SECTIONS field be returned on the Verigate response, but not in XML.



Note:

CUSTOMER RECORD SECTIONS is required input for a complex account when a CSR is requested by an account telephone number.

Valid Values: AT&T Southeast owned accounts:

Ident / List

Dir / Bill

Service and Equip

Remarks

SLA Listings

View All Sections

CHAPTER 33 - CSI BY ACCOUNT TELEPHONE NUMBER (ATN)

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast)

Accounts owned by CLEC:

Ident / List

Dir / Bill

Service and Equip

Ported Out Lines

Related Accounts

Billing Transfers

Completed Activity

Remarks

DPA / CKL List

SLA Listings

Hunting List

Left Hand FIDs

The PENDING SERVICE INFORMATION field can be returned on the Verigate response, but NOT in XML.



Note:

PENDING SERVICE INFORMATION will be returned on the response only when the information is available in the database.

The PRODUCT & SERVICES DETAIL field can be returned on the Verigate response, but NOT in XML.



Note:

PRODUCT & SERVICES DETAIL will be returned on the response only when the information is available in the database.

CHAPTER 34 - CABS CSI

Overview

The **View CABS Inquiry** allows the user the ability to retrieve unparsed CABS customer service records for accounts belonging to the requested user as well as those owned by another user.

View CABS CSI can be accessed from the Main Menu.

When the CABS CSI is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
Telephone Number	Telephone Number	Required
Circuit Number	Circuit Number	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CABS CSI Inquiry - Input Screen



If a CABS CSI transaction is successful, the following CABS SCI response screen will be displayed with the following fields:

- Displays the fields from the original user request across the top of the screen
 - Account (refers to the TN entered for the request)
 - Circuit Number
- The unparsed CABS CSI data will then be displayed under the appropriate headings as follows.
 - ---IDENT---
 - ---LIST---
 - ---BILL---
 - ---S&E---

CABS CSI Inquiry - Output Screen


[View CABS CSR](#)

Account Number: 407N160011 Circuit Number: 58.LJFU.000011..SB

---IDENT---

US 011
AT 458
CNA ZXL
CNA ZXL
---LIST---

CN BELLSOUTH TEST ACCOUNT
CA 1-501 W 9TH ST
CTL 1-SNFRFLMADS0
CA 2-637 A1*A NORTH
CTL 2-PNVDFLMADS0
CA 3-604 NAUTILUS ST
CTL 3-PCBHFLNTDS0
CA 4-130 SW NASSAU ST
CTL 4-LKCYFLMADS0
CA 5-13625 ATLANTIC BLVD
CTL 5-JCBHFLABRS0
CA 6-201 E JEFFERSON ST
CTL 6-BKVLFLJFDS0

CTL 5-JCBHFLABRS0
CA 6-201 E JEFFERSON ST
CTL 6-BKVLFLJFDS0
CA 7-400 SW 2ND AV
CTL 7-GSVFLFMADS0
CA 8-400 SW 2ND AV
CTL 8-GSVFLFMADS1
CA 9-316 W NEW YORK AV
CTL 9-DELDFLMADS0
CA 10-11317 BEACH BLVD
CTL 10-JCVFLFBWDS0
CA 11-424 N PEARL ST
CTL 11-JCVFLCLDS0
CA 12-11741 N MAIN ST
CTL 12-JCVFLOWDS0
CA 13-5528 JAMMES RD
CTL 13-JCVFLWCDS0
CA 14-45 N MAGNOLIA AV
CTL 14-ORLDFLMADS1
CA 15-45 N MAGNOLIA AV
CTL 15-ORLDFLMA42E
CA 16-6621 S ORANGE AV
CTL 16-ORLDFLPCDS0
CA 17-5120 SILVER STAR RD
CTL 17-ORLDFLSADS0

CTL 18-ORPKFLMADS0
CA 19-501 W 9TH ST
CTL 19-SNFRFLMAIMD
CA 20-30 W BELMONT ST
CTL 20-PNSCFBLXJX
CA 21-1725 E OLIVE RD
CTL 21-PNSCFLEP9MD
CA 22-201 S ORANGE AV
CTL 22-ORLDFLSOWA5
CA 23-913 E STRAWBRIDGE AV
CTL 23-MLBRFLNHWA9
CA 24-45 N MAGNOLIA AV
CTL 24-ORLDFLMAWAA
CA 25-7000 LAKE ELLENOR DR
CTL 25-ORLDFLRLWA1
CA 28-469 GRACE AV
CTL 28-PNCYFLDQWA1
CA 29-314 N SPRING ST
CTL 29-PNSCFLCMWA1
CA 30-550 W WATER ST
CTL 30-JCVFLFWAWA3
CA 31-45 N MAGNOLIA AV
CTL 31-ORLDFLMAXEY
CA 32-45 N MAGNOLIA AV
CTL 32-ORLDFLMAWAA

CTL 63-COCOFLMA4MD
---BILL---
N1 ENCORE SOLUTIONS
N2 ERIC PASCHAL
A3 675 W PEACHTREE ST
A4 MAIL 27M40
O ATLANTA GA 30375
AN U9998
---S&E---
LS 58LXFU000011..SB
NC LXR-
PLU 100
SSP
ZUN
PTU 0
IUAL
SED 08-10-01
KL 1-501 W 9TH ST, SANF, FL
LSO 407 321
NCI 02QB9 00A
SN TELCO
LOC FLR SBT8
ACTL 1
TAR 044,720
IPE1F2

TAR 044,720
IPE1P2
CA PSET8
PR 111
SED 08-10-01
1UNECN
ZRCI TEST ORDER
SED 08-10-01
KL 2-210 DORCHESTER SQ, LK MY
SN TEST ORDER
LSO 407 321
NCI 02DU9.00A
TAR 157,720
1UAL2X
FRN TESTORDER
ZDCA L
SED 08-10-01
1UNECN
ZRCI TEST ORDER
SED 08-10-01

Reset

TXNUM:null

D/T Sent:null

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
BILLING SECTION	BILLSEC
IDENTIFICATION SECTION	IDENTSEC
LISTING SECTION	LISTSEC
S&E SECTION	SESECT

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

The **Reserve Miscellaneous Account Numbers Inquiry** allows the user the ability to reserve miscellaneous account numbers within 30 days. These number(s) are to be used in the firm order process area and not guaranteed as being the number(s) that will appear on the completed order. Reserving a number only removes it from the database of numbers available. Numbers reserved via this inquiry will only become yours when the service is actually operational as a result of the firm order LSR. This inquiry also allows the user the ability to view miscellaneous account number(s) that have been previously reserved. The Address Validation Inquiry should be performed prior to this transaction since this inquiry is based on having a valid address.

Reserve Miscellaneous Account Numbers can be accessed from the Main Menu located under the TN Inquiry Heading.

When the Reserve Miscellaneous Account Number is selected, the user is presented with the following input fields:

Field Code	Field Name	Condition
AREA	Geographic Location	Required
CITY	CITY	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

Reserve Miscellaneous Account Numbers Inquiry - Input Screen

Verigate

Reserve Miscellaneous Account Numbers

Area (AT&T Southeast Region only):

City:

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The user will need to either select “Continue with Selection Request” or “Show Previously Requested Miscellaneous Account Numbers”.

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

35

Overview

Selection of the “Continue with Selection Request” process (Requesting new Miscellaneous Account Numbers):

The user enters data into the two required fields and selects the “Continue with Selection Request” button and the following input screen is displayed:

The screenshot shows a web form titled "Reserve Miscellaneous Account Numbers" with the Verigate logo in the top left. The form contains the following fields and controls:

- Area (AT&T Southeast Region only):** A dropdown menu with "AL" selected.
- City:** A text field containing "BIRMINGHAM".
- NPANXX:** A dropdown menu.
- Request:** A dropdown menu.
- Misc Account Numbers:** A label next to the Request dropdown.
- Buttons:** "Reserve Miscellaneous Account Numbers", "Return to Miscellaneous Account Inquiry Page", and "Reset".

At the bottom of the form, there is a status bar with the text: "TXNUM:dn1429240585891F", "D/T Sent:2008-09-16|08:24:51.175", and "© 2002-2008 AT&T Knowledge Ventures. All Rights Reserved."

The AREA and City are populated with the values entered on the initial screen and are not editable.

The user will select the following:


- NPA NXX: Required drop down field populated with the NPA NXXs returned from the information on the initial screen. A NPA NXX must be selected.
- Request Miscellaneous Account Numbers: Required drop down field with values of 1 - 25. A quantity requested must be selected.

If both the NPA NXX and Request Miscellaneous Account Numbers fields have been populated, the user should click on the “**Reserve Miscellaneous Account Number**” button.

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

Reserve Miscellaneous Account Numbers Inquiry - Output Screen


Reserve Miscellaneous Account Numbers

Area: TN

City: KNOXVILLE

NPANXX: 865M09

View Requests for the last 1-30 days 1

Date and Time Reserved	State	Selected Account Number
2008-10-10 08:20:06	LA	504M011207
2008-10-10 08:36:11	NC	704M082934
2008-10-10 08:43:17	AL	251M016717
2008-10-10 08:49:01	AL	251M018101
2008-10-10 08:49:00	FL	407M015205
2008-10-10 08:49:00	FL	407M015501
2008-10-10 08:49:00	FL	407M015812
2008-10-10 08:49:00	FL	407M016022
2008-10-10 08:49:00	FL	407M016701
2008-10-10 08:49:01	AL	251M013202
2008-10-10 08:49:03	AL	251M014704
2008-10-10 11:09:36	FL	305W023690
2008-10-10 11:09:36	FL	305W028108
2008-10-10 11:09:36	FL	305W020852
2008-10-10 11:09:36	FL	305W021603

2008-10-10 11:09:36	FL	305W023998
2008-10-10 11:09:36	FL	305W025583
2008-10-10 11:09:36	FL	305W027472
2008-10-10 11:16:04	FL	305W028315
2008-10-10 12:20:20	AL	205M263021
2008-10-10 12:20:20	AL	205M263621
2008-10-10 12:20:20	AL	205M263821
2008-10-10 12:20:20	AL	205M263822
2008-10-10 12:20:20	AL	205M263921
2008-10-10 12:21:25	AL	205M034026
2008-10-10 12:21:25	AL	205M034326
2008-10-10 12:21:56	AL	205M032757
2008-10-10 12:21:56	AL	205M032957
2008-10-10 12:24:06	GA	404M041509
2008-10-10 12:24:06	GA	404M041907
2008-10-10 12:24:06	GA	404M042309
2008-10-10 12:24:06	GA	404M042409
2008-10-10 12:30:23	GA	404M164724
2008-10-10 12:30:23	GA	404M165124
2008-10-10 12:30:23	GA	404M165824
2008-10-10 12:30:23	GA	404M165924
2008-10-10 12:30:23	GA	404M166224
2008-10-10 12:30:23	GA	404M166225
2008-10-10 12:30:23	GA	404M166226
2008-10-10 12:30:23	GA	404M166324
2008-10-10 12:38:17	TN	865M094718

[Return to Miscellaneous Account Inquiry Page](#)

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

35

Overview

With a successful transaction, the screen above provides for the following:

- The uneditable inputs from the intermediate Reserve Miscellaneous Account Numbers response screen.
- View Requests for the Last <dropdown field> Days.
 - Optional dropdown field with values 1 through 30, with the default as “1”.
 - If the user populated a value in the dropdown, a request will be triggered to retrieve all the miscellaneous account numbers reserved by the user in the previous number of days selected by the user in the dropdown field.
- Return to Miscellaneous Account Inquiry Page



Note:

In addition to the miscellaneous account numbers just reserved, Verigate will also display all the miscellaneous account numbers reserved by the user that day, including Date and Time Reserved, State, and Selected Account Number.


CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Overview

Selection of the "Show Previous Requested Miscellaneous Account Numbers" process:

Button which, if clicked, will submit a request to retrieve all the miscellaneous account numbers reserved that day for that particular user id.

Show Previous Requested Miscellaneous Account Numbers - Output Screen



Reserve Miscellaneous Account Numbers

Date and Time Reserved	State	Selected Account Number
2008-10-10 08:20:06	LA	504M011207
2008-10-10 08:36:11	NC	704M082934
2008-10-10 08:43:17	AL	251M016717
2008-10-10 08:49:01	AL	251M018101
2008-10-10 08:49:00	FL	407M015205
2008-10-10 08:49:00	FL	407M015501
2008-10-10 08:49:00	FL	407M015812
2008-10-10 08:49:00	FL	407M016022
2008-10-10 08:49:00	FL	407M016701
2008-10-10 08:49:01	AL	251M013202
2008-10-10 08:49:03	AL	251M014704
2008-10-10 11:09:36	FL	305W023690
2008-10-10 11:09:36	FL	305W028108
2008-10-10 11:09:36	FL	305W020852
2008-10-10 11:09:36	FL	305W021603
2008-10-10 11:09:36	FL	305W022549
2008-10-10 11:09:36	FL	305W023998
2008-10-10 11:09:36	FL	305W025583
2008-10-10 11:09:36	FL	305W027472
2008-10-10 11:16:04	FL	305W028315
2008-10-10 12:20:20	AL	205M263021
2008-10-10 12:20:20	AL	205M263621
2008-10-10 12:20:20	AL	205M263821
2008-10-10 12:20:20	AL	205M263822
2008-10-10 12:20:20	AL	205M263921

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

35

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
NPA NXX	BST NPA NXX

There is a difference on the Reserve Misc. Account Numbers response. The D/TRESV field can be returned on the Verigate response, but NOT in XML.



Note:

D/TRESV will be returned on the response and may repeat up to 25 times.

Valid Format: CCYYMDDHHMMAA

Where CC = Century, YY = Year, MM = Month, DD = Day, HH = Hour, MM = Minute, AA = AM or PM

CHAPTER 35 - RESERVE MISCELLANEOUS ACCOUNT NUMBERS

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast

CHAPTER 36 - CABLE ID / CHAN PAIR STATUS

Overview

The **CABLE ID / CHAN PAIR Status Inquiry** allows the user the ability to determine the status of specific wire center cable/channel pair designations in their loop inventory. The user requesting the information must be the owner of the cable/pair inventory and is restricted to one wire center per query. When the inquiry indicates that a cable/channel pair assignment is currently working, they will receive the specific circuit ID associated with the cable/channel pair designations.

CABLE ID / CHAN PAIR Status can be accessed from the Main Menu.

The following must be entered to retrieve CABLE ID / CHAN PAIR status information:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
NPA NXX	Area Code/Telephone Prefix	Required
CABLE ID	CABLE ID	Required
CHAN PAIR	CHAN PAIR	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

For CABLE ID:

- Repeats 10 times with a corresponding Chan Pair.
- The 1st cable ID is required, while the other nine are optional.

For CHAN PAIR:

- The 1st Chan Pair is required, while the other nine are optional.
- If the CHAN PAIR is populated for selections 2-10 and the corresponding CABLE ID is not populated, then the method will be to process the transaction for all CHAN PAIR fields populated using the CABLE ID populated in the first CABLE ID field.

CABLE ID / CHAN PAIR Status Inquiry - Input Screen

Verigate

Cable ID/Chan Pair Status

Area:

NPA NXX:

Cable ID: Chan Pair:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Retrieve Cable ID/Chan Pair Status Reset

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Upon a successful transaction, Verigate will display the new CABLE ID/CHAN PAIR Status response screen with the fields described below:

- The inputs from the CABLE ID/CHAN PAIR Status request screen.
- All these fields will be editable with the exception of the AREA. If the user clicks the “Retrieve CABLE ID/CHAN PAIR Status”, Verigate will run the transaction again with the new or modified inputs entered by the user.
- The following repeating response fields will appear in a tabular format and be uneditable:

- Cable ID
- Chan Pair
- AT&T Wire Center
- AT&T Lead Wire Center
- Status
- ECCKT

- Message (may repeat up to 10 times)

If the CABLE ID/CHAN PAIR is “assigned/working,” the circuit ID associated with the facility along with the message “*The inputted Chan Pair is working*” will be displayed.

If the CABLE ID/CHAN PAIR is “not currently assigned/working,” but is “Defective” or “Unassignable,” the message “*The inputted Chan Pair is defective*” will be displayed.

If the CABLE ID/CHAN PAIR is “Not Working,” “Not Defective,” or “Not Unassignable,” the message will indicate that the facility is not currently assigned (i.e., Spare).


If the CABLE ID/CHAN PAIR is not found, the message, “*The inputted combination of Wire Center Cable ID, and Chan Pair is not recognized as valid*” will be displayed.

CHAPTER 36 - CABLE ID / CHAN PAIR STATUS

Overview

36

CABLE ID / CHAN PAIR Status Inquiry - Output Screen


Cable ID/Chan Pair Status

Area:

NPA NXX:

Cable ID: Chan Pair:

Cable/Chan Pair Status Details

Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL1	21	850638	850638			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.

Area:

NPA NXX:

Cable ID: Chan Pair:

Cable/Chan Pair Status Details

Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL8	100	407330	407321	SPR		The inputted Chan Pair is working.
PZXL8	102	407330	407321	SPR		The inputted Chan Pair is working.
PZXL5	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL5	10	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	8	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.

CHAPTER 36 - CABLE ID / CHAN PAIR STATUS

Overview

36

Cable/Chan Pair Status Details						
Cable ID	Chan Pair	AT&T Wire Center	AT&T Lead Wire Center	Status	ECCKT	Message
PZXL8	100	407330	407321	SPR		The inputted Chan Pair is working.
PZXL8	102	407330	407321	SPR		The inputted Chan Pair is working.
PZXL5	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL5	10	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	8	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.
PZXL1	9	407330	407321			The inputted combination of Wire Center, Cable ID, and Chan Pair is not recognized as valid.

TXNUM:dn14292441366201
D/T Sent:200810271043AM

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Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
NPA NXX	WIRE CENTER NPA NXX

CHAPTER 37 - VIEW CENTRAL OFFICE ADDRESS

Overview

The **View Central Office Address** inquiry allows the user the ability to retrieve the CLLI, Switch type and central office address information associated with a specific NPA NXX in the AT&T Southeast Region.

The **View Central Office Address** inquiry can be accessed from the Main Menu or from the Address Validation screen.

The following must be entered to retrieve Central Office information from the main menu:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Required
NPA/NXX	Number Planning Area/Number Telephone Prefix	Required

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

View Central Office Inquiry - Input Screen from the Main Menu

View Central Office Address

Area:
NPA NXX:

User populates the AREA and NPA NXX fields. Then the user clicks on **Retrieve Central Office Address** button. The RESET button will reset the screen to its default values.

View Central Office Inquiry - Output Screen from the Main Menu

Verigate

View Central Office Address

NPA: 678
NXX: 112
OLI: LNVLGADSD43
Switch Type: SCS
Switch Street Address: 385 DAE ST NW
CITY: LAWRENCEVILLE
STATE: GA
ZIP: 30045

If the user chooses to view the Central Office information from the Address Validation screen, the user will see the following screen once a successful validation occurs:

View Central Office Inquiry - Input Screen from the Address Validation screen

The screenshot displays a screen with the following text:

```

Loc. Value 2 (LR2):
Loc. Designator 3 (LD3):
Loc. Value 3 (LR3):
Additional Address Information (AAI): OAK MOUNTAIN CENTRAL OFFICE
United Address Locality (ULOC):
City (CITY): BIRMINGHAM
State (STATE): AL
Zip (ZIP): 35242
Route (ROUTE):
Box (BOX):
Number Plan Area / Number Tel. Prefix (NPA/NEX): 205/991
Bus. Code, OW, ID (BCO):
Facility Environment Provisioned (FEP):
Quick Service Indication (QSI):
Quick Service Telephone Number (QSTN):
Rate Zone Manage Applies (RZMA):
Service Instructions (SI):
AREA TRANS CUT DT (ATED):
AREA TRANS NUM CHSD (ATNE):
AREA TRANS MANAGE (ATNE):
AREA TRANSFER INC CALL (ATWE):

View CO Information

```

At the bottom of the screen, there is a status bar with the following information:

```

T08:06 8/24/2005 09:02:00
D/T 0400:000808181313AM
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```

When a successful address validation is returned, the user will see the **VIEW CO Information** link. The user clicks on the link.



Note:

See Chapter 2 -Address Validation for examples of the Address Validation input and output fields.

View Central Office Inquiry - Interim Screen from the "View CO Information" link from the Address Validation screen



The AREA and NPA NXX fields will be pre-populated with the data from the successful address validation. The user clicks on the **Retrieve Central Office Address** link to receive the central office address information.

View Central Office Inquiry - Output Screen from the "View CO Information" link from the Address Validation screen



View Central Office Address

NPA: 678
NXX: 442
CLI: LRVLGADSDS1
Switch Type: SES
Switch Street Address: 305 OAK ST NW
CITY: LAWRENCEVILLE
STATE: GA
ZIP: 30045

Reset

Fields that may be returned on the **View Central Office Inquiry** Output:

Field Code	Field Name
NPA	Number Plan Area
NXX	Number Telephone Prefix
CLLI	Common Language Location Identifier
Switch Type	Switch Type
Switch Street Address	
SANO	Service Address Number
SASF	Service Address Number Suffix
SASD	Service Address Street Directional Prefix
SASN	Service Address Street Name
SATH	Service Address Street Type
SASS	Service Address Street Directional Suffix
CITY	City
State	State
Zip	Zip Code

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

CHAPTER 37 - VIEW CENTRAL OFFICE ADDRESS

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

37

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

This transaction is NOT supported by XML. This is a Verigate only transaction.

INPUT	
Field	Usage
AREA	Required
D/TSENT	Required
NPA/NXX	Required
TXNUM	Required

RESPONSE	
Field	Usage
AREA	Required
CITY	Conditional
CLLI	Conditional
D/TSENT	Required
MSG ID	Required
MSG TEXT	Required
NPA	Conditional
NPA/NXX	Conditional
STATE	Conditional
SWITCH STREET ADDRESS	Conditional
SWITCH TYPE	Conditional
TTA	Conditional
TXNUM	Required
ZIP	Conditional

The following notes apply to the identified conditional response fields listed above:



Note:

CITY will only be returned on the response when the information is available in the database.



Note:

CLLI will only be returned on the response when the information is available in the database.



Note:

NPA will only be returned on the response when the transaction was generated using the link from the address validation transaction and the information is available in the database.

NPA/NXX will only be returned on the response when the transaction was generated using the stand alone View Central Office address transaction and the information is available in the database.

NPA/NXX is required input for the stand alone View Central Office transaction.

NPA/NXX must be 6 numeric characters.



Note:

SWITCH STREET ADDRESS will only be returned on the response when the information is available in the database.



Note:

SWITCH TYPE will only be returned on the response when the information is available in the database.



Note:

TTA will only be returned on the response when the transaction was generated using the link from the address validation transaction and the information is available in the database.

CHAPTER 38 - VIEW INSTALLATION CALENDAR

Overview

The **View Installation Calendar Inquiry** allows the user the ability to retrieve the installation calendar for a specific address or telephone number in the AT&T Southeast Region.

View Installation Calendar can be accessed from the Main Menu under the Due Date Inquiry header or from the Address Validation screen after a successful address is returned.

The user may use the following options:

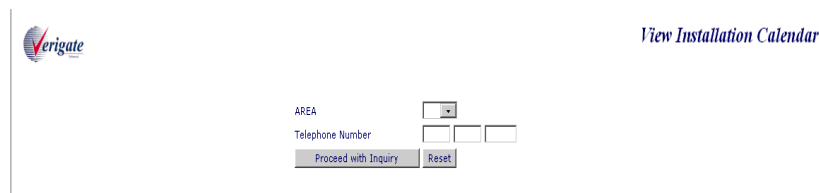
- Inquiry can be done by entering the AREA and telephone number and then user clicks on “Proceed with Inquiry”. An address validation will be performed to validate the address based upon the value of the input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.
- Inquiry can be done by entering AREA only or by leaving AREA and telephone number (blank) and then selecting the “Proceed with Inquiry” button. An Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned and the validated address information, will be used to access the other transactions.

The following may be entered to retrieve the **Installation Calendar** information:

Field Code	Field Name	Condition
AREA	Geographic Location	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

View Installation Calendar Inquiry - Input Screen (Main Menu)



Verigate

View Installation Calendar

AREA

Telephone Number

Proceed with Inquiry Reset

User clicks on **Proceed with Inquiry** button. The reset button will reset the screen to its default values.

View Installation Calendar Inquiry- Input Screen (with AREA and Telephone Number)

Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): LWRNCVL
 State (STATE): GA
 Zip (ZIP): 30043
 Unnumbered House Indicator (UNNUMHOUSEIND): N
 Available Telephone Numbers (ATN): 678442
 678442

Retrieve Installation Calendar

View Installation Calendar Inquiry- Input Screen (via Address Validation)



Number

Service Center (SC1):
 Area:
 Service Address House Info:
 Prefix (SAPR):
 Number (SAND):
 Suffix (SASF):
 Service Address Street Info:
 Directional (SASD):
 Name (SASN):
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1): Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2): Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3): Loc. Value 3 (LV3):
 City (CITY):

View Installation Calendar Inquiry- Output Screen



174

NPA: 770

TTA: 962

CLLI: LRVLGADS

Community: LWRNCVL

Connect Through: N

Quick Service:

Work Schedule			Key Values	
	CO:	IM:	Key:	Description
Monday	null	null	Y	Business/Residential Open All Day
Tuesday	null	null	N	Business/Residential Closed All Day
Wednesday	null	null	A	Business/Residential Closed in AM
Thursday	null	null	P	Business/Residential Closed in PM
Friday	null	null	R	Residential Closed All Day
Saturday	null	null	S	Residential Closed in AM
Sunday	null	null	T	Residential Closed in PM
			B	Business Closed All Day
			C	Business Closed in AM
			D	Business Closed in PM
Work Days Interval				
Service Description	BUS:		R	
Prem Vis-Reinst 1-2 Lines	02		02	
Reinstall 3 or More Lines	02			
New Install 1-2 Lines	02		02	
Add 3 Lines	03			
Add 4 Lines	03			
Add 5 Lines	03			
Add 6-10 Lines	03			

Fields that may be returned on the View Installation Calendar Output:

Field Code	Field Name
NPA	Number Plan Area
TTA	Terminal Traffic Area
CLLI	Common Language Location Identifier
Community	Community
Connect Through	Connect Through
Quick Service	Quick Service

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

The following table values may appear on the View Installation Calendar Inquiry output. This is for illustrative purposes only:

Work Schedule			Key Values	
	CO:	IM:	Key:	Description:
Monday	Y	Y	Y	<i>Bus/Res Open All Day</i>
Tuesday	Y	Y	N	<i>Bus/Res Closed All Day</i>
Wednesday	Y	Y	A	<i>Bus/Res Closed in AM</i>
Thursday	Y	Y	P	<i>Bus/Res Closed in PM</i>
Friday	Y	Y	R	<i>Residential Closed All Day</i>
Saturday	Y	Y	S	<i>Residential Closed in AM</i>
Sunday	N	N	T	<i>Residential Closed in PM</i>
			B	<i>Business Closed All Day</i>
Work Days Interval				
Service Description		BUS:		RES:
<i>Prem Vis - Reinst 1-2 lines</i>		<i>02</i>		<i>02</i>
<i>Add 3 lines</i>		<i>03</i>		<i>03</i>
<i>Quick Service</i>		<i>00</i>		<i>00</i>
Closed Date			Reason	
20080813			Closed All Day Miscellaneous	
20080814			Closed All Day Miscellaneous	
20080815			Closed All Day Miscellaneous	

TABLE DEFINITIONS:

Work Schedule: This section provides the seven days of the week and a key value that denotes the installation status for both the Central Office (CO) and Premise Visit (IM). The **Key Values** section will provide a list of descriptions for the values placed in the CO and IM fields. (Example: Y = BUS/RES Open All Day)

Work Days Interval: This section provides the **Service Description** which is the type of installation requested and the number of days required for installation based on the type of service, **Business** or **Residence**. The **Closed Date** and **Reason** provides the actual date information and the reason those dates are closed for installation.



Note:

Additional information on these fields can be found in the Appendix section of the User Guide.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
COMMUNITY	CITY
NPA NXX	LSO
TTA	LSO

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: ADDLINE, BUS IW, NEWINST1-2, NEWINST1-2 BUS, NEWINST11-15, NEWINST3, NEWINST4, NEWINST5, NEWINST6-10, PV REINST, PV REINST BUS, QUICK SERVICE, REINST 3.



Note:

This field will be listed under the Verigate header labeled “Work Days Interval”.



Note:

The field value returned on the response will be located under the Verigate sub-header labeled “RES” for residential installation or “BUS” for business installation.



Note:

All valid value descriptions will be listed on the response under the Verigate sub-header labeled “Service Description”.



Note:

This field will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: CLOSE REASCD1, CLOSE REASCD2.



Note:

The valid entries returned on the response will be located under the Verigate header labeled "Reason".



Note:

This field will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: HOLIDAY DATE



Note:

The valid entries returned on the response will be located under the Verigate header labeled "Close Date".



Note:

When a holiday date is returned on the response, Holiday will appear under the Verigate header labeled "Reason".



Note:

This field will be returned on the response only when the information is available in the database.

These notes are pertaining to how information is displayed on the Verigate screen for the following fields: CO FRI1, CO MON1, CO SAT1, CO SUN1, CO THU1, CO TUE1, CO WED1.



Note:

The valid values associated with the days of the week returned on the response will be located under the Verigate header labeled “CO”.



Note:

All days of the week will be listed under the Verigate header labeled “Work Schedule”.



Note:

All valid values will be listed on the response under the Verigate header labeled “Key Values” with the valid value under the sub-header of “Key” and the value description under the sub-header of “Description”.



Note:

This field will be returned on the response only when the information is available in the database.

The CLLI field can be returned on the Verigate response, but NOT in XML.



Note:

CLLI will be returned on the response only when the information is available in the database.

The COMMUNITY field can be returned on the Verigate response, but NOT in XML.



Note:

COMMUNITY will be returned on the response only when the information is available in the database.

The CT field can be returned on the Verigate response, but NOT in XML.



Note:

CT identifies if requested address validation is a connect thru.

Valid Values: N = No, Y = Yes

CT will be returned on the response only when the information is available in the database.

These are notes pertaining to how information is displayed on the Verigate screen for the following fields: PV FRI1, PV MON1, PV SAT1, PV SUN1, PV THU1, PV TUE1, PV WED1.



Note:

The valid values associated with the days of the week returned on the response will be located under the Verigate header labeled "IM".



Note:

All days of the week will be listed under the Verigate header labeled "Work Schedule".



Note:

All valid values will be listed on the response under the Verigate header labeled "Key Values" with the valid value under the sub-header of "Key" and the value description under the sub-header of "Description".



Note:

This field will be returned on the response only when the information is available in the database.

The QUICK SERV IND field can be returned on the Verigate response, but NOT in XML.



Note:

QUICK SERV IND identifies if quick service applies to the telephone number requested.

QUICK SERV IND will be returned on the response only when the information is available in the database.

The TELEPHONE NUMBER field must be input on the Verigate request, but not in XML.



Note:

TELEPHONE NUMBER is required input.

CHAPTER 38 - VIEW INSTALLATION CALENDAR

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Overview

The **Estimate Service Due Date** inquiry allows the user the ability to retrieve an estimated service date that is subject to change when the firm order is submitted in the AT&T Southeast Region.

The **Estimate Service Due Date** inquiry can be accessed from the Main Menu under the Due Date Inquiry heading.

The user may use the following options:

- Inquiry can be done by entering the **AREA** and **Telephone Number** and then user clicks on "Proceed with Inquiry". An address validation will be performed to validate the address based upon input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.
- Inquiry can be done by entering **AREA** only or leaving **AREA** and **Telephone Number** (blank) and then selecting the "Proceed with Inquiry" button. An Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned, and the validated address information, will be used to access the other transactions.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date - Initial Input Screen

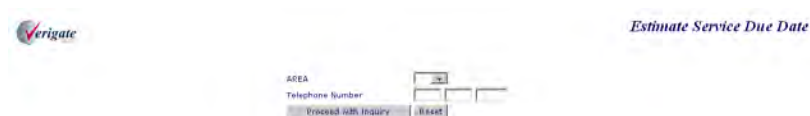
39

The following may be entered to retrieve the **Estimate Service Due Date** information:

Field Code	Field Name	Condition
AREA	AREA/Geographic Location	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

Estimate Service Due Date - Initial Input Screen



User clicks on **PROCEED with INQUIRY** button. The RESET button will reset the screen to its default values.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

Fields that will be returned on the **Estimate Service Due Date** screen when **AREA** and **Telephone Number** are populated:

Field Code	Field Name
NPA	Number Plan Area
TTA	Terminal Traffic Area
CLLI	Common Language Location Identifier
Community	Community

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

*The following message will appear on the **Estimate Service Due Date** screen:*

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen



Estimate Service Due Date

NPA: 770
TTA: 962
CLLI: LRWLGAD5
Community: LWRNCYL
This is an Estimated Due Date and is subject to change when Firm order is submitted.

Request Type	Resale Non Complex - EB
Activity Type	
Service Type	
Desired Due Date	(The valid format is YYYYMMDD)
Retrieve Estimate Service (Due) Date	
Reset	

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

User populates the required fields and clicks on **Retrieve Estimate Service Due Date** button. The following input screen may appear based on the values selected:

Verigate

Estimate Service Due Date

NPA: 778
TTA: 962
CLL: LRVLGADN
Community: LWINNEW

This is an Estimated Due Date and is subject to change when First Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Conversion of service to new Local Service Provider - V
Migration Indicator: Partial migration to a new account - A
Service Type:
Desired Due Date: (The valid format is YYYYMMDD)
Existing Account Telephone Number (EATN):
Number of Lines: Add
Retrieve Estimate Service (Due) Date Reset



Note:


Existing Account Telephone Number (EATN) is a required field when the Activity Type is "V" for Request Types EB, MB, and AB.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen (when AREA and Telephone Number) are populated on the initial input screen

39

Once the user populates the required fields and clicks the **ADD** button for the Number of Lines, the following input screen may appear:



Estimate Service Due Date

NPA: 770
TTA: 962
CLL: LRVLGAD5
Community: LWRNCVL


This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Change an existing account - C
Service Type: Residential Single Line - Flat Rate-2BF-
Desired Due Date: 20081209 (The valid format is YYYYMMDD)
Number of Lines: 1 **Add**

Line: 1
Line Activity: New - N
Number of Feature Lines: 1 **Add**

Retrieve Estimate Service (Due) Date **Reset**

User populates the required fields and clicks on **ADD** button. The following input screen may appear:



Estimate Service Due Date

NPA: 770
TTA: 962
CLL: LRVLGAD5
Community: LWRNCVL

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

Request Type: Resale Non Complex - EB
Activity Type: Change an existing account - C
Service Type: Residential Single Line - Flat Rate-2BF-
Desired Due Date: 20081209 (The valid format is YYYYMMDD)
Number of Lines: 1 **Add**

Line: 1
Line Activity: New - N
Number of Feature Lines: 1 **Add**

Feature Activity: Add/Install
Feature Code: Install
Feature Detail:

Retrieve Estimate Service (Due) Date **Reset**

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Output Screen

39

Once the user populates required fields, the user clicks on the **RETRIEVE ESTIMATE DUE DATE** button.



Note:

These input screens are for illustration purposes only. This is only one scenario but the user will receive similar screen formats for all the other scenarios. Some fields may not be required based on the Request Type, Activity Type and Line Activity entered.

Estimate Service Due Date Inquiry - Output Screen

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

39

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen



Numbered Address Validation Inquiry

Service Center (SC1):

Area:

Service Address House Info:

Prefix (SAPR):

Number (SAND):

Suffix (SASF):

Service Address Street Info:

Directional (SASD):

Name (SASN):

Thoroughfare (SATH):

Suffix (SASS):

Loc. Designator 1 (LD1): Loc. Value 1 (LV1):

Loc. Designator 2 (LD2): Loc. Value 2 (LV2):

Loc. Designator 3 (LD3): Loc. Value 3 (LV3):

City (CITY):

State (STATE):

Zip (ZIP):

User populates the required address fields and clicks on the VALIDATE ADDRESS button to receive the ESTIMATE SERVICE DUE DATE input screen. The address validation screen will default to the numbered address inquiry. If the user chooses to submit an address validation type other than numbered, click on the specific type of address validation inquiry button at the bottom of the screen and the appropriate input screen will appear.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

39

Fields that may be returned on the **Estimate Service Due Date** screen when **AREA** only or no information is provided on the initial input screen:

Field Code	Field Name
SANO	Number
SASF	Suffix
SASD	Directional
SASN	Name
SATH	Thoroughfare
SASS	Suffix
LD1	Loc. Designator 1
LV1	Loc. Value 1
LD2	Loc. Designator 2
LV2	Loc. Value 2
LD3	Loc. Designator 3
LV3	Loc. Value 3
CITY	City
STATE	State
ZIP	Zip Code
UNNUM- HOUSEIND	Unnumbered House Indicator
ATN	Available Telephone Numbers

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.



Note:

*The following message will appear on the **Estimate Service Due Date** screen:*

This is an Estimated Due Date and is subject to change when Firm Order is submitted.

CHAPTER 39 - ESTIMATE SERVICE DUE DATE

Estimate Service Due Date Inquiry - Input Screen when AREA only or no information is populated on the initial input screen

39

Once a successful address is received, the user will be taken through the same process to populate the necessary fields to secure the ESTIMATED SERVICE DUE DATE output screen.

Field Differences - Verigate/21-State XML Gateway (AT&T Southeast Region)

In most cases, Verigate field names match the application to applicable field names referenced in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). However, there are some instances where Verigate used more of an English descriptive field naming convention. Additional field supportive information is available in the AT&T Southeast Local Service Pre-Ordering Requirements (LSPOR). In cases where the field names are different, please refer to the Field Name Cross Reference Table below to assist in locating supporting field information in the AT&T Southeast LSPOR:

Verigate Field Name	AT&T Southeast LSPOR Field Name
AREA	STATE
CLLI	LST
COMMUNITY	CITY
NPA	LSO
TTA	LSO
NUMBER OF FEATURES	RSQTY
TELEPHONE NUMBER	LEATN

There is a difference on the Estimated Due Date response. The CLLI field can return on the Verigate response, but NOT in XML.



Note:

CLLI will be returned on the response only when the information is available in the database.

CHAPTER 40 - VIEW ALL

Overview

The **View All Inquiry** allows the user the ability to trigger a series of transactions that allows information to be viewed for a telephone number or miscellaneous account number. Transactions included in this are Customer Service Inquiry, Address Validation, Features and Services, Telephone Number Reservation and View Installation Calendar.

View All can be accessed from the Main Menu.

The following must be entered to retrieve View All information:

Field Code	Field Name	Condition
AREA	Area/Geographic Location	Required
NPA NXX	Area Code/Telephone Prefix	Optional
Telephone Number	Telephone Number	Optional

Appendix A, Fields & Descriptions, is a dictionary of the fields used in Verigate. Refer to the appendix for a complete list of field descriptions.

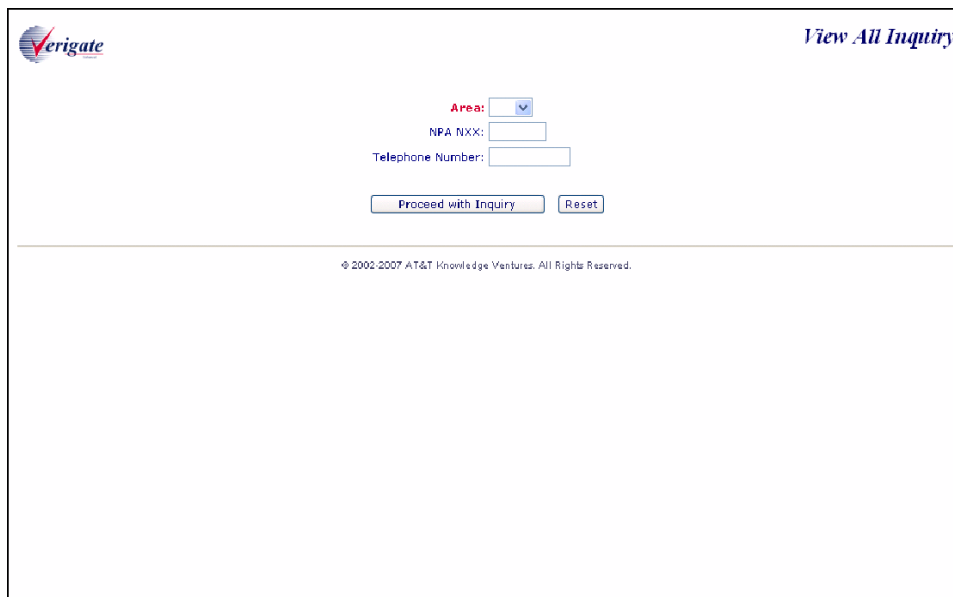
View All Inquiry links several different transactions in a sequential process all using a successful validated address response as its basis.

If the View All Inquiry is done by the Telephone Number, that telephone number and the validated address results are used to access all of the other sequential transactions.

The user may use the following options:

- Inquiry can be done by entering the **AREA** and **NPA NXX** or user proceeds directly to the inquiry (Blank), an Address Validation input screen will be presented and the user will be able to confirm an address. If the address validation returns a validated address match (positive match), the user will be able to proceed forward. On a validated address response, the Telephone Number that is returned, and the validated address information, will be used to access the other transactions.
- Inquiry is done by Telephone Number and AREA, and user clicks on “Proceed with Inquiry,” an address validation will be performed to validate the address based upon input of the two fields. If the address validation returns a validated address match (positive match), the user will be able to proceed forward.

View All - Input Screen




User clicks on **Proceed with Inquiry** button.

A combination of the validated address and Telephone Number are required to run each of the transactions available via the View All option. The hyperlinks to move from transaction type to transaction type will appear on each of the individual transaction screens.

- If the user populated the Telephone Number on the initial View All request, that value should be used as the TN on all the subsequent View All inquiries.
- If the user populated a NPA NXX or left the NPA NXX and Telephone Number blank on the initial View All request and only one Telephone Number is returned on the validated address response, that value should be used as the TN on all the subsequent View All inquiries.
- If the user populated a NPA NXX or left the NPA NXX and Telephone Number blank on the initial View All request and multiple Telephone Numbers are returned on the validated address response, the value from the Telephone Number field will be used as the TN on all subsequent View All inquiries.

Address Validation Screen


Validated Address

[View Central Office Address](#)
[Retrieve CSI Info](#)

BLPW907ADR THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES

Available Telephone Numbers (ATN):

2054084218	W	▲
2059915200	W	▼

Service Address House Info:

Prefix (SAPR):
 Number (SAND): 5332
 Suffix (SASF):

Service Address Street Info:

Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):

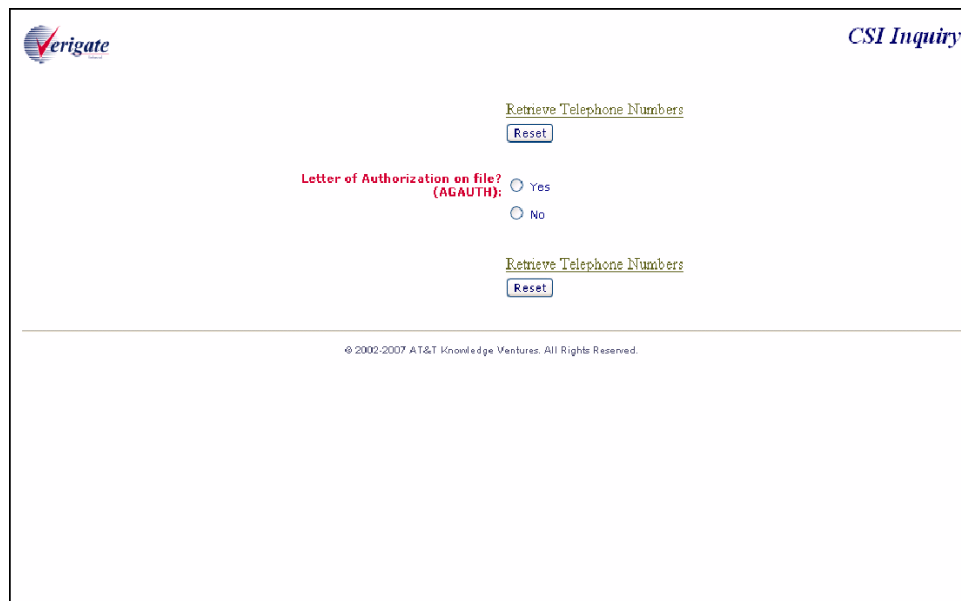
Additional Address Information (AAT): OAK MOUNTAIN CENTRAL OFFICE
 Listed Address Locality (LALOC):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242


Validated Address

For additional information on the Address Validation Inquiry, please refer to Chapter 2, "Address Validation Inquiry".

On the Address Validation screen, the user will need to click on the hyperlink, “Retrieve CSI info”. If clicked, a new screen will be displayed for the user to check the AGAUTH radio buttons. A “Yes” in the radio button will allow the user to proceed and the following screen will be displayed:

CSI Screen



Verigate

CSI Inquiry

[Retrieve Telephone Numbers](#)
Reset

Letter of Authorization on file? (AGAUTH): ☐ Yes ☐ No

[Retrieve Telephone Numbers](#)
Reset

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Within the CSI displayed, additional links will be displayed below the CSI response, which will allow the user to run any of the other CSI transactions while remaining within the View All flow. These same links will also appear at the bottom of each of the CSI screens when the transaction is originated as a View All request.

For additional information on the CSI Inquiry, please refer to Chapter 33, “CSI by Account Telephone Number” or any of the other chapters regarding CSI.

A hyperlink, “Retrieve Telephone Numbers” on the AGAUTH screen or any of the other CSI inquiries will be available. When this link is clicked, a new screen will be displayed:

Telephone Number Reservation Screen

Verigate *Random TN Inquiry/Reservation*

[Retrieve PIC/LPIC Info](#)

Service Address House Info:
 Number (SAND): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242

Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):
 2054084218
 2059915200

Area: AL

Quantity Requested (QR): 1

Company Code (CC):

NPA/TTA: 205991

CLLI: BRHML0M

Community: BIRMINGHAM

The Random TN inquiry input screen will be displayed, but the user can also access the Specified TN inquiry transaction via the Verigate menu, while still remaining within the View All transaction flow.

For additional information on the Telephone Number Reservation Inquiry, please refer to Chapter 3, “Telephone Number Inquiry/Reservation Inquiry”.

By clicking on the hyperlink, “Retrieve PIC/LPIC” on the TN reservation screen, a new screen will be displayed.

PIC/LPIC Screen

Verigate *PIC/LPIC Inquiry*

[Retrieve Feature Info](#)

Service Address House Info:
 Number (SAND): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASS):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242
 Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):
 2054084218
 2059915200

AREA: AL

PIC/LPIC Selection: ☐ PIC
☐ LPIC
☒ PIC & LPIC

The PIC/LPIC information will be returned for the given input.

For additional information on the PIC/LPIC Inquiry, please refer to Chapter 12, “Feature/Service Availability - PIC/LPIC Inquiry”.

By clicking on the hyperlink, “Retrieve Feature Info” on the PIC/LPIC screen, a new screen will be displayed.

Feature and Services Screen

Verigate *Feature Inquiry*

[Retrieve Installation Calendar](#)

Service Address House Info:
 Number (SAN0): 5332
 Suffix (SASF):

Service Address Street Info:
 Directional (SASD):
 Name (SASN): HIGHWAY 280
 Thoroughfare (SATH):
 Suffix (SASF):
 Loc. Designator 1 (LD1):
 Loc. Value 1 (LV1):
 Loc. Designator 2 (LD2):
 Loc. Value 2 (LV2):
 Loc. Designator 3 (LD3):
 Loc. Value 3 (LV3):
 City (CITY): BIRMINGHAM
 State (STATE): AL
 Zip (ZIP): 35242
 Unnumbered House Indicator (UNNUMHOUSEIND): N

Available Telephone Numbers (ATN):
 2054084218
 2059915200

Area: AL

Retrieve Feature Info Reset


Switch Detail
 CLI: BRHMLMD50

The feature information will be returned for the given input.

For additional information on the Feature Inquiry, please refer to Chapter 11, “Feature/Service Availability - Feature Inquiry”.

By clicking on the hyperlink, “Retrieve Installation Calendar” on the Feature screen, a new screen will be displayed.

View Installation Calendar Screen



View Installation Calendar

NPA: 205
 TTA: 991
 CLI: BRHMALDM
 Community: BIRMINGHAM
 Connect Through: N
 Quick Service:

Work Schedule			Key Values	
	CO:	IM:	Key:	Description
Monday	Y	Y	Y	Business/Residential Open All Day
Tuesday	Y	Y	N	Business/Residential Closed All Day
Wednesday	Y	Y	A	Business/Residential Closed in AM
Thursday	Y	Y	P	Business/Residential Closed in PM
Friday	Y	Y	R	Residential Closed All Day
Saturday	N	Y	S	Residential Closed in AM
Sunday	N	Y	T	Residential Closed in PM
			B	Business Closed All Day
			C	Business Closed in AM
			D	Business Closed in PM

Work Days Interval		
Service Description	BUS:	RES:
Prem Vis-Reinst 1-2 Lines	02	02
Reinstall 3 or More Lines	03	
New Install 1-2 Lines	02	02
Add 3 Lines	04	
Add 4 Lines	05	
Add 5 Lines	05	

For additional information on the View Installation Calendar Inquiry, please refer to Chapter 38, “View Installation Calendar”.

CHAPTER 41 - DATA VALIDATION FILES

Overview

The **Data Validation Files Inquiry** provides a link to the CLEC Online Website. **Data Validation Files** will be a part of the **Enhanced Verigate** via the Main Menu. Clicking on **“Data Validation Link”** (located at the bottom of the Main Menu screen) will send the user to the CLEC Online Website. The link at the CLEC Online Website will provide the user with access to the following files:

- Class of Service Codes
- Community Names/Alternate Community Names
- Directory Names
- Feature/Service Availability by Switch
- PIC/LPIC Codes
- USOC/FID Lists
- Yellow Page Heading Files

These Data Validation Files have been modified to be uniform in format. Variances in population of the data in such files will depend on the availability for that data in the source backend systems.



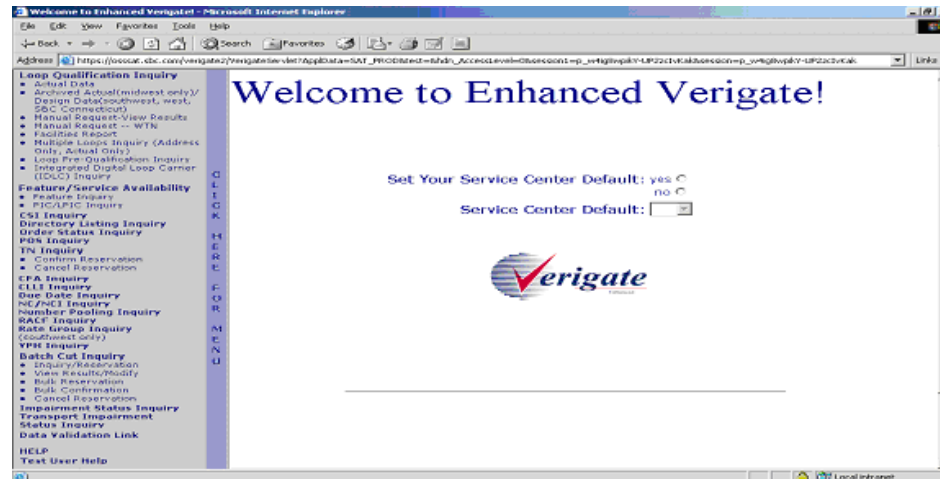
Note:

Due to the size of the Street Access Guide, it will only be available via Connect: Direct and CD-ROM.

Questions concerning the Data Validation Link Files should be directed to the user's account manager.

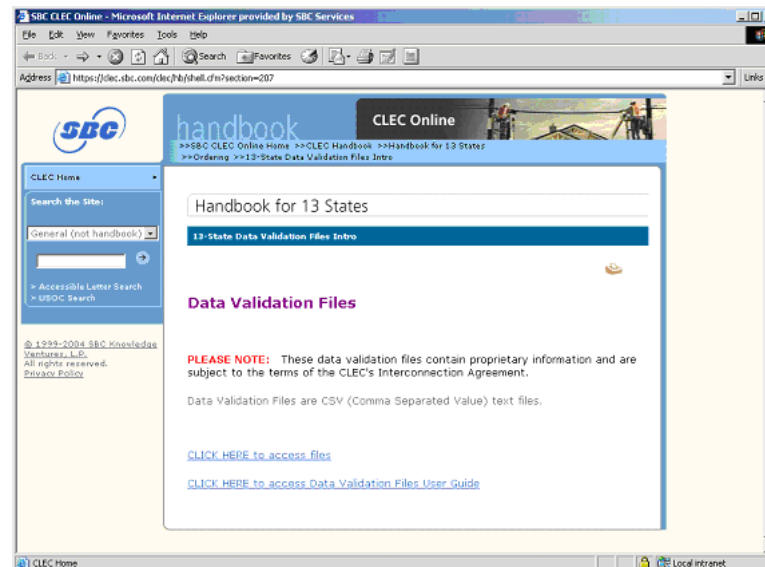
CHAPTER 41 - DATA VALIDATION FILES

Data Validation Files



Data Validation Files

Select the Data Validation Link from the Main Menu. From the following screen below, the user can access either the Data Validation Files or the Data Validation File User Guide.

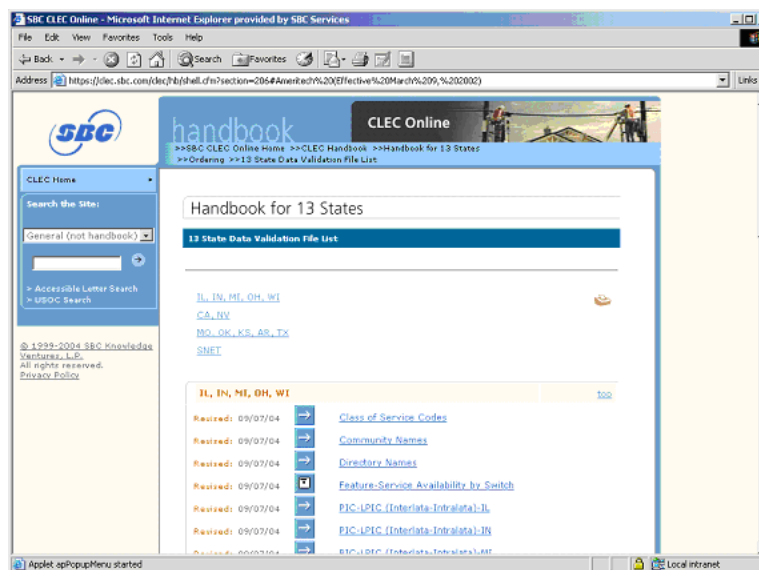


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To access the files, select the “CLICK HERE to access files” button under the Data Validation Files section in the middle of the screen.

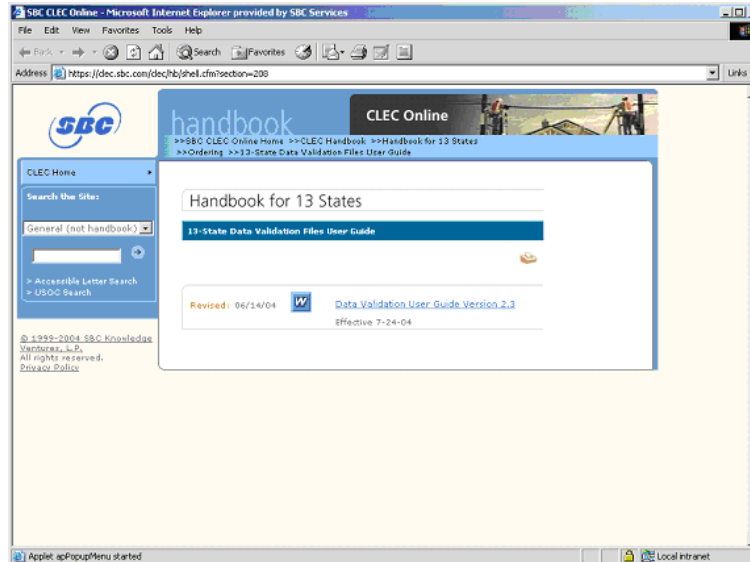
To access the Data Validation User Guide, select the “CLICK HERE to access Data Validation Files User Guide” button to the right of the section in the middle of the screen.

Below is an example of the screen returned when Access Files was selected.



Data Validation File User Guide

Below is an example of the screen returned when the Data Validation File User Guide was selected.



Data Validation Files Overview

Class of Service Codes

Provides information about classes of service and Universal Service Order Codes (USOCs). Codes that determine the type of service the customers will have (i.e. Residential, Business).

Community Names/Alternate Community Names

Provides a mapping of community names to standard abbreviations. Either the community names or abbreviations may be used when requesting due dates and submitting orders. In the AT&T California only, the Community Names-Alternate Community Name list provides the community names or the prestige name for a listed address and the Alternate Community Name for the postal or service address.

Directory Names

Provides information to identify the directory and the subsections of a directory. Name for which the telephone numbers exists.

Feature/Service Availability by Switch

Provides information to identify desired features and prefixes that are available for the requested area by a particular central office or switch.

PIC/LPIC Codes

PIC/LPIC is the Pre-subscribed Interexchange Carrier (PIC) or Local Pre-subscribed Intraexchange Carrier (LPIC). The Interexchange & Intraexchange Customer (IC) that an End User (EU) has selected to provide “Dial 1+” functionality for Interstate and/or Intrastate calling within a particular switch.

USOC/FID List

Provides USOCs (Universal Service Order Codes) and FIDs (Field Identifiers) that are used to indicate the types of new or changed products and services when requesting due dates and submitting orders. A three to five character alphabetical, numerical or alphanumeric code that identifies a specific item of service or equipment on the service order and on the Customer Service Inquiry Report.

Yellow Page Headings

The Yellow Page Heading data specifies the acceptable heading codes and verbiage for directory listings orders.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

RESPONSE CODES & DESCRIPTIONS (AT&T 12-State Regions)

Overview

Upon receipt of the initial Pre-ordering inquiry, the inquiry will be edited for system required fields and system required data. If the inquiry does not pass these up front edits, a system response will be returned. The required fields or data must be entered and the inquiry resubmitted.

Once the inquiry passes these initial system edits, it will be edited for content. If the inquiry fails these content edits and cannot be processed, a response code will be sent to the local wholesale customer along with the description/message indicating why the inquiry failed. Only one response code (RESPC or PRESPEC) and response description (RESPD or PRESPEC) will be returned per transaction.

001-500 OBF Recommended Response Code

RESPC - Identifies an OBF recommended code on the response transaction that represents what occurred on the associated inquiry transaction. The RESPC field provides the OBF recommended response code used in conjunction with the RESPD field. Only one RESPC field will be returned per transaction.

RESPD - Identifies the OBF recommended text used to clarify the response for the associated inquiry transaction. The RESPD field provides the OBF recommended response description used in conjunction with the RESPC field. Only one RESPD field will be returned per transaction.

501-999 Provider Specific Response Code

PRESPEC - Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The PRESPEC field provides the provider specific response code used in conjunction with the PRESPEC field. Only one PRESPEC field will be returned per transaction.

PRESPD - Identifies a provider specific text used to clarify the response for the associated inquiry transaction. The PRESPD field provides the provider specific response description used in conjunction with the PRESPC field. Only one PRESPD field will be returned per transaction.

Response Cross-Reference Tables

The following tables indicate which OBF Response Code (RESPC), OBF Response Description (RESPD), Provider Response Code (PRESPC) and Provider Response Description (PRESPD) can possibly return in a response for the Pre-order functions listed below:

- | | | |
|--|--|---|
| ■ Address Validation | ■ Feature/Service Availability-PIC/LPIC | ■ Remote Access to Call Forwarding (RACF) |
| ■ Manual Address Validation | ■ Impairment Status | ■ Scheduling-Dispatch |
| ■ Batch Cut Process | ■ Integrated Digital Loop Carrier (IDLC) | ■ Scheduling-Due Date |
| ■ CLLI | ■ Loop Pre-Qualification | ■ TN Cancel Reservation |
| ■ CFA | ■ Loop Qualification | ■ TN Confirmation |
| ■ Complex Products | ■ NC/NCI | ■ TN Inquiry / Reservation |
| ■ Customer Service Information (CSI) | ■ Order Status | ■ TN Pooling |
| ■ Directory Listing Information (DL) | ■ Provisioning Order Status (POS) | ■ Transport Impairment Status |
| ■ Feature/Service Availability-Feature | ■ Rate Group | ■ Yellow Page Heading (YPH) |

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
001	Account Information Not Found																									
002	Address Does Not Match LSO																									
003	Address Match Found	X	X																							
004	Address Match Found - Location Information Required on Order																									
005	Address Near Match Found/ Alternatives Provided	X																								
006	Address Not Found																									
007	APPRD Not Valid																									
008	Call Order Center																									
009	CC Not Valid	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
010	CCNA Not Valid																									
011	D/TSENT Not Valid																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																							
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process
012	ECCKT Not Valid																						
013	FETAVA Not Found																						
014	Host System Unable To Process Transaction	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
015	Insufficient Information To Process Query																						
016	InterLATA Equal Access Not Available For Location																						
017	IntraLATA Equal Access Not Available For Location																						
018	Invalid Input Combination	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
019	LSO Not Found																						
020	LST Not Found																						
021	No Hunting Telephone Numbers Available																						

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI , DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
022	Partial Match Found- Additional Location Information Required	X																								
023	Partial Quantity of Telephone Numbers Available																									
024	QR Exceeds Limit														X								X			X
025	REQNUM Not Valid																									
026	REQNUM Not Valid for Requested Location														X											
027	Transaction Successful		X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
028	Requested Date/Time Not Available, Alternative(s) Provided																						X		X	
029	Reservation Not Found																									
030	Restricted Number																									
031	Scheduled System Downtime	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
032	System Unavailable																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																							
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process
033	Telephone Number(s) Not Found																						
034	Telephone Number(s) Not Available			X								X	X		X	X							
035	TNTYPE Not Valid																						
036	TXACT Not Valid																						
037	TXACT/TXTYP Combination Not Valid																						
038	TXNUM Not Valid																						
039	TXTYP Not Valid																						
040	Vanity Charge will be applied with next number requested																						
041	Zip Code Not Found																						
042	Exact Address Match Found																						
043	Partial Reservation Not Found																						

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI , DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
044	Feature/Service Limitations Exist																									
045	No xDSL Loops Available for This Address																									
046	No xDSL Loops Available for This Address. Manual Intervention Available Through Firm Order Process																									
047	No Mechanized Information Available For This Request					X	X																			
048	XDSL Loop Not Offered for Product Specified																									
049	RESID Not Found																								X	
050	Company Code (CC) Not Authorized	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
051	Local Service Provider (LSP) Freeze																									

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

OBF Recommended Response Codes and Descriptions																										
RESPC	RESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
052	Account Exceeds Maximum Size Limit			X										X												
053	TN not available for Extended Area														X											

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																										
PRESPEC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
501	Invalid Field	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
502	Missing Required Field	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
503	No Information Found	X	X	X	X	X	X	X	X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X
504	Partial Information Found			X		X	X							X	X											
505	Address Found – Not Within Territory	X	X																							
506	Invalid Data Characteristics	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
507	Manual Loop Information Exists					X																				
508	Manual Loop Information Request already submitted					X																				
509	System Timed Out	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																							
PRESPEC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/Impairment Status	Batch Cut Process
510	Account Out of AT&T ILEC Area, Contact SPORT Center at 1-888-289-7921 for information.			X																			
511	Invalid Section: ", ""																						X
512	Requested due date exceeds the limit. Please correct and resubmit.																					X	
513	Transaction Invalid-Last Version rejected by AT&T LSC		X																				
514	Transaction Invalid---Request has already been cancelled.																						X
515	Due Date Requested Not Available.																					X	
516	Data Found—Not served by AT&T Switch: WTN							X	X			X	X						X	X	X		X

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																										
PRESPEC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
516	Data Found—Not served by AT&T Switch: NPA NXX X								X										X	X						
516	Data Found—Not served by AT&T Switch: LST																			X						
517	Results Not Yet Available		X																							X
518	Transaction Invalid-System found Existing version		X																							X
519	Facilities are <Cut Through><Dedicated Inside Plant> use the standard interval when issuing the LSR.																								X	
520	Hold time for ESID has expired, please resubmit search.																								X	
521	Capacity Met																						X			
522	WTN Batch Reservation Exists																						X			

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																										
PRESPEC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
523	Transaction Invalid—Request has been completed																									X
524	No results available: Request has been cancelled																								X	X
525	Batch Cancellation Rejected <description>																						X			
526	Transaction Invalid_SCI/ CC/ TXTYP/PRODCD/ TXACT combination does not match previous request																									X
527	Date/Time Combination No Longer Available																						X			
528	Hold time for PREFNBR has expired, please resubmit search																						X			
529	Date error, check inputs																						X			
531	CLEC not contracted “for” Batch Hot Cut																						X			

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																										
PRESPEC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
532	Transaction Successful: Request Cancelled																								X	X
533	Invalid Data: Section input exceeds limit, ", ""																									X
534	REQNUM Not Found																								X	
535	Reservation (RESID) is expired, cannot cancel.																								X	
537	Reservation (RESID) is Confirmed, cannot cancel.																								X	
538	Access to Account Denied			X																						
901	Address Accepted, Range Has Been Extended		X																							
902	Address Accepted, Base Address Has Been Extended		X																							
903	Address Accepted, LCO Has Been extended		X																							

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Provider-Specific Response Codes and Descriptions																										
PRESPC	PRESPD	Address Validation	Manual Address Validation	CSI, DL	YPH	Loop Qualification	Loop Pre-Qual	IDLC	CLLI	CFA	NC/NCI	Rate Group	RACF	Order Status, POS	TN Inquiry	TN Reserve	TN Cancel	TN Confirm	TN Pooling	Feature	PIC/LPIC	Transport/ Impairment Status	Batch Cut Process	Dispatch	Due Date	Complex Products
905	LSC Acceptance: Transaction Completed: Results Available																									X
950	LSC Reject: Address found. Not within AT&T Territory		X																							X
951	LSC Reject: Other		X																							X
952	LSC Reject: Service address unimpaired, request invalid																									X
953	LSC Reject: LST unimpaired, request invalid																									X
954	LSC Reject New Version Received. This Version Will Not Be Worked																									X

OBF Response Code/Description and Provider Response Code/Description

The tables in this section describe what action a user should take upon receipt of a specific RESPC/RESPD & PRESPC/PRESPD for a specific Pre-Order function.

Address Validation Inquiry

Address Validation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
003	Address Match Found	No action required, the address was validated.
005	Address Near Match Found/ Alternatives Provided	An exact match on the provided address was not found in AT&T 12-State database and alternatives were provided. Use the alternatives to correct the input address and resubmit.
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
022	Partial Match Found – Additional Location Information Required	A match for the supplied address was found, but is a multi-unit location. Please provide additional location information (LD [1-3] and LV [1-3]) to identify the specific unit and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Address Validation Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Address Validation Inquiry: Provider Response		
PRESPEC	PRESPE	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPE are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPE are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or Telephone Number provided was not found and therefore no address information could be found. Please provide either a working telephone number or additional address information and resubmit.
505	Address Found – Not within Territory	The address was found in the AT&T 12-State database, but is an address that is not serviced by AT&T 12-State. Contact the local exchange carrier servicing the address for wholesale service.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Address Validation Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Manual Address Validation Inquiry

Manual Address Validation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
003	Address Match Found	No action required, the address was validated.
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
027	Transaction Successful	No action required.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Manual Address Validation Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Manual Address Validation Inquiry: Provider Response		
PRESPEC	PRESPE	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPE are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPE are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The PREFNBR or PON provided was not found and therefore no address information could be found. Please provide either a PREFNBR or PON and resubmit.
505	Address Found – Not within Territory	The address was found in the AT&T 12-State database, but is an address that is not serviced by AT&T 12-State. Contact the local exchange carrier servicing the address for wholesale service.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Manual Address Validation Inquiry: Provider Response (Continued)		
PRESPEC	PRESPEC	Suggested Corrective Action
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.
513	Transaction Invalid<>	Last Version must have been rejected by the AT&T LSC in order to submit as edit. Please review, correct and resubmit another transaction.
517	Results Not Yet Available	Results are not yet available; results are available after 48 hours or 2 business days, try later.
518	Transaction Invalid <>	System has found an existing version. Please provide either a valid PREFNBR or PON and resubmit.
901	Address Accepted. Range Has Been Extended	The address range has been accepted and the range has been extended. No action required.
902	Address Accepted. Base Address Has Been Extended.	The base address has been accepted and the range has been extended. No action required.
903	Address Accepted. LOC Has Been Added.	The address has been accepted and the LOC has been added. No action required.
950	LSC Reject: Address found. Not within AT&T Territory	The local service center has found the address, but is an address that is not serviced by AT&T 12-State.
951	LSC Reject: Other<>	The local service center has rejected the request.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Batch Cut Process Inquiry

Batch Cut Process Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n> -<description>	The combination of fields is not valid. Please review the <description>, correct the fields and resubmit the transaction.
024	QR Exceeds Limit	Quantify of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
027	Transaction Successful	No action required.
028	Requested Date/Time Not Available. Alternative(s) provided	The requested date was not available and a list of the next available dates was returned.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Batch Cut Process Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or Telephone Number provided was not found and therefore no address information could be found. Please provide either a working telephone number or additional address information and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.
521	Capacity Met	CO or CLEC is at Batch Capacity for requested day. Please select another day.
522	WTN Batch Reservation Exists	WTN Batch reservation exists; user must edit, reschedule or cancel existing batch reservation.
525	Batch Cancellation Rejected <description>	All WTNs associated with a batch reservation must be in either the status of Open or Expired in order to cancel the batch reservation. User must modify existing reservation.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Batch Cut Process Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
527	Date/Time Combination No Longer Available	The Date/Time combination is no longer available. Please resubmit search for and submit another date/time combination.
528	Hold time for PREFNBR has expired, please resubmit search	The hold time for the PREBNBR has expired. Please provide the search criteria and resubmit the transaction.
529	Data error, check inputs	A data error has occurred, check inputs and resubmit the transaction.
531	CLEC not contracted for Batch Hot Cut	The CLEC is not authorized to perform this function. This is due to the fact that the CLEC does not have an interconnection agreement with AT&T 12-State for BHC. Please contact your account team.

Cancel Reservation/Telephone Number Inquiry

Cancel Reservation/Telephone Number Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Cancel Reservation/Telephone Number Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

Cancel Reservation/Telephone Number Inquiry: Provider Response		
PRESPEC	PRESPE	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPE are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPE are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The RESID was not found. Please correct and resubmit transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

CLLI Inquiry

CLLI Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

CLLI Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN or ECCKT provided on input was not found. Please provide a valid WTN or ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: <field 1>	The WTN or NPA NXX provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN or NPA NXX X and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

CFA Inquiry

CFA Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

CFA Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPEC are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPEC are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The ECCKT provided on input was not found. Please provide a valid ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Complex Products Inquiry

Complex Products Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
024	QR Exceeds Limit	Quantify of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly scheduled maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Complex Products Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The ECCKT provided on input was not found. Please provide a valid ECCKT and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
511	Invalid Section: <section 1> is not valid for this Product Code.	The Section specified in the PRESPD is invalid for this PROD CD. Please review, correct and resubmit the transaction.
514	Transaction Invalid---Request has already been cancelled.	Verify that the transaction submitted for modification is the correct one. If not please correct and resubmit. If it is correct than no action is required
518	Transaction Invalid-System found Existing version	System has found an existing version. Please provide either a valid PREFNBR or PON and resubmit.
523	Transaction Invalid—Request has been completed	Verify that the transaction submitted for modification is the correct one. If not please correct and resubmit. If it is correct than no action is required

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Complex Products Inquiry: Provider Response (Continued)		
PRESPC	PRESPD	Suggested Corrective Action
532	Transaction Successful: Request Canceled	No action required.
533	Invalid Data: Section input exceeds limit <tag error message>	The system has determined that the Feature, Feature Detail section, and the Secondary Location section has exceeded the limit. <tag error message> <Feature/Feature Detail cannot be input more than 5 times> <Secondary Location cannot be input more than 4 times> Please submit the correct number of sections.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Customer Service Inquiry

Customer Service Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	TNs not available	Telephone Number not available based on the status of the account. Account is not live. Account may be disconnected, suspended, etc. Please resubmit a valid account telephone number (ATN) or working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact your account manager to arrange for special delivery.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Customer Service Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The account telephone number or working telephone number was not found and therefore no service information was found. Please submit a valid account telephone number or working telephone number and resubmit the transaction.
504	Partial Information Found: <description>	The system was unable to parse or map the customer record and the information cannot be returned. Resubmit the transaction. If the problem persists, contact the IS CALL CENTER.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
510	Account Out of AT&T ILEC Area, Contact SPORT Center	The account requested is out of the AT&T ILEC area, contact the SPORT Center for information
538	Access to Account Denied	This is a non-regulated account. Please have the end user contact AT&T.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Directory Listings Inquiry

Directory Listings Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	TNs not available	Telephone Number not available based on the status of the account. Account is not live. Account may be disconnected, suspended, etc. Please resubmit a valid account telephone number (ATN) or working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact your account manager to arrange for special delivery.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Directory Listings Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPEC are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPEC are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The account telephone number or working telephone number was not found and therefore no service information was found. Please submit a valid account telephone number or working telephone number and resubmit the transaction.
504	Partial Information Found: <description>	The system was unable to parse or map the customer record and the information cannot be returned. Resubmit the transaction. If the problem persists, contact the IS CALL CENTER.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
510	Account Out of AT&T ILEC Area, Contact SPORT Center	The account requested is out of the AT&T ILEC area, contact the SPORT Center for information

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability – Feature Inquiry

Feature Service Availability – Feature Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability – Feature Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN, NPA/NXX, or LST were not found. Please obtain a valid WTN, NPA/NXX or LST and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: <field 1>	The WTN, NPA NXX X, or LST provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN, NPA NXX X, or LST and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability - PIC/LPIC Inquiry

Feature Service Availability - PIC/LPIC Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability - PIC/LPIC Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided in the input was not found. Please obtain a valid WTN and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Impairment Status Inquiry

Impairment Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Impairment Status Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Transport Impairment Status Inquiry

Transport Impairment Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Transport Impairment Status Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Integrated Digital Loop (IDLC) Inquiry

Integrated Digital Loop (IDLC) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Integrated Digital Loop (IDLC) Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPEC are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPEC are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Loop Pre-Qual Inquiry

Loop Pre-Qual Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
047	No Mechanized Information available for this request.	Information was not found, please submit a manual loop request.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Loop Pre-Qual Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The address or telephone number was not found. Please provide either a validate address from the address validation function or a valid telephone number and resubmit the transaction.
504	Partial Information Found: <description>	Complete loop information was unavailable. Please submit a manual loop request.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Loop Qualification Inquiry

Loop Qualification Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
047	No Mechanized Information available for this request.	Information was not found; please submit a manual loop request.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Loop Qualification Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The address or telephone number was not found. Please provide either a validate address from the address validation function or a valid telephone number and resubmit the transaction.
504	Partial Information Found: <description>	Complete loop information was unavailable. Please submit a manual loop request.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
507	Manual Loop Information exists	A manual loop request has already been submitted and fulfilled. Please submit a transaction to retrieve the manual loop results (TXACT=R).
508	Manual Loop Information Request Already Submitted	A manual loop request has already been submitted. Please submit a request to retrieve the manual loop results (TXACT=R).
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

NC/NCI Inquiry

NC/NCI Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

NC/NCI Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The NC/NCI combination provided on input was not found. Please provide a valid NC/NCI combination and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Order Status Inquiry

Order Status Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact your account manager to arrange for special delivery.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Order Status Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The search criteria provided on input did not result in any found orders. Please provide different search criteria and resubmit the transaction.
504	Partial Information Found: <description>	Complete Service Order List information was unavailable for a particular region. Partial information will be returned. Wait a few minutes and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Provisioning Order Status (POS) Inquiry

Provisioning Order Status (POS) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
052	Account Size Exceeds Maximum Size Limit	The account is too large to transmit over the interactive interface. Contact your account manager to arrange for special delivery.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Provisioning Order Status (POS) Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The search criteria provided on input did not result in any found orders. Please provide different search criteria and resubmit the transaction.
504	Partial Information Found: <description>	Complete Provisioning Service Order List information was unavailable for a particular region. Partial information will be returned. Wait a few minutes and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Rate Group Inquiry

Rate Group Inquiry: OBF Response (AT&T Southwest Region only)		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	Telephone Number not available based on the status of the account. Account is not live. Account is not active. Account may be disconnected, suspended, etc. Please submit a valid working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Rate Group Inquiry: Provider Response (AT&T Southwest Region only)		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Telephone Number provided was not found and therefore rate group information could not be found. Please provide a working telephone number and resubmit.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

RACF Inquiry

RACF Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	Telephone Number not available based on the status of the account. Account is not live. Account is not active. Account may be disconnected, suspended, etc. Please submit a valid working telephone number (WTN) and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

RACF Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided on input was not found. Please provide a valid WTN that has the remote access call forwarding feature and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Scheduling Inquiry Availability – Dispatch Inquiry

Scheduling Inquiry Availability – Dispatch Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Scheduling Inquiry Availability – Dispatch Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPEC are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPEC are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address submitted was not found. Please obtain a valid address from the address validation function and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Scheduling Inquiry/Availability - Due Date Inquiry

Scheduling Inquiry/Availability - Due Date Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
028	Requested Date/Time Not Available. Alternative(s) provided	The requested date was not available and a list of the next available dates was returned.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
049	RESID Not Found	The RESID entered is invalid. Please verify and correct the data and resubmit.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Scheduling Inquiry/Availability - Due Date Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>- <field 1 error>, <field 2>- <field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The Address or WTN were not found. Please obtain a valid WTN or address from the address validation function and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
512	Requested due date exceeds the limit. Please correct and resubmit.	The due date requested exceeds the 6 month limit. Please resubmit with a due date that is 6 months out or less.
515	Due Date Requested Not Available.	The Due Date requested is not available. Please verify the due date and resubmit.
516	Data Found - Not served by AT&T Switch: WTN	The TN provided on the input in the REQNUM field was found but is not served by AT&T. Please provide a valid AT&T TN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Scheduling Inquiry/Availability - Due Date Inquiry: Provider Response (Continued)		
PRESPEC	PRESPEC	Suggested Corrective Action
519	Facilities are <Cut Through> <Dedicated Inside Plant> use the standard interval when issuing the LSR.	The facilities for this address or telephone number are either cut through or are dedicated inside plant. Please issue LSR using the standard interval.
520	Hold time for RESID has expired, please resubmit search.	The hold time for the Reservation has expired. Please provide the search criteria and resubmit the transaction.
524	No results available: Request has been cancelled	The system has found that the RESID has been cancelled please submit a new request.
532	Transaction Successful: Request Cancelled.	No action required.
534	REQNUM Not found.	The REQNUM entered is not valid or can not be found. Please verify and correct the data and resubmit.
535	Reservation (RESID) is expired, cannot cancel.	The reservation ID has expired. Check inputs and resubmit the transaction.
537	Reservation (RESID) is Confirmed, cannot cancel.	The reservation id is confirmed, check inputs and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Telephone Number Inquiry

Telephone Number Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
024	QR Exceeds Limit	Quantify of available telephone number requested is beyond the limit. Please reduce QR to be equal or below the limit and resubmit the transaction.
026	REQNUM not valid for Requested Location	The REQNUM for a specified TN search is not valid for the service location. Please input a REQNUM that is valid for the service location and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	The telephone number is not available. Please provide an available number in REQNUM and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Telephone Number Inquiry: OBF Response (Continued)		
RESPC	RESPD	Suggested Corrective Action
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.
053	Telephone Number not Available for Extended Area	There are no available telephone numbers matching the provided input. Either change the input or call the LSC.

Telephone Number Inquiry: Provider Response		
PRESPEC	PRESPEC	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPEC are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPEC are required for this transaction. Please provide these fields and resubmit the transaction.
504	Partial Information Found	The number of available telephone numbers is less than the quantity requested. If additional available telephone numbers are required, contact the LSC.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persists contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Telephone Number Reservation Inquiry

Telephone Number Reservation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
034	Telephone Number(s) Not Available	The telephone number is not available. Please provide an available number in REQNUM and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Telephone Number Reservation Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

TN Confirmation Inquiry

TN Confirmation Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

TN Confirmation Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	No reservation associated with REQNUM was found. Please provide a REQNUM that has been reserved and resubmit transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability – Pooled TN Inquiry

Feature Service Availability – Pooled TN Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Feature Service Availability – Pooled TN Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>-<field 1 error>, <field 2>-<field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The WTN provided in the input was not found. Please obtain a valid WTN and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.
516	Data Found—Not served by AT&T Switch: WTN	The WTN provided on the input was found, but is not served by AT&T. Please provide a valid AT&T WTN and resubmit the transaction.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

Yellow Page Heading (YPH) Inquiry

Yellow Page Heading (YPH) Inquiry: OBF Response		
RESPC	RESPD	Suggested Corrective Action
009	CC Not Valid	The provided CC field is not a CC that is recognized by AT&T 12-State. Please contact your account manager to verify your CC.
014	Host System Unable to process transaction: <description>	An AT&T 12-State system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid input combination: <field 1>, <field 2>, <field n>, <description>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
027	Transaction Successful	No action required.
031	Scheduled System Downtime	The AT&T 12-State system that processes this transaction is down due to regularly schedule maintenance. Please resubmit the transaction during published operational hours.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that CC is not a CC that has an interconnection agreement with AT&T 12-State for the state (SC1) that the transaction is for. Please contact your account team.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

OBF Response Code/Description and Provider Response Code/Description

42

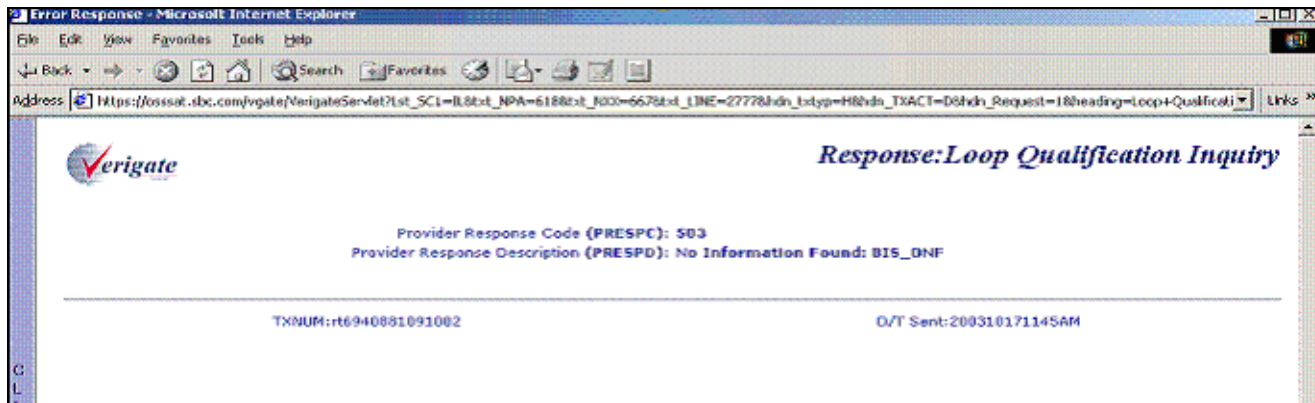
Yellow Page Heading (YPH) Inquiry: Provider Response		
PRESPC	PRESPD	Suggested Corrective Action
501	Invalid field: <field 1>- <field 1 error>, <field 2>- <field 2 error>, ..., <field N>-<field N error>	The fields specified in the PRESPD are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing required field: <field 1>, <field 2>, ..., <field N>	The fields specified in the PRESPD are required for this transaction. Please provide these fields and resubmit the transaction.
503	No Information Found	The SIC, YPH or description was not found and therefore no information was found. Please submit a valid SIC, YPH or description and resubmit the transaction.
506	Invalid Field Characteristics: <field 1>, <field 2>, <field 3>	The specified fields contain invalid data per the AT&T 12-State field usage rules. Please correct and resubmit the transaction.
509	System Timed Out: <description>	A system involved in processing the transaction did not respond within an appropriate time. Please resubmit the transaction and if the problem persist contact the IS Call Center and provide <description>.

Response Output Screen

Below is an example of an OBF Recommended Response Code/Description response screen.

The screenshot displays a web interface for Verigate. At the top left is the Verigate logo. At the top right, the text "Response: Feature Inquiry" is displayed. Below the logo, the "Response Code (RESPE): 018" and "Response Description (RESPD): Invalid Input Combination: WTN, SCI" are shown. A horizontal line separates this header from the main content area. In the main area, the text "TYNUN:mn2516284181554E" is on the left and "D/T Sent:200802081039AM" is on the right. At the bottom center, a small copyright notice reads "© 2002-2007 AT&T Knowledge Ventures. All Rights Reserved."

Below is an example of a Provider Specific Response Code/Description response screen.




RESPONSE CODES & DESCRIPTIONS (AT&T Southeast Region)

Overview

Response Codes and descriptions will be returned in the **MSG-ID (Message Identified)** and the **MSG-TEXT (Message Text)** fields. **MSG-ID** contains the system message code for the condition encountered as a result of inquiry processing. **MSG-TEXT** contains the system message text, corresponding to the MSG-ID, pertaining to the response.

Response Output Screen

Below is an example of a MSG-ID and MSG-TEXT response screen.



Response: Feature Inquiry

Message Identifier (MSGID)	Message Text (MSGTXT)
014	Host System Unable To Process Transaction: CLI, SWITCH, XSP, ADM

TXNUM:dn14292243436121

DVT Sent: 200803120840AM

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Response Cross-Reference Tables

The following tables indicate which MSG-ID can possibly return in a response for the Pre-Order functions listed below.

Verigate Inquiry	MSG-ID	014	018	050	501	502	506
Address Validation		X	X		X	X	X
TN Reservation		X	X	X	X	X	X
Feature Service Availability - PIC/ LPIC		X	X		X	X	X
Feature Service Availability - Feature		X	X		X	X	X
CSI Inquiry (All)		X	X	X	X	X	X
Loop Makeup Inquiry		X	X	X	X	X	X
Cable ID / Channel Pair Status		X	X	X	X	X	X
Estimated Service Due Date		X	X	X	X	X	X
View Central Office		X	X	X	X	X	X
View Installation Calendar		X	X	X	X	X	X
View All		X	X	X	X	X	X



Note:

MSG-TEXT descriptions for each MSG-ID are found in the following tables.

TN Reservation includes the Reserve Miscellaneous Account Numbers Inquiry.

Loop Makeup Inquiry include Loop Makeup for Working Loops, Loop Makeup for Spare Facilities and Cancellation Facilities Reservation.

Feature Service Availability - PIC/LPIC Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	TRANSACTION COMPLETED SUCCESSFULLY	No action required.

Feature Service Availability - Feature

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	TRANSACTION COMPLETED SUCCESSFULLY	No action required.

Telephone Number Reservation

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP1000TNX	Transaction Successful	No action required.
BLP3002TNX	Dates were Successfully Changed	No action required.

MSG-ID	MSG-TEXT	Suggested Corrective Action
*	Various Message Texts	Additional messages may be returned when performing an Address Validation Inquiry in conjunction with this inquiry. Please see section, "Address Structure Used in Address Validation Responses".
**	Various Message Texts	Additional messages may be returned from backend data sources when performing an TN Inquiry/Reservation Inquiry.

**Note:**

Additional messages may be returned when performing an Address Validation Inquiry. Please see section, "Address Structure Used in Address Validation Responses".

Address Validation Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
501	Invalid Field: <field 1>	The fields specified in the MSGTEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000ADR	COMPLETED SUCCESSFULLY	
*	Various message texts	

**Note:**

Additional messages may be returned when performing an Address Validation Inquiry. Please see section, "Address Structure Used in Address Validation Responses".

Loop Makeup Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
00	Successful Query	No action required.



Note:

Additional messages may be returned from the Loop Makeup back-end data sources. Please see section, “Messages Returned from the Loop Makeup Back-end Data Sources”.



Note:

CSI Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSGTEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
0000	Transaction Successful	No action required.
*	Various Message Texts	Additional messages may be returned when performing an Address Validation Inquiry in conjunction with this inquiry. Please see section, "Address Structure Used in Address Validation Responses".
**	Various Message Texts	Additional messages may be returned from backend data sources when performing a CSI Inquiry.

CABLE ID / CHANNEL PAIR Status Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

Estimated Service Due Date Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

View Central Office Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.
BLP0000SAV	Transaction Completed Successfully	No action required.

View Installation Calendar Inquiry

MSG-ID	MSG-TEXT	Suggested Corrective Action
014	Host System Unable to Process Transaction <description>	An AT&T system involved in processing the transaction was unable to do so. Resubmit transaction and if the problem persists, call the IS Call Center and provide the information contained in <description>.
018	Invalid Input Combination: <field 1>, <field 2>	The combination of fields is not valid. Please correct the fields per the <description> and resubmit the transaction.
050	Company Code (CC) Not Authorized	The CC field is not authorized to perform this function. This is likely due to the fact that the CC is not a CC that has an interconnection agreement with AT&T for the state the transaction is for. Please contact your account team.
501	Invalid Field: <field 1>	The fields specified in the MSG-TEXT are invalid for the transaction. Please review error descriptions, correct values and resubmit the transaction.
502	Missing Required Field: <field 1>	The fields specified in the MSG-TEXT are required for this transaction. Please provide these fields and resubmit the transaction.
506	Invalid Data Characteristics: <field 1>, <field 2>	The specified fields contain invalid data. Please correct and resubmit the transaction.

Address Structure User in Address Validation Responses

**Note:**

All message IDs have a prefix of BLP and a suffix of ADR. For example, MSG-ID I901 would appear BLP901IADR.

**Single Address Exact Match Verified Response Contract (Group A) and
Single Address Verified No Exact Match Response Contract (Group B)**

These two output scenarios have the same set of address output fields but are distinguished by what is returned in MSG-ID and MSG-TEXT from RSAG.

The Single Address Exact Match Verified Response Contract (Group A) output scenario is where an exact match on the address or WTN input was found. MSG-ID = '0000' and MSG-TEXT = 'ADDRESS VALIDATED' will always be returned to indicate this output scenario.

For the Single Address No Exact Match Verified Response Contract (Group B), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group B MSG-ID	Group B MSG-TEXT	Description
I901	THIS ADDRESS IS VALID BUT HAS PRE-CT FACILITIES ONLY	This message informs the user that no telephone service has been established at this address but pre-CT facilities are in place.
I902	PRIMARY STREET NAME RETURNED	This message informs the user that the input street is an alternate street name and that Address Validation has returned the primary street name.
I903	PRIMARY BASIC ADDRESS RETURNED	This message informs the user that the input address is an alternate basic address and Address Validation has returned the primary basic address.
I904	CORRECT ZIP CODE FOR COMMUNITY RETURNED	This message informs the user that the input ZIP code is not correct for the input community and state and RSAG has returned the correct ZIP code.

Group B MSG-ID	Group B MSG-TEXT	Description
W901	SIMILIAR DESCRIPTIVE FOUND	This message informs the user that the Address Validation did not find the input descriptive address but did find a single similar descriptive address.
W902	SIMILIAR STREET FOUND	This message informs the user that the Address Validation did not find the input street but did find a single similar street.
W903	THIS ADDRESS HAS A LIVING UNIT AT THE BASIC ADDRESS ONLY	This message informs the user that the Address Validation did not find the input supplemental address but is returning the basic address information because a Living Unit exists at the basic address only.
W904	THIS ADDRESS IS VALID BUT NO LIVING UNIT EXISTS	This message informs the user that the Address Validation found the input address but no telephone service is established at this address.
W905	INPUT INFORMATION DOES NOT MATCH TELEPHONE NUMBER	This message informs the user that the Address Validation found the input telephone number but other input identifying information does not match the information for the address found with this telephone number.
W907	THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that there is telephone service established at the input basic address but there are also supplemental addresses at this basic address which also have telephone service established.
W909	SIMILIAR COMMUNITY NAME FOUND	This message informs the user that the Address Validation did not find the input community name but did find a single similar community name.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Group B MSG-ID	Group B MSG-TEXT	Description
W910	INPUT INFORMATION DOES NOT MATCH ROUTE & BOX	This message informs the user that the Address Validation found the input route & box but other input identifying information does not match the information for this address.
W911	NO MATCH ON TELEPHONE NUMBER. MATCH ACHIEVED ON ADDRESS	This message informs the user that the address was found based upon input address information not on the input TN.
W912	NO MATCH ON DESCRIPTIVE. MATCH ACHIEVED ON ADDRESS	This message informs the user that the Address Validation did not find the input descriptive but did find an address based on other input address information or telephone number.
W915	SIMILIAR SUPPLEMENTAL ADDRESS FOUND	This message informs the user that the Address Validation did not find the input supplemental address but did find a single similar supplemental address.
W918	SIMILIAR SUFFIXED ADDRESS FOUND	This message informs the user that RSAG did not find the input supplemental address but did find a single suffixed address at the same basic address that matches the input supplemental address 'unit' data.
W921	MATCH ACHIEVED ON TELEPHONE/ CIRCUIT NUMBER	This message informs the user that RSAG found an address based upon the input telephone/circuit number on a telephone/circuit number inquiry.
W922	PRIMARY STREET RETURNED. FOUND IN DIFFERENT COMMUNITY	This message informs the user that the input street is an alternate street. Address Validation is returning the primary street and the address was found in a different community than the input community.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Group B MSG-ID	Group B MSG-TEXT	Description
W923	SIMILIAR STREET FOUND IN DIFFERENT COMMUNITY	This message informs the user that the Address Validation did not find the input street but did find a single similar street which is in a different community than the input community.
W924	SIMILIAR ALTERNATIVE STREET FOUND - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input street but did find a single similar alternate street and is returning the primary street.
W925	SIMILIAR ALTERNATE FOUND IN DIFFERENT COMMUNITY - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street in a community different than the input community. Address Validation returns the primary street and the correct community name.
W926	SIMILIAR DESCRIPTIVE FOUND IN DIFFERENT COMMUNITY/ZIP	This message informs the user that the Address Validation did not find the input descriptive address in a different community/ZIP than the input community/ZIP. Address Validation returns the similar descriptive with the correct community/ZIP.
W927	STREET NAME FOUND IN DIFFERENT COMMUNITY	This message informs the user that the Address Validation found the input street but in a different community than the input community.
W929	STREET NAME FOUND IN DIFFERENT ZIP	This message informs the user that the Address Validation found the input street but in a different ZIP than the input ZIP.
W930	STREET NAME FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the Address Validation found the input street but in a different community and ZIP than the input community and ZIP.

Group B MSG-ID	Group B MSG-TEXT	Description
W931	PRIMARY STREET RETURNED. FOUND IN DIFFERENT ZIP	This message informs the user that the input street is an alternate street and the address was found in a different ZIP than the input ZIP. Address Validation returns the primary street.
W932	PRIMARY STREET RETURNED. FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the input street is an alternate street and the address was found in a different community and ZIP than the input community and ZIP. Address Validation returns the primary street.
W933	SIMILIAR STREET FOUND IN DIFFERENT ZIP	This message informs the user that the Address Validation did not find the input street but did find a single similar street that is in a different ZIP than the input ZIP.
W934	SIMILIAR STREET FOUND IN DIFFERENT COMMUNITY AND ZIP	This message informs the user that the Address Validation did not find the input street but did find a single similar street that is in a different community and ZIP than the input community and ZIP.
W935	SIMILIAR ALTERNATE FOUND IN DIFFERENT ZIP - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street that is in a different ZIP than the input ZIP.
W936	SIMILIAR ALTERNATE FOUND IN DIFFERENT COMM./ZIP - PRIMARY STREET RETURNED	This message informs the user that the Address Validation did not find the input alternate street but did find a single similar alternate street that is in a different community and ZIP than the input community and ZIP. Address Validation returns the primary street with the correct community and ZIP.

Group B MSG-ID	Group B MSG-TEXT	Description
W937	THIS ADDRESS ALSO HAS LIVING UNITS AT SIMILIAR HOUSE NUMBERS	This message informs the user that the address found is valid and has a living unit and a living unit(s) also exists at another basic address with the same street number and at Supplemental addresses at this basic address.
W938	THIS ADDRESS ALSO HAS LIVING UNITS AT SUPPLEMENTAL & SIMILIAR HOUSE NUMBERS	This message informs the user that the address found is valid and has a living unit and a living unit(s) also exists at another basic address with the same street number and at Supplemental addresses at this basic address.
W943	WARNING - THIS IS A NON AT&T SE TERRITORY	This message informs the user that the address input for validation is located in non AT&T SE territory.

No Address Verified Response Contract (Group C)

For the No Address Verified Response Contract (Group C), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group C MSG-ID	Group C MSG-TEXT	Description
E904	NO MATCH ON DESCRIPTIVE ADDRESS - PLEASE ENTER ADDITIONAL INFORMATION	This message informs the user that the Address Validation did not find address information based on the input descriptive address. The user must enter additional or different information in order to locate the desired address.
E909	NO MATCH ON TELEPHONE NUMBER	This message informs the user that the Address Validation did not find address information based on the input telephone number and no other search criteria was provided which could otherwise be used for a search. The user must provide additional or different information in order to locate the desired address.

Group C MSG-ID	Group C MSG-TEXT	Description
E912	NO MATCH ON ZIP CODE	This message informs the user that the Address Validation did not find the input 4-digit or 5-digit ZIP code and there was no additional search area information input to assist in the search. The user must provide additional or different information in order to locate the desired address.
E914	FIELD ERROR - INVALID SEARCH AREA	This message informs the user that valid or complete search area information has not been input and a search cannot be performed. The user must input additional or different information in order to locate the desired address.
E915	FIELD ERROR - ENTER ADDITIONAL ADDRESS INFORMATION OR TELEPHONE NUMBER	This message informs the user that complete address information or a telephone number has not been input therefore a search cannot be performed. The user must input additional or different information in order to locate the desired address.
E916	FIELD ERROR - INCORRECT TELEPHONE NUMBER FORMAT	This message informs the user that the input telephone number is not in valid format. The user must input additional or different information in order to locate the desired address.
E923	NO MATCH ON STREET NAME. PLEASE ENTER ADDITIONAL INFORMATION	This message informs the user that the Address Validation did not find the input street name or any similar street names in the 3-digit ZIP search area. The user must provide additional or different information in order to locate the desired address.
E924	NO SIMILIAR COMMUNITY/ZIP FOUND	This message informs the user that the Address Validation did not find the input community/ZIP code or any similar community. The user must provide additional or different information in order to locate the desired address.

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

Group C MSG-ID	Group C MSG-TEXT	Description
E928	NO SIMILIAR LIVING UNIT - ENTER ADDITIONAL OR CORRECT INFORMATION	This message informs the user that the Address Validation did not find the input address or an address with similar criteria in the input search area.
E932	SYSTEM ERROR - CONTACT SYSTEM ADMINISTRATOR	This message informs the user that a system error has occurred which has stopped processing. The user should notify their system administrator of the error situation.
E943	NO MATCH ON 3- DIGIT ZIP SEARCH AREA	This message informs the user that RSAG did not find the input 1-digit or 2-digit or 3-digit ZIP code and there was no community or FACS WC code input to assist in the search. The user must provide additional or different information in order to locate the desired address.
I913	THIS ADDRESS DOES NOT HAVE LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the input address does not have supplemental addresses with an associated telephone number. The 1913 message is displayed when there are no supplemental living units found at the input addresses.
W913	THERE ARE ONLY LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the Address Validation found the input address but telephone records exist only at supplemental addresses and not at the basic address.
W939	BASIC ADDRESS IS VALID	This message is returned to inform users that there are no supplemental addresses.

Community Names Menu Response Contract (Group E)

For the Community Names Menu Response Contract (Group E), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group E MSG-ID	Group E MSG-TEXT	Description
E901	STREET NAME FOUND IN MORE THAN ONE COMMUNITY	This message informs the user that the input community cannot be identified but the Address Validation did find the input street in more than one community in the 3-digit zip search area. Address Validation returns a list of communities from which a selection may be made.
E931	NO MATCH ON EXACT STREET NAME AND COMMUNITY/ STATE	This message informs the user that the Address Validation did not find the input street name in the input community or in a similar community but the Address Validation did find more than one similar community that may or may not contain the input street. Address Validation returns a list of street names and community names from which a selection may be made.

Street Names Response Contract (Group F)

This output scenario only has RSAG returning alternative streets and other address fields associated with each street name. For the Street Name Response Contract (Group F), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group F MSG-ID	Group F MSG-TEXT	Description
E902	NO EXACT MATCH ON STREET NAME	This message informs the user that the Address Validation did not find a match on the input street name but did find multiple similar street names in more than one community in the 3-digit zip search area. Address Validation returns a list of streets and communities from which a selection may be made.
E951	MORE THAN ONE EXACT MATCH ON STREET NAME FOUND	This message informs the user that the Address Validation did not find one match for the input street that was in a valid street number range but the Address Validation did find multiple matches (inside or outside of a valid range) in the 3-digit zip search area. Address Validation returns a list of basic addresses from which a selection may be made.

Descriptive Names Menu Response Contract (Group G)

This output scenario has RSAG returning AAI, CITY, STATE, in response to a descriptive address (AAI) input that was not found for the Descriptive Names Menu Response Contract (Group G), the following MSG-ID and MSG-TEXT will be returned:

Group G MSG-ID	Group G MSG-TEXT	Description
E903	NO MATCH ON DESCRIPTIVE	This message informs the user that RSAG could not find a match based on the descriptive information entered in the AAI.

House Number Response Contract (Group H)

This output scenario only has RSAG returning alternative streets and other address fields associated with each street name. The house number input was not found within any range of house number possible for street name. For the House Numbers Response Contract (Group H), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group H MSG-ID	Group H MSG-TEXT	Description
E905	NO MATCH ON HOUSE NUMBER OR AHN	This message which is returned when more than 60 Address Validation telephone records exist on the specified street informs the user that the Address Validation did find the input street which has numbered/unnumbered street number ranges but the input street number does not fall within a valid range. The user must provide additional or different information in order to locate the desired address.
E940	SIMILAR STREET NAME FOUND - NO MATCH ON HOUSE NUMBER OR AHN	This message informs the user that RSAG did not find the input street but did find a single similar street which may have either numbered and unnumbered house number ranges and the input house number does not fall within a valid range. The user must return and provide additional or different information in order to located the desired address.

Group H MSG-ID	Group H MSG-TEXT	Description
E952	STREET FOUND IN DIFFERENT COMM. &/OR ZIP - NO MATCH ON HS# OR AHN	This message informs the user that RSAG found the input street in a different community and/or ZIP than the input community and/or ZIP and the street found has either numbered and unnumbered house ranges but the input house number does not fall within a valid range. The user must return and provide additional or different information in order to locate the desired address.
E955	SIMILAR STREET FOUND IN DIFF. COMM. &/OR ZIP - NO MATCH ON HS #/AHN	This message informs the user that RSAG did not find the input street but did find a single similar street in a different community and/or ZIP than the input community and/or ZIP and the street found has either numbered and unnumbered house number ranges but the input house number does not fall within a valid range. The user must return and provide additional or different information in order to located the desired address.

Location Standards Response Contract (Group I)

This output scenario is one in which either the LD1/LV1, LD2/LV2, or LD3/LV3 input does not conform to what RSAG has found for the address' location standards or RSAG has not found the LD1/LV1, LD2/LV2, and/or LD3/LV3 input exists at the address. For the Location Standards Response Contract (Group I), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group I MSG-ID	Group I MSG-TEXT	Description
E910	REVIEW LOCATION STANDARDS	This messages advises that one of the following conditions exists: <ul style="list-style-type: none"> ■ The input supplemental address does not conform to the format standards established at this basic address. ■ The input supplemental address does conform to the format standards at the specified basic address but no match is found.
E941	SIMILAR ADDRESS FOUND - REVIEW LOC STANDARDS	This message is returned to the user when RSAG has supplemental address information at the input basic address but the input supplemental address does not conform to the standards established for supplemental locations at the basic address.

Supplemental Addresses Response Contract (Group J)

This output scenario is one in which the basic address or descriptive input was found but only with LD1/LV1, LD2/LV2, or LD3/LV3 data associated with it that does not match the data input for them or the address input did not include LD1/LV1, LD2/LV@, or LD3/LV3 data. For the Supplemental Addresses Response Contract (Group J), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group J MSG-ID	Group J MSG-TEXT	Description
E911	NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	<p>This message is returned by Address validation along with a list of up to 60 telephone records for this address in the following situations:</p> <ul style="list-style-type: none"> ■ Address Validation did not find the input supplemental address but did find other supplemental addresses at the input basic address. If location standards exist for this address the input supplemental address must conform to those standards. otherwise E910 will be returned. ■ Only the basic address was input but Address Validation contains telephone records only at supplemental addresses.
E942	SIMILAR ADDRESS FOUND - TYPE J DATA RETURNED	<p>This message is returned by Address Validation along with a list of up to 60 telephone records for this address in the same situations where E911 is returned except that the inquiry was by descriptive name or a similar street name is found.</p>

Basic Descriptive Addresses Menu Response Contract (Group K)

This output scenario returns alternative addresses for a descriptive address that was input. For the Basic Descriptive Addresses Menu Response Contract (Group K), the following MSG-ID and MSG-TEXT will be returned from RSAG:

Group K MSG-ID	Group K MSG-TEXT	Description
E919	MORE THAN ONE MATCH ON DESCRIPTIVE - SELECT BASIC ADDRESS	This message informs the user that for the basic address information provided, multiple matches have been provided from which a selection may be made.

Basic Addresses Menu Response Contract (Group L)

This output scenario returns alternative addresses for a basic address that was input. For the Basic Addresses Menu Response Contract (Group L), one of the following combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group L MSG-ID	Group L MSG-TEXT	Description
E920	MORE THAN ONE MATCH ON OCCUPANT NAME	This message informs the user that the Address Validation has found multiple occurrences of the input occupant name on the input street (no AHN was entered in this situation). Address Validation returns a list of basic addresses from which a selection may be made.
E922	NO MATCH ON OCCUPANT NAME	This message informs the user that the Address Validation did not find the input occupant name on the input street. Other identifying information either was not provided or did not narrow the search to a specified address but the Address Validation did find more than one similar occupant name on the input street. Address Validation returns a list of basic addresses from which a selection may be made.

Group L MSG-ID	Group L MSG-TEXT	Description
E929	MORE THAN ONE MATCH ON STATUS	This message informs the user that the Address Validation found more than one occurrence of the input status on the input street and other identifying information either was
E930	MORE THAN ONE MATCH ON ROUTE & BOX	This message informs the user that the Address Validation found more than one occurrence of the input route & box on the input street and other identifying information either was not provided or did not narrow the search to a specific address. Address Validation returns a list of basic addresses from which a selection may be made.
E949	ADDRESS VALID, NO LIVING UNITS EXIST. SIMILAR HOUSE #'S DISPLAYED	This message informs the user that the input address is valid but no living units exist and Address Validation has returned a list of similar addresses.

GSG Summary Response Contract (Group M)

This output scenario returns alternative address ranges for an unnumbered address that was input. For the GSG Summary Response Contract (Group M), the following MSG-ID and MSG-TEXT will be returned from RSAG:

Group M MSG-ID	Group M MSG-TEXT	Description
E906	ADDRESS INFORMATION ONLY/ASSIGN AHN	This message informs the user that alternative address ranges are present based on the unnumbered address that was entered.

Menu of Address Telephones Contract (Group N)

This output scenario returns alternative addresses for a WTN that was input. For the Menu of Address Telephones Contract (Group N), one of the following Combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group N MSG-ID	Group N MSG-TEXT	Description
E921	MORE THAN ONE MATCH ON TELEPHONE NUMBER	This message informs the user that the Address Validation found more than one occurrence of the input telephone number. Other identifying information either was not provided or did not narrow the search to a specific address. Address Validation returns a list of basic addresses from which a selection may be made.
E967	NO MATCH ON CKL. MORE THAN ONE MATCH ON CIRCUIT NUMBER	This message is returned when the input circuit number is found more than once in RSAG but a match on the input CKL ID is not found.

Living Units on Street Contract (Group O)

This output scenario returns alternative addresses with or without living units for a basic address that was input with or without living units. For the Living Units on Street Contract (Group O), one of the following Combinations of MSG-ID and MSG-TEXT will always be returned from RSAG:

Group O MSG-ID	Group O MSG-TEXT	Description
W908	THIS ADDRESS ALSO HAS LIVING UNITS WITH SUPPLEMENTAL ADDRESSES	This message informs the user that the Address Validation did find the input street and basic address but the input supplemental does not match any existing supplementals in Address Validation. Address Validation returns up to 60 basic and/or supplemental addresses from which the user may select. The user may input additional or different information and send a new query or may request summary-level address information for the input address in order to create a new telephone record.
E908	NO MATCH ON HOUSE NUMBER OR AHN	This message informs the user that the Address Validation did find the input street but the input street number does not fall within a valid range and less than 61 telephone records exist in Address Validation for this street. This message may also return from Address Validation when the inquiry is an unnumbered inquiry and less than 61 telephone records exist in Address Validation for the street. The user may select from a list of up to 60 telephone records and provide additional or different information and resend the query or request summary-level address information in order to create a new telephone record.

Group O MSG-ID	Group O MSG-TEXT	Description
E958	STREET IN DIFF. COMM./ZIP - NO MATCH ON HS #/ AHN. SELECT OR CREATE NEW	This message is returned when less than 61 Address Validation telephone records exist on the specified street and Address Validation found the street as a primary street name but in a different community/ZIP than the input community/ZIP and the street has numbered/unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.

Group O MSG-ID	Group O MSG-TEXT	Description
E961	SIMILAR STREET NAME FOUND - NO MATCH ON HOUSE # OR AHN	This message which is returned when less than 61 Address Validation telephone records exist on the specified street. It informs the user that Address Validation did not find a single similar primary street name which has either numbered and unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.
E962	SIMILAR STREET FOUND IN DIFF. COMMUNITY &/ OR ZIP - NO MATCH ON HS #/ AHN	This message which is returned when less than 61 Address Validation telephone records exist on the specified street. It informs the user that Address Validation did not find the input street but did find a single similar primary street name which is in a different community/ZIP than the output community/ZIP and the street has either numbered and unnumbered street number ranges but the input street number does not fall within a valid range. A list of up to 60 telephone records are provided for view and from which the user may make a selection. The user may provide additional or different information in order to locate the desired address.

Messages Returned from the Loop Makeup Back-end Data Sources

MSG-ID	MSG-TEXT
Blank	The system has timed out, CLEC may wish to resubmit its original request at a later time.
Z0111-504	Request cannot be processed without a Billing Account Number (BAN). Refer to the AT&T CLEC procedures for establishing a Billing Account Number.
8605	Authorization is required from the owner of the facility.
8607	Authorization does not match facility ownership.
8602	CLEC does not own account. Loop Make Up Data Denied.
9995	LFACS error, contact EC support.
00	Successful Query
8604	AT&T has returned loop data in response to CLEC query, but one of our systems has timed out and the data returned may be incomplete. CLEC may check at a later time to ensure complete data retrieval.
00	AT&T is unable to satisfy your entire request as no additional spare pairs are available that match your search criteria.
9998	AT&T is unable to satisfy your request as no spare pairs are available that match your search criteria.
9997	AT&T is unable to satisfy your request as no spare pairs are available that match your search criteria.
00	Facilities will be reserved for 4 business days.
00	Facilities will be reserved for 4 business days. AT&T is unable to satisfy your entire request as no additional spare pairs are available that match your search criteria.
00	Facilities will be reserved for 4 business days. The loops that were no reserved are no longer available in LFACS.
00	Cancellation of Facilities Reservation Successful.
Z0012-224	User input NPA/NXX not found on NPA/NXX Table.
Z0111-501	One of the facilities returned on this inquiry is a Quick Serv facility, identified by status of WKG or RWKG. If the Quick Serv facility is the facility desired, a manual LSR must be submitted.
Z0111-502	Additional spare pairs may be available but are outside the search capability available to the automated system. You may wish to submit a Manual Service Inquiry to obtain loop information on additional spare pairs that may be available.
Z0012-225	LFACS USOC Table error, contact EC support
Z0012-223	LFACS Wire Center Table error, contact EC support

CHAPTER 42 - RESPONSE CODES & DESCRIPTIONS

Response Cross-Reference Tables

42

MSG-ID	MSG-TEXT
Blank	Cable Chan Pair is currently working
Blank	Cable Chan Pair is not assignable
Blank	Cable Chan Pair is defective
Blank	Cable Chan Pair is not working

APPENDIX - FIELDS & DESCRIPTIONS

Explanatory Notes

Listed in this appendix, you will find names and descriptions of fields used throughout Enhanced Verigate. Input fields, those you use to enter information into the system, are included. You will also find listings for certain output fields, those that are returned to you when Enhanced Verigate completes a transaction.

This appendix is arranged as a glossary. Entries are listed alphabetically by field code. If a field code is unavailable, the field is listed by its name. Each entry in the glossary provides the following information: field code and/or field name, field description, a list of transactions where the field is used. The list of transactions provides the transaction selections available in all AT&T regions, some of the inquiries listed may not be applicable to all regions. Field descriptions may include definitions, information about how to correctly enter data, requirements, exclusions, etc. An example entry is shown below:

Field Code (or Field Name where Code is unavailable)	STATE
Field Name	<i>State</i>
Description	Identifies the abbreviation for the state or province. Entry is based on US Postal Codes. The state field must match the SC1 field. An example is "MO". This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.
List of Transactions	Located In: <ul style="list-style-type: none">• Address Validation Inquiry• Complex Products Inquiry• Customer Service Inquiry (CSI)• Impairment Status Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

A

AAI

Additional Address Information

Identifies any additional service location information about the address. Any type of location information other than LD1, LD2, LD3, LV1, LV2 and LV3 may be returned in this field (i.e. Arcade, Sanctuary, Apt 1, Barn). Required when WTN field is not populated, otherwise optional. Required for the Descriptive Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Provisioning Order Status (POS) Inquiry

ABP (AT&T Southeast Region only)

Assignable Binding Post

Identifies the binding post associated with a fiber channel used to support the end user.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ACCESS AFTER

Access After

Displays that an appointment is after the time shown. This is the time after which access to the customer's premises is available.

Located In:

- Provisioning Order Status (POS) Inquiry

ACCESS BEFORE

Access Before

Displays that an appointment is before the time shown. This is the before time applicable to a given job. For example, if a before time of 0300P is specified, it

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means the technician may gain access to the customers premises only before 3:00 p.m.

Located In:

- Provisioning Order Status (POS) Inquiry

Account Owner CC

Account Owner CC

Identifies the exchange carrier initiating the transaction. If you are an Agency authorized to conduct business on behalf of the account owner, you must input the account owner's CC in the Account Owner CC box. If the Account Owner CC is populated, the CC must be populated also.

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry

Account Owner Company Code

Account Owner Company Code

Identifies the exchange carrier initiating the transaction. If you are an Agency authorized to conduct business on behalf of the Account Owner, you must input the Account Owner's CC in the "Account Owner Company Code" box before reserving TN(s). Failure to provide the Account Owner's CC when reserving TN(s) will result in the order being rejected because the CC of the reserved TN(s) must match the CC on the order where the reserved TN(s) will be placed.

The Account Owner CC entered must be a valid CC based on the CLEC profile and must correspond to the CC on the order for which this inquiry is being identified.

Located In:

- Cancel Reservation - Telephone Number Inquiry
- Due Date Inquiry
- Impairment Status Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry



APPENDIX - FIELDS & DESCRIPTIONS

ACNA (AT&T Southeast Region only)

Access Carrier Name Abbreviation

Identifies the carrier name.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

ACNADES

Access Carrier Name Abbreviation Description

Identifies the English name of the interexchange carrier associated with the ACNA code.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

ACT

Activity

Identifies the activity involved in the service request. ACT of "N" is not valid for the REQ TYP of V and X. AT&T Valid Values: N = New Installation and/or Account, C = Change to Existing Account, T = Outside Move of End User Location, V = Conversion of Service to New CLEC.

Activity (AT&T Southeast Region)

Identifies the activity involved on the service request. Valid values: B = Restore Full Account or Restore Denied Account, C = Change an Existing Account (e.g., Rearrangement, Partial Disconnect or Addition), D = Disconnection, L = Suspend Full Account, N = New Installation and/or Account, R = Record Activity is for Ordering Administrative Changes, S = Suspend or Restore Partial Account, T = Outside Move of End User Location, V = Conversion of Service to New Local Service Provider, W = Conversion As Is, Y = Deny.

Located In:

- Estimate Service Due Date
- Impairment Status Inquiry

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ACTUAL LENGTH

Actual Length

Displays the actual amount of time taken for the job.

Located In:

- Provisioning Order Status (POS) Inquiry

ADDINFO

Address Information

Identifies the type of address. AT&T Valid Values: A = New Construction (Unable to Validate Address. Address is new Construction i.e., new subdivision, housing tract, etc.), B = Not New Construction (Unable to Validate Address. Address is not new construction, however, address was not returned by the system. End user has verified that address is correct).

Located In:

- Address Validation Inquiry

ADI

Address Indicator

Identifies that listing address elements should be omitted from Directory Assistance (DA) and published directories. AT&T 12-State Values: O = Omit address in DA and Directory. This will be returned when omitting the entire address from the directory assistance and published directories.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Listing(s) Parsed Data Only Inquiry
- Listing(s) for TN Only Inquiry

AFT

Address Format Type

Identifies the format of the address being supplied. If AFT is populated with "C" for provider assigned house number the Assigned House Number will be populated in the SANO field. AFT field will be prohibited when SANO is populated with an actual house number. If Assigned House Number is used, the

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APPENDIX - FIELDS & DESCRIPTIONS

AFT field must be populated with a “C” and the Assigned House Number is input in the SANO field.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

AGAUTH

Letter of Authorization on File?

The user has two (2) options: Yes or No. Select “Yes” if the CLEC has obtained all necessary authorization required by applicable law and their interconnection agreement. Select “No” if the CLEC has not obtained all necessary authorization required by applicable law and their interconnection agreement.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- View Multiple CSIs

ALI

Alphanumeric Listing Identifier Code

Identifier assigned to uniquely identify each listing for a main telephone number (MTN) from a customer. AT&T 12-State Valid Format Includes: A-Z, A-ZZ, AAA-ZZZ, AA1-ZZ9, A1A-Z9Z, A1-Z99, 11-99 or 1A-9Z

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

AN (AT&T Southeast Region only)

Account Number

Identifies the account number assigned by the NSP.

Located In:

- CSI by Circuit Number
- Customer Service Inquiry (CSI)

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Directory Listing (DL) Inquiry

APPLDT*Applied Date*

Displays the date the order was entered through the service order process. This is the date when the customer gives the negotiator a firm order with sufficient information to permit a service order to be issued for processing.

Located In:

- Order Status Inquiry

APPRD*Appointment Request Date*

The user may input a requested appointment date to be checked for availability. If the user places the cursor in this field, a calendar will appear to select the day on the calendar and the date will be populated in the field for the user. The format is year, month, date. For example, August 10, 2000, is formatted as 20000810.

Located In:

- Due Date Inquiry

APPRES*Appointment Request Time*

The user selects the desired due date and appointment time off the due date calendar that is returned from Network. The date and time populated in the APPRES field is in the standard due date and time format. Example: 1/28/2008,0800AM-0800PM.

Located In:

- Due Date Inquiry

APPTINFO*Appointment Information*

Displays appointment information about the provisioning order if available. For a list of values, see the *Appointment Values Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

ARD QTY*Appointment Request Date Quantity*

Identifies the number of requested appointment dates to be returned. It is used when the user wants a specific number of requested dates less than the default amount of 30.

Located In:

- Due Date Inquiry

AREA (AT&T Southeast Region only)*Area*

Identifies the geographic location of the end user.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- View CABS CSI
- Cancellation Facilities Reservation
- CSI by Account Telephone Number
- Customer Service Inquiry (CSI)
- CSI by Miscellaneous Account Number
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

AREA TRANS CUT DT*Area Transfer Cut Date*

Identifies the actual area transfer cut date when new customers in the old wire center are assigned a telephone number from the new wire center. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- Address Validation Inquiry

AREA TRANS NUM CHGDT*Area Transfer Number Change Date*

Identifies a date often of the actual area transfer cut date when new customers in the old wire center are assigned a telephone number from the new wire center even though they are still physically within the old wire center area. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day

Located In:

- Address Validation Inquiry

AREA TRANS NPANXX*Area Transfer NPA/NXX*

Identifies the NPA NXX of the wire center to which the specified address will be transferred. Wire Center Format = NPANXX, NPA = Area Code, NXX = Telephone Number Prefix.

Located In:

- Address Validation Inquiry

AREA TRANSFER WC CLLI*Area Transfer New CLLI Code*

Identifies the new wire center CLLI code for an area transfer.

Located In:

- Address Validation Inquiry

ATN*Account Telephone Number*

A 10-digit Account (Billing) Telephone Number which identifies the Account Telephone Number assigned by the NSP at the end user's location. An Account Telephone Number must be entered to retrieve a Directory Listing response. This

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APPENDIX - FIELDS & DESCRIPTIONS

response will consist of all the listings associated with the ATN up to 1000 listings.

Located In:

- Complex Products Inquiry
- CSI by Account Telephone Number
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

B

BC OPT

Batch Cut Option

Identifies the type of cut option process requested for this inquiry. The Batch Cut Option field will be a drop-down box with the applicable batch cut options. AT&T Valid Entries based on the inquiry may be Bulk, Daily or Defined.

Located In:

- Batch Cut Process Inquiry

BCS (AT&T Southeast Region only)

Basic Class of Service

Identifies the basic class of service for the service ordered.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

BILLING NAME

Billing Name

Identifies the billing name associated with the circuit number.

Located In:

- CSI by Circuit Number

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BILLING SECTION (AT&T Southeast Region only)*Billing Section Data Block*

Identifies the unparsed billing information associated with the customer service record.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

BILLING TRANSFER SECTION (AT&T Southeast Region only)*Billing Transfer Data Block*

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

BILLON*Bill-on*

Identifies the telephone numbers that are billed on the account. A Bill-on consists of the 10-digit ATN, the customer code and the bill-on code. This field will only return on the CSI response in the AT&T Southwest Region when the user selects a BILLON from the CSI Summary screen.

Located In:

- Customer Service Inquiry (CSI)

BLOCK*Block*

Identifies the blocking exceptions for the telephone number. For a list of values, see in *CHAPTER 13 - CUSTOMER SERVICE INQUIRY (CSI)*.

Located In:

- Customer Service Inquiry (CSI)

BOX*Post Office Box*

Identifies a box number associated with a postal route or a tag number that has no association with a postal code. ROUTE and BOX fields may be used to validate a

APPENDIX - FIELDS & DESCRIPTIONS

service address. However, the resulting validated address should be used as the service address on the LSR.

This is a required field with ROUTE, if the AFT and SANO fields are not populated. In addition, ROUTE and BOX fields may be used to validate a service address. However, the resulting validated address should be used as the service address on the LSR.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

BRIQTY*BRI Quantity of Facilities Requested*

Identifies the quantity of Centrex ISDN facilities requested in the inquiry. This field is required when the ISDNP field is populated otherwise prohibited. The circuit IDs that are being requested in this field will be returned in the ECCKT field.

Located In:

- Complex Products Inquiry

BRO*Business/Residence Placement Override*

Identifies an override of the normal placement of business or residence listings. AT&T 12-State Values: B= Place listing only in business section in directory and DA. R= Place listing only in residence section in directory and DA.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

BTL*Bridged Tap Location*

Identifies the location of bridged tap on the loop or loop segment. This field repeats once for each BTQ.

Located In:

- Loop Qualification Inquiry

BTLEN*Bridged Tap Length*

Identifies the length in kilofeet of bridged tap associated with the loop or loop segment. Repeats once for each BTQ/BTL.

Located In:

- Loop Qualification Inquiry

BTOFF (AT&T Southeast Region only)*Bridge Tap Offset*

Indicates if a gauge length is bridge tap.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

BUS-IW*Business Inside Wire*

Identifies the interval for business unregulated, inside wire, other. Range is 00-99.

Located In:

- View Installation Calendar

BTQ*Bridged Tap Quantity*

Identifies the quantity of bridged taps present on the loop or loop segment. If the field is blank on the response, bridged taps are not present. Valid values of 1-20 can be returned in this field.

Located In:

- Loop Qualification Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

C

CA (AT&T Southeast Region only)

Cable

Identifies the specific feeder or distribution cable within a wire center.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

CABLE/PAIR ID

Cable/Pair Identification

Identifies the cable/pair identification.

- Field is required in order to reserve a desired Cable/Pair ID.

Located In:

- Loop Makeup For Spare Facilities

CABLE ID

Cable ID Designation

Identifies the provider's cable to be connected to the customer's equipment in a central office location. (Example: HE201)

Located In:

- Cable ID / Chan Pair Status
- Connecting Facility Assignment (CFA) Inquiry

CAI

Concatenated Address Information

Displays the customer's address from the listing section of the provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

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CAPAC (AT&T Southeast Region only)

Capacitance

Identifies the capacitance of a cable gauge per mile.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

CARRIER TN (AT&T Southeast Region only)

Access Carrier Telephone Number

Identifies the contact number for the access carrier.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

CATEGORY (AT&T Southeast Region only)

Category

Identifies the category of standard manual classification.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

CB

Common Block

Identifies the Name/Number of the Centrex and the Name/Number of the grouping for the Common Block. This field is required when there is a change to existing service, otherwise prohibited.

Located In:

- Complex Products Inquiry

CC

Company Code

Identifies the exchange carrier initiating the transaction. The valid CC is based on the user profile and must be selected from the drop-down list. The CC must correspond to the CC on the order for which this inquiry is being requested. The Company Code that is entered must be the Company Code that will be placed on

APPENDIX - FIELDS & DESCRIPTIONS

the order. Company codes ending in “R” will represent Resale and those ending in “U” will represent UNE.

Located In:

- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Complex Products Inquiry
- Impairment Status Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry

CC2

Company Code 2

Company Code 2 value(s) associated with the User ID (based on company) is shown in the scrolling list box. To process an inquiry by Company Code 2, select one Company Code 2 from the drop-down list.

Displays the company code that appears on the service order. This field will return “blank” on AT&T 12-State service orders.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

CCEA

Cross Connect Equipment Assignment

Identifies the physical point of termination at a collocation cage.

Located In:

- Customer Service Inquiry (CSI)

CCNA (AT&T Southeast Region only)

Customer Carrier Name Abbreviation

Identifies the COMMON LANGUAGE IAC CODE for the customer.

Located In:

- Customer Service Inquiry (CSI)

CENTER

Center

Displays the maintenance/installation center from which the technician was dispatched.

Located In:

- Provisioning Order Status (POS) Inquiry

CFA

Connecting Facility Assignment

Identifies the provider's carrier system and channel to be used.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

CHAN/PAIR

Channel Pair

Identifies the specific channel or range of channels to be included in the response. If CHAN/PAIR is not present on input, all channels will be returned on the response. (Example: 1-20 or 20)

- This field is optional for a CFA Inquiry.
- This field is required on a CCEA-Cable ID Format Inquiry.

Located In:

- Connecting Facility Assignment (CFA) Inquiry

CHANPR STAT

Channel Pair Status

Identifies the status of the pair(s) within the provider's cable to be used for connection. Valid values: CF = Connected Facility, CT = Connect Through, CTA = Connect Through Arrangement, DEF = Defective, PCF = Pair Requires Construction, PR = Pair Reserved, PU = Pair In Use, RWKG = Reserved Working, SPR = Spare, WKG = Working.

Located In:

- Cable ID / Chan Pair Status

APPENDIX - FIELDS & DESCRIPTIONS

CITY*City*

Identifies the city, village, township, etc. AT&T West Region and AT&T Midwest Region may use the abbreviated or spelled-out community name. AT&T Southwest Region does not. Abbreviated Community Names and SAGA information are located in the CLEC Online CLEC Handbook: Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Community Names/SAGA.

This field may be pre-populated with the data carried over from the previously performed Address Validation transaction. If a value does not exist in the CITY field, the user must populate the field. This is required in AT&T Midwest Region if a SAGA is input in the ZIP field, otherwise it is conditional.

Located In:

- Address Validation Inquiry
- Impairment Status Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Reserve Miscellaneous Account Numbers
- View Central Office Address

CKTQTY*Circuit Quantity*

Identifies the quantity of circuits requested in this inquiry.

Located In:

- Complex Products Inquiry

CLLI (AT&T Southeast Region only)*Common Language Location Identifier*

Identifies the CLLI code of the end-office switch from which the service is being provided.

- Estimate Service Due Date

- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

CLOSE DATE

Close Date

Identifies the dates that the various work centers are not available. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- View Installation Calendar

CLOSE REASCD1

Closed Reason Code 1

Identifies the closed reason code for the closed date. Valid values: A = AM Closed for Res and Bus, B = Bus Closed all day, C = Bus Closed in AM, D = Bus Closed in PM, N = closed all day for Res and Bus, P = PM Closed for Res and Bus, R = Res Closed all day, S = Res Closed in AM, T = Res Closed in PM.

Located In:

- View Installation Calendar

CLOSE REASCD2

Closed Reason Code 2

Identifies the closed reason code for the closed date. Valid values: B = Date Closed for Central Office & Installation Maintenance Work, C = Date Closed for FREEZE, D = Date Closed for Central Office Work only, L = Date Closed for LOAD, M = Date Closed for Installation Maintenance Only

Located In:

- View Installation Calendar

CO FRI 1

CO Appointment Availability Status Code for FRI1

Provides central office availability for Friday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus &

APPENDIX - FIELDS & DESCRIPTIONS

Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO MON1

CO Appointment Availability Status Code for MON1

Provides central office availability for Monday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO SAT1

CO Appointment Availability Status Code for SAT1

Provides central office availability for Saturday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO SUN1

CO Appointment Availability Status Code for SUN1

Provides central office availability for Sunday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO THU1

CO Appointment Availability Status Code for THU1

Provides central office for Thursday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res

Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO TUE1

CO Appointment Availability Status Code for TUE1

Provides central office availability for Tuesday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CO WED1

CO Appointment Availability Status Code for WED1

Provides central office availability for Wednesday. Valid values: A = Bus & Res closed AM, B = Bus Closed all day, C = Bus Closed AM, D = Bus closed PM, N = Bus & Res Closed all day, P = Bus & Res Closed PM, R = Res Closed all day, S = Res Closed AM, T = Res Closed PM, Y = Bus & Res all day.

Located In:

- View Installation Calendar

CODE (AT&T Southeast Region only)

Code

Identifies the standard manual classification code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

COMMUNITY (AT&T Southeast Region only)

Community

Identifies the community where telephone number resides.

Located In:

- Estimate Service Due Date
- TN Confirmation Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

COMPETITIVE ACTIVITY SECTION (AT&T Southeast Region only)

Competitive Activity Data Block

Identifies the competitive activity information associated with the customer service record.

Located In:

- Customer Service Inquiry (CSI)

TN Confirmation Inquiry

CPE MFR

Customer Premises Equipment Manufacturer

Identifies the manufacturer of the customer premises equipment.

Located In:

- Complex Products Inquiry

CPE MOD

Customer Premises Equipment Model

Identifies the model of the customer premises equipment.

Located In:

- Complex Products Inquiry

CPGQTY

Call Pick Up Group Quantity Requested

Identifies the quantity call pick up groups requested in this inquiry.

Located In:

- Complex Products Inquiry

CROSS BOUNDARY STATE (AT&T Southeast Region only)

Cross Boundary State

Any situation in which a defined telephone serving area, such as a wire center or community, crosses a defined boundary such as a state line.

Located In:

- Address Validation Inquiry

CS

Class of Service

Displays the Universal Service Order Code (USOC) that identifies the class of service that appears on the provisioning order. Valid values for Class of Service are contained in the CLEC Handbook Site>Ordering>Resale Basic Ordering Guide.

Located In:

- Customer Service Inquiry (CSI)
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

CSR DETAIL

CSR Data Text

Provides information on the customer record requested.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

Provisioning Order Status (POS) Inquiry

CUSCODE

Customer Code

Displays the system-generated 3-digit code that appears on the service order which identifies either the ATN or WTN. This code is use for additional tracking and identification purposes, which uniquely identifies that account.

Located In:

- Customer Service Inquiry (CSI)
- Order Status Inquiry

CUSTOMER RECORD SECTIONS

Customer Record Sections

Identifies the unparsed customer service information associated with the circuit number. Valid values for AT&T Southeast owned accounts: Ident / List, DIR / Bill, Service and Equipment, Remarks, SLA Listings, View All Sections. Valid

A

APPENDIX - FIELDS & DESCRIPTIONS

values for Accounts owned by CLEC: Ident / List, DIR / Bill, Service and Equipment, Ported Out Lines, Related Accounts, Billing Transfers, Completed Activity, Remarks, DPA / CKL List, SLA Listings, Hunting List, Left-Hand FIDs.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit number
- CSI by Miscellaneous Account Number

Order Status Inquiry

CUT TYP

Cut Type

Identifies the type of cut process the user is requesting. The Cut Type field will be a drop-down box with the applicable cut types. AT&T Valid Entries: CHC or FDT.

Located In:

- Batch Cut Process Inquiry

CZ (AT&T Southeast Region only)

Carrier Zone

Indicator of maximum resistance between the remote terminal cabinet and the customer serving terminal. Used for derived facilities only.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

D

D/TRESV

Date and Time Reserved

Identifies the date and time reserved. Date Format = CCYYMMDDHHMMAA, CC = Century, YY = Year, MM = Month, DD = Day, HH = Hour, MM = Minute, AA = AM or PM

Located In:

- Reserve Miscellaneous Account Numbers

D/TSENT*Date and Time Sent*

Identifies the date and time the transaction is sent. Example: D/T
Sent:200801230827AM

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry
- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

DAILY WORKLOAD FOR MAINTENANCE CENTER*Daily Workload for Maintenance Center*

Displays the responsible maintenance center associated with the provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

DATE AVAILABLE (AT&T Southeast Region only)*Feature Effective Date*

Identifies the date a feature will become available in the switch.

Located In:

- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry

DDAAI*Delivery Additional Address Information*

Identifies additional location information about the delivery address (e.g. the trailer behind the gas station). Any type of location information other than DDLD1, DDLD2, DDLD3, DDLV1, DDLV2 and DDLV3 could be returned in this field.

Located In:

- Directory Listing (DL) Inquiry
- Customer Service Inquiry (CSI)

DDANO*Delivery Address Number*

Identifies the number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDAPR

Delivery Address Number Prefix

Identifies the prefix for the address number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASD

Delivery Address Street Directional Prefix

Identifies the street directional prefix of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASF

Delivery Address Number Suffix

Identifies the suffix for the address number of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDASN

Delivery Address Street Name

Identifies the street name of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

DDASS

Delivery Address Street Directional Suffix

Identifies the street directional suffix for the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDATH

Delivery Address Street Type

Identifies the thoroughfare portion of the street name of the directory delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDCITY

Delivery Address City

Identifies the locality or community where the directory is to be delivered.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDD

Desired Due Date

Identifies the desired due date the user is requesting for the FDT or CHC coordination. A date can either be entered as CCYYMMDD or selected from the calendar. The selected date from the calendar will populate the DDD field in the valid date format.

Located In:

- Batch Cut Process Inquiry
- Estimate Service Due Date

DDII*DSL Dispatch In Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work within the central office for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDLD1*Delivery Address Location Designator 1*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLD2*Delivery Address Location Designator 2*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLD3*Delivery Address Location Designator 3*

Identifies additional specific information related to the delivery address (e.g., building, floor, room).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

DDLV1

Delivery Address Location Value 1

Identifies the value associated with the first location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLV2

Delivery Address Location Value 2

Identifies the value associated with the second location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDLV3

Delivery Address Location Value 3

Identifies the value associated with the third location designator of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDOI

DSL Dispatch Out Indicator

Identifies if the NSP (Network Service Provider) will perform additional work outside the central office for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDPI*DSL Dispatch Premises Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work at the end user's service location for DSL products. This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

DDSTATE*Delivery Address State/Province*

Identifies the state/province of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DDZIP*Delivery Address Zip Code*

Identifies the postal code of the delivery address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DES*Designation*

Identifies the professional designation phrase of the business listing. AT&T 12-State Values provided by region. See the following documentation AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region -TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

DESCRIPTIVE ADDRESS

Descriptive Address

Identifies the descriptive service address.

Located In:

- Address Validation Inquiry

DFDT

Desired Due Time

Identifies the start time(s) available to the user for the FDT or CHC coordination for a specific desired due date. If the desired time is available, the desired date and time will be returned to the user for reservation. If the desired time is not available, alternative date and time(s) available will be returned to the user for selection purposes. When alternative date and time(s) are returned, the user can select a date and time combination to reserve. If no alternative time for that day is available, the user will need to search for a different desired date and time (Defined Batch only). Start times will be displayed in 1/2 hour increments. The last start time requested for a selected date must be in 1/2 hour increments and scheduled before the last business hour for that given day. The desired start time should be entered in the format of HHMMAA (AA = AM or PM).

Located In:

- Batch Cut Process Inquiry

DGOUT

DID Digits Out

Indicates the number of digits out pulsed from the central office to the customer's equipment.

Located In:

- Customer Service Inquiry (CSI)

DIRECTORY SECTION (AT&T Southeast Region only)

Directory Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

DIRIDL*Directory ID*

Identifies the directory in which to place the listing. This value may be alpha/numeric when assigned by the local service provider where YPPA codes does not exist.

Located In:

- Directory Listing (DL) Inquiry

DIRNAME (AT&T Southeast Region only)*Directory Name*

Identifies the name of a directory in which to place the listing.

Located In:

- Customer Service Inquiry (CSI)

DIRQTY*Number of Directory Type Segments*

Identifies the number of directory type segments (DIRTYP) in this delivery address section. (AT&T Southwest Region and AT&T West Region only)

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DIRQTYA*Number of Directories for Annual Delivery*

Identifies the number of directories to be delivered on an annual basis.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

DIRSUB

Directory Subsection

Identifies the subsection of a directory in which to place the listing.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DIRTYP

Directory ID Type

Identifies the type of directory (e.g. white pages, yellow pages) to be delivered.

This information describes the Type of Directory. AT&T 12-State Values: W= White, Y= Yellow Pages, B= Business to Business, D= Other

Located In:

- Directory Listing (DL) Inquiry
- Customer Service Inquiry (CSI)

DLCTYPE

Digital Loop Carrier System Type

Identifies the type of DLC on the loop, if available.

Located In:

- Loop Qualification Inquiry

DLNM

Dual Name Listing

Indicates that this listing contains multiple first names (e.g. Smith, Betty & John) and that both should appear in directory assistance.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

A.34

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DML

Direct Mail List

Identifies whether this listing is to be omitted from any direct mail lists.

Located In:

- Loop Qualification Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DNA

Do Not Abbreviate

Indicates data in the supplied fields must not be abbreviated.

AT&T 12-State Values: 2 = Do not abbreviate thoroughfare; 3 = Do not abbreviate community (locality); 6 = Do not abbreviate thoroughfare or community.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DNO

Do Not Omit

Used to advise publisher to ignore the normal print-suppression of “ST” (Street).

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DO (AT&T Southeast Region only)

Digits Out

Identifies the number of digits out pulsed from the central office to the customer's equipment.

Located In:

- Customer Service Inquiry (CSI)

APPENDIX - FIELDS & DESCRIPTIONS

DOI*Degree of Indent*

Identifies the degree of indentation for this listing. AT&T 12-State Values: AT&T Midwest Region, AT&T Southwest Region, AT&T West Region = 1-7.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

DPA*Different Premises Address*

Used to advise publisher to ignore the normal print-suppression of “ST” (Street).

Located In:

- Provisioning Order Status (POS) Inquiry

DRTI*DID Route Index Number*

Identifies the route index number assigned to the DID trunk group.

Located In:

- Customer Service Inquiry (CSI)

DTGN*DID Trunk Group Number*

Identifies the DID trunk group number.

Located In:

- Customer Service Inquiry (CSI)

DTK*DID Trunk Quality*

Indicates the number quantity of DID trunks.

Located In:

- Customer Service Inquiry (CSI)

DTKID

DID Trunk Identifier

Identifies the trunk ID of the existing DID service.

Located In:

- Customer Service Inquiry (CSI)

DTLI

DID Telephone Line Identifier

The lead telephone line identifier of the DID trunk group.

Located In:

- Customer Service Inquiry (CSI)

DUE DATE

Due Date

Indicates the due date of the service/product installation. Data Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- Estimate Service Due Date

DUE DATE/TIME

Due Date/Time

Displays the due time of the order due today or the due date of the order if it is not due today.

Located In:

- Provisioning Order Status (POS) Inquiry

E

ECCKT

Circuit ID

Enter the Circuit ID associated with the users company. This search method can be used for pending service orders in the AT&T Southwest Region and AT&T West Region service centers only (CA, NV, AR, KS, MO, OK or TX). This search method can be used for posted service orders in the AT&T Southwest Region service centers (AR, KS, MO, OK or TX) and AT&T West Region (CA or NV) only. When searching for posted orders by ECCKT, it is recommended that only

APPENDIX - FIELDS & DESCRIPTIONS

one day at a time be used for the date range. Larger date ranges will take much longer to process and may cause the internet connection to time out. Other search options can be used if this occurs.

If a CLLI Inquiry search is performed by ECCKT (Circuit ID), both the originating and terminating CLLIs will be returned in the LOC A and LOC Z fields. The CLLI Inquiry by ECCKT will check TIRKS.

Located In:

- Common Language Location Indicator (CLLI)/LST Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

ECCKT

Exchange Company Circuit ID

Identifies a provider's circuit identification. Serial Number Format and/or Telephone Number Format can be returned.

Located In:

- Complex Products Inquiry
- CSI by Circuit Number
- Customer Service Inquiry (CSI)
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ELL

Equivalent 26-Gauge Loop Length

Identifies the 26-gauge equivalent loop length for the total distance from the end user location to the wire center. Deployment guidelines are based on the equivalent working length as defined in ANSI T1E1.4. Or, on Archived Actual/Design Results, the length returned could be an electrically measured length, if available.

Located In:

- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry

EMAIL*Initiator Electronic Mail Address*

Identifies the electronic mail address of the initiator. Exactly one @ (at sign) and at least one period (.) need to be present. Neither the @ nor the period may be the first character. The last period must appear in the fourth from last position and must appear at least two positions after the ampersand (&). The @ cannot appear in the second to last nor last positions. Must be a valid email address.

Identifies the email electronic mail address for the email notification. Must be a valid email address.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

EML*Electrically Measured Length*

An indicator that identifies the electrically measured length of the loop from the central office to the end user's location. The field will be populated with "Y" on the response if EML data exists. If no data exists, the field will be blank.

AT&T 12-State Values: Y = measured, Blank = ELL is not measured.

Located In:

- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry

ERROR CODE (AT&T Southeast Region only)*Error Code*

Identifies an error code that could be returned on a response transaction.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

ERROR TEXT (AT&T Southeast Region only)

Error Text

Identifies an error text associated with an error code that could be returned on a response transaction.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

ERROR TYPE (AT&T Southeast Region only)

Error Type

Identifies an error type based on ELMS version.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

ES (AT&T Southeast Region only)

End Section

Defines the distance from the central office to the first load coil.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

ESTIMATED MINUTES

Estimated Minutes

Displays the estimated number of minutes to complete this provisioning order.

Located In:

- Provisioning Order Status (POS) Inquiry

ESTIMATED START

Estimated Start

Displays the estimated start time for the job. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Provisioning Order Status (POS) Inquiry

ESTJOB LENGTH

Estimated Job Length

Displays the estimated number of minutes to complete this job.

Located In:

- Provisioning Order Status (POS) Inquiry

EXCH

Exchange Code

Displays the Exchange/Central Office Code for the provisioning order. In AT&T West Region service centers, the alpha exchange code returns. If all other service centers, the NPA, NXX will return in this field. An example is “STL”.

Located In:

- CSI by Circuit Number

EXCHCD

Exchange Code

Displays the Exchange/Central Office Code for the provisioning order. In AT&T West Region service centers, the alpha exchange code returns. If all other service centers, the NPA, NXX will return in this field. An example is “STL”.

Located In:

- Address Validation Inquiry
- Provisioning Order Status (POS) Inquiry

EXCO

Exchange Central Office Identifier

Example: BVHL

Located In:

- Address Validation Inquiry

F

FA*Feature Activity*

Identifies the activity type for the feature. Valid values: C = Change feature detail, D = Disconnect, N = Add/Install.

Located In:

- Estimate Service Due Date

F1DL*F1 Disturber Location*

Identifies the proximity of the disturber within the feeder facility or facilities. Repeats once for each F1DQ/F1DT. AT&T 12-State Values: A= adjacent binder group, B= same binder group. Repeats once for each F1DQ/F1DT.

Located In:

- Loop Qualification Inquiry

F1DQ*F1 Disturber Quantity*

Indicates the quantity of disturber types (i.e., T1) that appear for each disturber location within the feeder facility.

Located In:

- Loop Qualification Inquiry

F1DT*F1 Disturber Type*

Identifies the type of disturber present in the feeder facility. Per the FCC's definition of a disturber, the valid value T (Reserved T1) is the only type of disturber. All other valid values (A, B, C, D & E) are types of interferer's. Repeats once for each F1DQ. AT&T 12-State Values: A= HDSL, B= ISDN, C= DS1, D= ADSL, E= HDSL2, F= Unknown Disturber and T=Reserved T1. Repeats once for each F1DQ/F1DL.

Located In:

- Loop Qualification Inquiry

F2DL*F2 Disturber Location*

Identifies the proximity of the disturber within the distribution facility. Repeats once for each F2DQ/F2DT. AT&T 12-State Values: A= adjacent binder group, B= same binder group. Repeats once for each F2DQ/F2DT.

Located In:

- Loop Qualification Inquiry

F2DQ*F2 Disturber Quantity*

Indicates the quantity of disturber types (i.e., T1) that appear for each disturber location in the distribution facility.

Located In:

- Loop Qualification Inquiry

F2DT*F2 Disturber Type*

Identifies the type of disturber present in the distribution facility (ies). Per the FCC's definition of a disturber, the valid value T (Reserved T1) is the only type of disturber. All other valid values (A, B, C, D & E) are types of interferers. Repeats once for each F2DQ. AT&T 12-State Values: A= HDSL, B= ISDN, C= DS1, D= ADSL, E= HDSL2, F= Unknown Disturber and T= Reserved T1. Repeats once for each F2DQ/F2DL.

Located In:

- Loop Qualification Inquiry

FAC DESG*Facility Designation*

Identifies a path between two network codes for a specific type of facility, as defined by Telcordia Technologies' Common Language Code. (Example: 119)

If Commingling or EEL product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Connecting Facility Assignment (CFA) Inquiry
- Impairment Status Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

FACILITY ENVIRONMENT PROVISIONED

Facility Environment Provisioned

Identifies the type of facility serving the end user location.

Located In:

- Address Validation Inquiry

FAC TYPE

Facility Type

Identifies the type of facility when it is other than a single baseband channel on cable (as defined by Telcordia Technologies' Common Language Code).

(Example: T1)

A drop down list is provided for this input field in the CFA Inquiry. The valid values in AT&T Southwest Region (when SC1 = AR, KS, MO, OK or TX) are: T1 (Example: DS1), T3 (Example: DS3) The valid values in AT&T West Region (when SC1 = CA or NV) are: T1 (Example: DS1), T3 (Example: DS3), OC for Fiber (Example: OC12)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

FAILED TEST

Failed Test

Displays in AT&T West Region only. Indicates failed MLT test with a Central Office Type failure message. All other regions will return MLT test results in the Dispatch/Notes field.

Located In:

- Provisioning Order Status (POS) Inquiry

FAINFO

File After Info

Identifies the information that the indent or caption sub-header will follow within the same level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

FATN

File After Telephone

File After Telephone Number (AT&T Southeast Region)

Identifies a telephone number on the file after indent.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

FEATAV

Feature Availability

Identifies the feature/service being requested.

Located In:

- Feature/Service Availability - Feature Inquiry

FEATDES

Feature Description

Identifies the English description of Universal Service Order Code (USOC)s returned in the Feature field and FIDs (Floating FIDs and Left Handed FIDs) returned in the Feature Detail Field.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - Feature Inquiry
- Order Status Inquiry

FEATURE

Feature Codes

Identifies the type of features associated with the line and feature codes of service orders. Codes for feature identification that includes USOCs only.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date

APPENDIX - FIELDS & DESCRIPTIONS

FEATURE DETAIL

Feature Detail

Identifies the additional information for the type of feature associated with the line. Feature Detail will be returned on a CSI transaction. FIDs (Floating FIDs and Left Handed FIDs) and FID Data (Feature Detail associated with a Floating FID or Left Handed FID) will be returned in the Feature Detail section. A Floating FID will be preceded by a virgule (/) in the Feature Detail Field. Data associated with the Floating FID will be returned following the virgule and Floating FID in the Feature Detail Field. A Left Handed FID will be returned in the Feature Detail Field. Data associated with the Left Handed FID will be returned following the Left Handed FID in the Feature Detail Field.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

FEATURE NAME (AT&T Southeast Region only)

Product Name

Identifies the full service name of the product feature.

Located In:

- Feature/Service Availability - Feature Inquiry

FEATURES

Features

Displays some of the Universal Service Order Code (USOCs) and/or Field Identifier Codes (FIDs) from the service orders that are for Electronic Switching System (ESS) services and features. For a list of values, see the *Common Features Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

FECCKT

Facility Exchanged Company Circuit ID

Identifies the service provider's facility circuit identification (ID).

Located In:

- Customer Service Inquiry (CSI)

FEATAV

Feature Availability

Identifies the feature/service being requested.

Located In:

- Feature/Service Availability - Feature Inquiry

FIELD WORK

Field Work Indicator

Displays if the provisioning order was categorized upon receipt to be handled without a dispatch. Y = Yes or N = No

Located In:

- Provisioning Order Status (POS) Inquiry

FPI (AT&T Southeast Region only)

Freeze PIC Indicator

Indicates the LSP or LSP end user customer's freeze option for the PIC or LPIC.

Located In:

- Customer Service Inquiry (CSI)

G

GA

Gauge

Indicates the gauge of the loop. (19, 22, 24 or 26)

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

GROUP

Group

Displays the supervisor's code.

Located In:

- Provisioning Order Status (POS) Inquiry

H

HDLG*Handling Code*

Displays a unique code that provides additional detail on the status of a work request, if available. AT&T 12-State Values: SNM = Sync No Map (provisioning to OCD (Optical Concentration Device) is good and provisioning to ISP router is not detected); SAM = Sync And Map (provisioning to OCD (Optical Concentration Device) is good and provisioning to ISP router is detected).

Located In:

- Provisioning Order Status (POS) Inquiry

HID*Hunt Group Identifier*

Identifies the existing hunt group. See CLEC Online Website>Select CLEC Handbook>Select Products & Services>Select Resale or UNE>Select Product Name>Select Feature Availability.

Located In:

- Customer Service Inquiry (CSI)

HIER*Loop Search Hierarchy Indicator*

Indicates a number which corresponds to a specific search order when looking for spare facilities via Loop Makeup. Valid values: 1 = POTS 1 capable loops (Standard Default), 2 = Copper (NL,L), UPG, IPG-SDP=A (Non-Loaded Copper, Loaded Copper, Universal Pair Gain, Integrated Pair Gain, Integrated Pair Gain with Side Door Port), 3 = UPG, IPG-SDP=A, Metal (Universal Pair Gain, Integrated Pair Gain with Side Door Part, Metal), 4 = Copper (L, NL, DLC) - (Loaded Copper, Non-loaded Copper, Digital Loop Carrier).

Located In:

- Loop Makeup for Spare Facilities

HNTYP*Hunting Type Code*

Identifies the type of hunting involved. Required when the HNUM field is populated, otherwise prohibited. AT&T 12-State Values: 1= Preferential Multiline; 2= Regular Series Completion; 3= Circular Regular; 5= Multiline; 6=

Circular Multiline; 7= Circular Preferential, 8= Automatic Call Distribution; 9= Distributed Line Hunt; 10= Multiple Position Hunt; 11 = Uniform Call Distribution; 12= Directory Number Hunt. See CLEC Online Website > Select CLEC Handbook > Select any Handbook State > Select Products & Services > Select Resale or UNE > Select Product Name > Select Feature Availability.

HNTYP may be entered on the Centrex/Centrex ISDN Inquiry and may repeat up to 999 times per transaction. For each HNTYP, there will be a HNUM and a HNTYP.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)

HNUM

Hunt Number

Identifies the Hunt Group as a unique number and each additional occurrence as a unique number. It's required when HNTYP is 1, 5 or 6, 7, 8, 9, 10 and 11; otherwise prohibited. For each HNUM there will be an HNTYP and a HTNQTY field. This field may repeat up to 999 times per transaction. Verigate will automatically assign this number.

Located In:

- Complex Products Inquiry

HOLIDAY DATE

Holiday Date

Identifies dates specified as AT&T Southeast official company holiday. Date Format = CCYYMMDD, CC = Century, YY = Year, MM = Month, DD = Day.

Located In:

- View Installation Calendar

HS

Header Status

Identifies whether the caption or SLU header is new or is a recap of an existing header.

Located In:

- Customer Service Inquiry (CSI)

APPENDIX - FIELDS & DESCRIPTIONS

HTN

Hunting Telephone Number

Identifies the hunting number for this sequence in the Hunt Group. If a telephone number is used as part of a hunting arrangement, it may be returned as a range in this HT field. NNNN or NNNN-NNNN; N = Numeric

Located In:

- Customer Service Inquiry (CSI)

HTNQTY

Hunting Telephone Numbers Quantity Requested

Identifies the quantity of hunting telephone numbers requested. Required when the HNUM field is populated otherwise prohibited. HTNQTY may be entered on the Centrex / Centrex ISDN Inquiry and may repeat up to 999 times per transaction. For each HTNQTY there will be an HNUM and a HTNQTY field.

Located In:

- Complex Products Inquiry

HTSEQ

Hunting Sequence

Identifies the hunting sequence or range of hunt sequence.

Located In:

- Customer Service Inquiry (CSI)

|

IDENTIFICATION SECTION (AT&T Southeast Region only)

Identification Section Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- View CABS CSI
- Customer Service Inquiry (CSI)
- Batch Cut Process Inquiry

IDLC Validation Inquiry

IDLC*IDLC Indicator*

Identifies whether the type of facilities the end user is being served is integrated Pair Gain/integrated digital loop carrier (IDLC) or non-integrated. All WTN(s) for a single batch inquiry will be treated as indicated. AT&T Valid Entries: Yes or No.

Located In:

- Batch Cut Process Inquiry
- IDLC Validation Inquiry

INIT*Initiator Identification*

Identifies the CLEC's representative who originated this request.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

Inquiry Type

There are three (3) options of a CSI Inquiry.

Located In:

- Customer Service Inquiry (CSI)

ISDNP*ISDN Protocol Type*

Identifies the ISDN Protocol Type. This field is required when there is an entry in the QR ISDN field. If the QR ISDN field is blank, this field will also be blank. AT&T 12-State Valid Entries: N = National, C = Custom, NC = No Change

Located In:

- Complex Products Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

L

LALO*Listed Address Location*

Identifies additional location information about the listed address, such as an apartment number, floor, room, suite, etc.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LALOC*Listed Address Locality*

Identifies the locality of the community to be listed. (Example: NH)

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LANO*Listed Address Number*

Identifies the number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LAPR*Listed Address Number Prefix*

Identifies the prefix for the address number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASD

Listed Address Street Directional Prefix

Identifies the street directional of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASF

Listed Address Number Suffix

Identifies the suffix for the address number of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASN

Listed Address Street Name

Identifies the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LASS

Listed Address Street Directional Suffix

Identifies the street suffix to the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

LAST

Listed Address State/Province

Identifies the state/province of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LATA

Local Area Transport Area

LATA is provided to help define when it is permissible to use an F & T (from and to) activity type on an LSR to move a customer to a different location. If the LATA for the new address is the same as the LATA for the old address, an LSR may be issued. If the LATA for the new address is different than the LATA for the old address, disconnect/new connect LSRs must be issued. (Example: 512)

Located In:

- Address Validation Inquiry

LATH

Listed Address Street Type

Identifies the thoroughfare portion of the street name of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LAZC

Listed Address Zip/Postal Code

Identifies the ZIP Code, ZIP Code + extension or postal code of the listed address.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LCA (AT&T Southeast Region only)*Location Code Address*

Identifies the concatenated address and/or descriptive representation for the location.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LCL*Load Coil Location*

Identifies the distance from the central office to the load coil. Repeats once for each LCQ.

Located In:

- Loop Qualification Inquiry

LCQ*Load Coil Quantity*

Identifies the quantity of load coils present on the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LCT (AT&T Southeast Region only)*Load Coil Type*

Identifies the type of load coil(s) present on the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LD1*Location Designator 1*

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any

APPENDIX - FIELDS & DESCRIPTIONS

particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Building 1, BLDG is the LD1 (Location Designator 1), 1 is the LV1 (Location Value 1). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LD2

Location Designator 2

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Floor 3, FLR is the LD2 (Location Designator 2), 3 is the LV2 (Location Value 2). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LD3

Location Designator 3

Identifies additional specific information related to the address (e.g., building, floor or room). Entries in the LD1, LD2, and LD3 fields may not be duplicated in

a single service address. Example: If BLDG is entered in the LD1 field, it cannot be entered in either LD2 or LD3. The LD fields do not need to be sent in any particular order other than LD1 needs to be populated before LD2; and LD1 & LD2 would need to be populated before LD3 is populated. Example: Apartment 13, APT is the LD3 (Location Designator 3), 13 is the LV3 (Location Value 3). drop-down List provided: APT=Apartment, LOT=Lot, RM=Room, BLDG=Building, SUIT=Suite, UNIT=Unit, WNG=Wing, PIER=Pier, SLIP=Slip, FLR=Floor and TRLR=Trailer

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LDSP (AT&T Southeast Region only)

Load Spacing

Identifies the distance between load coils.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LEGNUM

Leg Number

Identifies either the primary or secondary location of the circuit.

Located In:

- Complex Products Inquiry

LEX

Local Exchange

Indicates the provider's local NPA and NXX.

Located In:

- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

LFN*FN Length*

Indicates the length in kilofeet of each segment of the loop between the CO and the customer's serving terminal. May repeat up to 9 times (F1 through F9).

Located In:

- Loop Qualification Inquiry

LISTING SECTION (AT&T Southeast Region only)*Listing Section Data Block*

Indicates the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

LL (AT&T Southeast Region only)*Loop Length*

Identifies the length of the loop from the wire center to the end user location or a segment of that loop.

Located In:

- Loop Qualification Inquiry

LLG*Loop Length by Gauge*

Identifies the segment loop length(s) by gauge for the total distance from the end user location to the wire center or a segment of that loop. AT&T 12-State Values: 19 Gauge Loop Length (LLG), 22 Gauge Loop Length (LLG), 24 Gauge Loop Length (LLG), 26 Gauge Loop Length(LLG)

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LMADDR

Loop Medium Address

Identifies the address of the remote device specified in the LMC field, if available.

Located In:

- Loop Qualification Inquiry

LMC

Loop Medium Type Code

Identifies the loop composition from the Central Office (CO) to the end user location. This field is returned at loop level. AT&T 12-State Values: A=Copper, B=Pair Gain/DLC or Pair Gain and FTTC/H/B/DLC, D=FTTC/H/B (fiber to the curb/home/business), E=DAML, Blank=No data available or found

Located In:

- Loop Qualification Inquiry

LMCDA

Loop Medium Code Distribution Area

Identifies the loop composition for the entire Distribution Area (DA). This field will always be returned on the response but may be returned without a value present (blank). AT&T 12-State Values: A=Copper, B=Pair Gain/DCL or Pair Gain and FTTC/H/B/DLC, C=Combination of both copper and Pair Gain/DCL or copper and FTTC/H/B, D=FTTC (fiber to the curb/home/business), Blank=No data available or found

Located In:

- Loop Qualification Inquiry

LMCLLI

Loop Medium CLLI ID

Identifies the loop medium CLLI ID of a NON ADSL capable remote terminal, if available.

Located In:

- Loop Qualification Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

LMSTAT (AT&T Southeast Region only)

Loop Makeup Status

Identifies the status of the loop makeup returned.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LNA

Line Activity

Identifies the activity involved at the line level. Valid values: C = Change, D = Disconnection, G = Conversion (Specifically all features requested for conversion service), N = New, P = PIC change, V = Conversion (as specified), W = Conversion (as is), X = Number change.

Located In:

- Estimate Service Due Date

LNFN

Listed Name First

Indicated all except the first word for business listings or all the first name or names and middle name/initials for residential listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LNLN

Listed Name Last

Identifies the first word for business listings or the complete last name for residential listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LNPL*Letter Name Placement*

Identifies the placement of the listing based on the LNLN field.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LOC A*Location A CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal A. (Example: CHCGILCLW08)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

LOC A*Terminating Location A CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal A, which is the lower in alpha/numeric sequence of the two facility location codes. If Commingling or EEL (Enhanced Extended Loops) product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Impairment Status Inquiry
- Transport Impairment Status Inquiry

LOC Z*Location Z CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal Z. (Example: STLMO21DC2)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

LOC Z*Terminating Location Z CLLI*

A standardized code that uniquely identifies the circuit location of facility terminal Z, which is the higher in alpha/numeric sequence of the two facility location codes. If Commingling or EEL (Enhanced Extended Loops) product, this field is required if not a CCEA (Cross-Connect Equipment Assignment) collocated facility.

Located In:

- Impairment Status Inquiry
- Transport Impairment Status Inquiry

Log Activity Narrative

Displays a narrative of up to three lines which describe the event.

Log Evt

Shows a classification of the type of log event.

Logged By

Shows the source of the entry.

Logged Date

Date dispatch note was entered, formatted as MMDDYY (where MM equals months 01-12, DD equals day 01-31 and YY equals year 00-99).

LOOP LENGTH (AT&T Southeast Region only)*Listing Phrase*

Identifies the loop length(s) by gauge for the total distance from the end user location to the wire center or a segment of that loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

Loop Service Type

Loop Service Type

Identifies specific loop types.

Located In:

- Loop Makeup for Spare Facilities

LPHRASE

Listing Phrase

Identifies pre-defined phrase associated with the listing.

AT&T 12-State Values: 1 = TDD (Telecommunication Device for the deaf) Only; 2= TTY (Teletypewriter) Only; 3= TTY/TDD Only; 4= TDD-TTY Only; 5= Voice and TTY; 6= Voice and TDD; 7= TTY and Voice; 8= TDD and Voice.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LPIC

IntraLATA Pre-Subscription Indicator Code

Identifies the Pre-Subscription Indicator code (PIC) of the carrier the customer has selected for IntraLATA traffic.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - PIC/LPIC List Inquiry

LQTY

Loop Quantity

Identifies the quantity of loops involved in the service request.

Located In:

- Estimate Service Due Date

APPENDIX - FIELDS & DESCRIPTIONS

LPSTAT (AT&T Southeast Region only)*Status of Assembled Facility*

Identifies the status of assembled facility.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LS CFA*Line Share Facility Assignment*

Indicates line share connecting facility type assignment (Miscellaneous Equipment Cable Pair [MECP] or Miscellaneous Equipment Office Equipment [MEOE]). (Example: MECP.IR03333.033.03-043)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

LSCP (AT&T Southeast Region only)*Local Service Provider Change Prohibited*

Identifies the end user has requested the option of prohibiting the change of their current service provider or removing the option.

Located In:

- Customer Service Inquiry (CSI)

LSP-AUTH (AT&T Southeast Region only)*Local Service Provider Authorization*

Identifies the carrier code of the local service provider that is providing existing service and has authorized the change to a new service provider.

Located In:

- Loop Qualification Inquiry

LSP-AUTHDATE (AT&T Southeast Region only)

Local Service Provider Authorization Date

Identifies the date that appears on the local service provider's authorization previously provided to new service provider.

Located In:

- Loop Qualification Inquiry

LSP-AUTHNAME (AT&T Southeast Region only)

Local Service Provider Authorization Name

Identifies the name of the person who signed the authorization letter.

Located In:

- Loop Qualification Inquiry

LST

Local Service Termination

Identifies the Common Language Location Identifier (CLLI) code of the end office switch from which service is being provided. On REQ TYP A, the user should input the ACTL (Access Customer Terminal) in the LST field. (Example: DLLSTXRIHA2)

Required if the WTN or NPA is not input. This is the CLLI code. Only one CLLI code can be entered per transaction. Batch Cut Process only supports a single office per RESID. Multiple CLLIs cannot be included in a single batch cut request.

Located In:

- Batch Cut Process Inquiry
- Customer Service Inquiry (CSI)
- Connecting Facility Assignment (CFA) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Impairment Status Inquiry
- Loop Qualification Inquiry
- Common Language Location Indicator (CLLI/LST) Inquiry



Note:

For the Due Date transaction, the only valid format is eight characters.

APPENDIX - FIELDS & DESCRIPTIONS

LTEXT*Listing Text*

Identifies the descriptive or informative text that will appear in the directory to assist the end user.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTLI (AT&T Southeast Region only)*Lead Telephone Line Identifier*

Identifies the lead telephone line identifier.

Located In:

- Customer Service Inquiry (CSI)

LTN*Listed Telephone Number*

Identifies the telephone number requested to be placed in the directory and/or quoted in Directory Assistance (DA).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTS (AT&T Southeast Region only)*Line Terminal Status*

Indicator of the field-side or CO side plug-in device equipped or pre-engineered in the pair gain system of the facility supporting the segment of plant.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LTXNUM (AT&T Southeast Region only)*Line of Text Reference Number*

Identifies each line of information with a unique number.

Located In:

- Customer Service Inquiry (CSI)

LTXTY*Listing Text Type**Listed Text Type (AT&T Southeast Region)*

Identifies the type of the associated text that will appear in the directory to assist the end user. AT&T 12-State Values: AC= Alternate Call; ADR= Address Only Indent; CR= cross-reference; ITX= Indent Text; LOI= Line of Information; OP= Other Pre-Defined Phrase; TNR= TN Text Right; TT= TT Text; URL= Internet Address; WPP= White Page Product Text.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

LTY*Listing Type*

Identifies the type of listing that exists with respect to publication and Directory Assistance (DA) appearance rules. AT&T 12-State Values: 1= appears in Directory Assistance (DA) and Directory; 2= Non-listed appears only in DA; 3= Non-Pub, does not appear in directory; 4= Non-Pub Emergency, does not appear in directory, customer may be contacted in an emergency; 5= Non-Pub Special- does not appear in directory no DA, customer never wants to be contacted; 6= Omit DA-listing only appears in published directory (AT&T Midwest Region only); 7= No appearance (AT&T Southwest Region and AT&T West Region) – primary telephone number has no listing in the directory or DA but additional status number may be listed.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

LU (AT&T Southeast Region only)*Length Unit*

Identifies the unit of measurement used to calculate the associated field length.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

LV1*Location Value 1*

Identifies the value associated with the first location designator of the address. This field is required when LD1 is populated, otherwise prohibited. For a list of Location Value Valid Entries, go to CLEC Online Website > Select CLEC Handbook>Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for “Building 1,” *BLDG* is the LD1 (Location Designator 1) and *1* is the LV1 (Location Value 1).

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LV2*Location Value 2*

Identifies the value associated with the first location designator of the address. This field is required when LD2 is populated, otherwise prohibited. For a list of Location Value Valid Entries, go to CLEC Online Website > Select CLEC Handbook: Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for “Floor 3,” *FLR* is the LD2 (Location Designator 2) and *3* is the LV2 (Location Value 2).

This field will be pre-populated with the data carried over from the previously performed Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LV3

Location Value 3

Identifies the value associated with the first location designator of the address. This field is required when LD3 is populated, otherwise prohibited. For a list of Location Value (LV1, LV2 and LV3 fields) Valid Entries, go to CLEC Online Website: Select CLEC Handbook > Select any Handbook State > Select User Guides & Tech Pubs > Select Address Information > Select Location Value (LV1-LV3) Entries. For example, for "Apartment 13," *APT* is the LD3 (Location Designator 3) and *13* is the LV3 (Location Value 3).

This field will be pre-populated with the data carried over from the previously performed Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)

LVL

Level of Indent

Identifies the degree of indent of the prior level being recapped or the degree of indent of the caption header/caption sub-header or the degree of indent of the sequence information.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

M

MI

Migration Indicator

Identifies the type of account level activity when lines/numbers are converted from one LSP to another LSP. Valid values: A = Partial Migration converting lines/numbers to a new account. B = Partial Migration converting lines/numbers to an existing account, C = Full Migration converting lines/numbers to a new account, D = Full Migration converting lines/numbers to an existing account.

Located In:

- Estimate Service Due Date

MISCELLANEOUS ACCOUNT NUMBER*Miscellaneous Account Number*

Identifies the miscellaneous account number. Account Number Format = NPANXXLLLL. Account Number with Customer Code Format = NPANXXLLLLCCC. NPA = Area Code, NXX = Exchange, LLLL = 4 Digit Number, CCC = 3 Digit Customer Code. An alpha must be in the 4th position.

Located In:

- CSI by Miscellaneous Account Number

MS

Market Segment

Identifies whether the request is Resale, UNE, or both. This is a drop-down box for Manual Address Validation and for Complex Productions Inquiry. AT&T Valid Values: D = Basic UNE Loop; E = Digital UNE Loops; F = Resale (Pots); G = UNE Port and Port with Loop (POTS); H = Complex Resale; I = Complex UNE Port and Port with Loop.

The user must select either Resale or UNE/SOSC (Unbundled Network Elements) via a radio button. If the service center is either CA or NV, the user should select either Resale or SOSC. In all other service centers, the user should select either Resale or UNE.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Feature/Service Availability - Feature Inquiry

MSDAPCAT*Missed Appointment Category*

Displays the missed appointment category of the provisioning order if available. For a list of categories, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

MSDAPT*Missed Appointment Code*

Displays the missed appointment code of the provisioning order if available. For a list of codes, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

MSDAPTTDES*Missed Appointment Description*

Displays the missed appointment description of the provisioning order if available. For a list of descriptions, see the *Missed Appointments Table* in *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Provisioning Order Status (POS) Inquiry

MSG-ID (AT&T Southeast Region only)*Message ID*

This field contains the system message code for the condition encountered as a result of inquiry processing.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- Cancellation Facilities Reservation
- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

MSG-TEXT (AT&T Southeast Region only)*Message Text*

This field contains the system message text, corresponding to the MSG-ID, pertaining to the inquiry output.

Located In:

- Address Validation Inquiry
- Cable ID / Chan Pair Status
- Cancellation Facilities Reservation
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

MTN*Main Telephone Number*

Identifies the main telephone number used to link the main listing with any other associated listings.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

N

NAME*End User Name*

Identifies the name of the end user or customer who is billed for the service.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Provisioning Order Status (POS) Inquiry

NAME-DEL (AT&T Southeast Region only)*Name Delivered*

Identifies the name of the end user to who the directory is delivered.

Located In:

- Customer Service Inquiry (CSI)

NC*Network Channel Code*

Identifies and describes the network channel code for the circuit(s) involved. The first two alpha characters are the channel service code that identifies the channel service. The third alpha/numeric character identifies the type of conditioning required on the channel. If there is no conditioning required, this position is a hyphen. The fourth alpha character indicates optional features, such as bridging. If no options are required, this position is a hyphen.

APPENDIX - FIELDS & DESCRIPTIONS

A

The NC field is required when the Req Type is A.

Valid NC Codes for Impairment Status Inquiry

HC--	LX--
HCD-	LYT-
HCE-	LY--
HCEC	IA--
HCZ-	HF--
HCF-	LY-5
HC-G	UB--

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

NCI

Network Channel Interface Code

Identifies the electrical characteristics/conditions on the circuit at the ACTL/
Primary Location.



APPENDIX - FIELDS & DESCRIPTIONS

NCI is required when the REQ TYP is A. NCI is optional when a full NC code has been entered.

Valid NCI Codes for Impairment Status Inquiry

04QB9.11	04DS9.1S
04QB6.33	04DS9.1K
01QBF.LLX	04DS9.15B
04DS6.44	02QBF.LL
04DSP.15	02SOF.X

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Estimate Service Due Date
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

NEWINST1-2

New Install 1 or 2 Lines

Interval for new installation with 1 or 2 lines for residence.

Located In:

- View Installation Calendar

NEWINST1-2 BUS

New Install 1 or 2 Business Lines

Interval for new installation with 1 or 2 lines for business.

Located In:

- View Installation Calendar

NEWINST11-15

New Install 11 to 15 Lines

Interval to add 11 to 15 new lines for residence.

Located In:

- View Installation Calendar

NEWINST3

New Install 3 Lines

Interval to add 3 new lines for residence.

Located In:

- View Installation Calendar

NEWINST4

New Install 4 Lines

Interval to add 4 new lines for residence.

Located In:

- View Installation Calendar

NEWINST5

New Install 5 Lines

Interval to add 5 new lines for residence.

Located In:

- View Installation Calendar

NEWINST6-10

New Install 6-10 Lines

Interval to add 6 - 1 new lines for residence.

Located In:

- View Installation Calendar

NICK

Listing Nickname

Indicates the listed person's nickname.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

NOTYP (AT&T Southeast Region only)

Number Type

Identifies the type of number (TER or TN) entered in the HTN field.

Located In:

- Customer Service Inquiry (CSI)

NPA

Number Plan Area

Identifies the Number Plan Area within the local serving office. Example: 314

Located In:

- Address Validation Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

NPA/NXX

NPA/NXX

Identifies a specific NPA/NXX within the local serving office. Format = NPANXX, NPA = area code, NXX = telephone prefix.

Located In:

- Cable ID / Chan Pair Status
- Reserve Miscellaneous Account Number
- View Central Office Address

NPA/NXX/X

Number Plan Area/Number Telephone Prefix/Thousand Block

If a CLLI Inquiry search is performed by NPA/NXX/X, the CLLI for that NPA/NXX/X will be returned in the LST field. The CLLI Inquiry by NPA/NXX/X will check the LNP Shadow database to determine whether the NPA/NXX/X is pooled. This will be used to determine the correct switch for the CLLI Inquiry and insure the validity of the information if the NPA/NXX/X is pooled. Note: NPA/NXX/X selection will provide more accurate data in the CLLI transaction as the selection is down to the thousand block and will take in account Number Pooling.

Required if the WTN or LST is not input. Note: The NPA/NXX inquiry for service availability features will bring this scenario down to the 1000 block and will take in account for Number Pooling.

If a Number Pooling Inquiry search is performed by NPA/NXX, the Pooled Status for that NPA/NXX will be returned in the POOLSTAT field.

Located In:

- Common Language Location Indicator (CLLI)/LST Inquiry
- Feature/Service Availability - Feature Inquiry
- Number Pooling Inquiry

NPATTA

Number Plan Area Terminal Traffic Area

Identifies the parent area code and exchange of a geographic area associated with a local serving office.

Located In:

- Due Date Inquiry

NSTN

Non Standard Telephone Number

Identifies a telephone number that is not in the standard North American Numbering Plan Format (e.g., vanity numbers, enterprise, 911).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

NUMBER EXCLUSIONS (AT&T Southeast Region only)

Number Exclusions

Identifies the Number Exclusions for this request.

Located In:

- TN Confirmation Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

NUMBER OF FEATURES

Number of Features

Identifies the number of features to add to the line.

Located In:

- Estimate Service Due Date

NUMBER REQUESTED

Number of Spares Requested

Indicates the number of spares to be requested.

Located In:

- Loop Makeup for Spare Facilities

NXX

Number Telephone Prefix

Identifies a specific telephone number prefix within a local serving office.

Example: 455

Located In:

- Address Validation Inquiry
- Feature/Service Availability - Feature Inquiry

0

OMSD

Omit from Secondary Directory

Indicates in which secondary directory or directories this listing is not to appear.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

OMTN

Omit Telephone Number

Indicates whether or not a telephone number is to be omitted from Directory Assistance and published directories.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

ONUTYPE (AT&T Southeast Region only)

Optical Network Unit Type

The system type of the Optical Network Unit.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

OPENIND

Open Indicator

Displays an asterisk (*) in the column to indicate that the technician is currently working on this ticket. This indicator will only be present if the technician is using the Universal Technician Remote Access (ULTRA) System or the Technician Access Network (TAN).

Located In:

- Provisioning Order Status (POS) Inquiry

ORDN

Ordinance Number

Identifies a unique serial number assigned for a service address by a city, county, or state government agency.

Located In:

- Customer Service Inquiry (CSI)

A

APPENDIX - FIELDS & DESCRIPTIONS

OSDF

Order Search Date From

The starting date to be searched.

Located In:

- Provisioning Order Status (POS) Inquiry

OSDT

Order Search Date To

The ending date to be searched.

Located In:

- Provisioning Order Status (POS) Inquiry

OWNED WIRING

Owned Wiring Indicator

AT&T 12-State Values: Y = Yes, N = No and if SC1 = TX. Indicates if the end user owns the wiring.

Located In:

- Address Validation Inquiry

P

PDII

POTS Dispatch In Indicator

Identifies if the NSP (Network Service Provider) will perform additional work within the central office for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PDOI*POTS Dispatch Out Indicator*

Identifies if the NSP (Network Service Provider) will perform additional work outside the central office for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PDPI*POTS Dispatch Premises Indicator*

Identifies whether the NSP (Network Service Provider) will perform additional work at the end user's service location for Plain Old Telephone Service (POTS). This field is required when initial Due Date is by Validated Address.

Located In:

- Due Date Inquiry

PENDING SERVICE ORDER DETAIL*Pending Service Order Detail Data*

Identifies unparsed pending service order detail information.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

PIC*InterLATA Pre-Subscription Indicator Code*

Identifies the Pre-Subscription Indicator code (PIC) of the carrier the customer has selected for InterLATA traffic.

Located In:

- Customer Service Inquiry (CSI)
- Feature/Service Availability - PIC/LPIC List Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

PIC/LPIC Selection

A PIC List, LPIC List or a PIC/LPIC List selection is required.

Located In:

- Feature/Service Availability - PIC/LPIC List Inquiry

PLA

Place Listing As

Identifies the special filing words that should be used instead of the listed name if the customer wishes to override the normal alphabetizing.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLFAINFO (AT&T Southeast Region only)

Prior Level File After Information

Identifies the information that the new captions sub-header will follow within the captions set at the same degree of indent.

Located In:

- Customer Service Inquiry (CSI)

PLFATN (AT&T Southeast Region only)

Prior Level File After Telephone Number

Identifies a telephone number on the file after indent for the prior level.

Located In:

- Customer Service Inquiry (CSI)

PLINFO

Prior Level Information

Identifies the information at this level of caption sub-header, caption indent or SLU indent characters of the information on the prior level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLNTLEN

Plant Type Length

Indicates the length of loop by plant type, by gauge, by segment.

Located In:

- Loop Qualification Inquiry

PLNTSEGFN

Plant Type Segment

Indicates the segment of the loop (F1 through F9).

Located In:

- Loop Qualification Inquiry

PLS

Prior Level Status

Identifies whether the level is new or is a recap of an existing indent, caption header or caption sub-header supplied to define placement within the caption set.

AT&T 12-State Values: E = Existing indent or sub-caption header, N = New caption, sub-header or caption header

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PLSO (AT&T Southeast Region only)

Prior Level Status Override

Identifies that normal sequencing should be overridden for a new caption sub-header.

Located In:

- Customer Service Inquiry (CSI)

APPENDIX - FIELDS & DESCRIPTIONS

Directory Listing (DL) Inquiry

PLTN

Prior Level Telephone Number

Identifies a telephone number associated with this level.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

PNAME

Product Name

Identifies the product the impairment status is requested on. The user must select a product from the drop-down list. (DS1 Transport, DS3 Transport or Dark Fiber Transport).

Located In:

- Transport Impairment Status Inquiry

PON

Purchase Order Number

Identifies the Purchase Order Number for the Interexchange carrier that authorized the pending activity on a channel. The PON value should be the same as the PON value the CLEC plans to submit on the LSR. It also identifies the purchase order number assigned to the service order by the CLEC.

When needed, enter the purchase order number associated with the service order for which the user wishes to retrieve information. This search method can be used for pending service orders in AT&T 12-State. The search method can be used for posted service orders in the AT&T Southwest Region and AT&T West Region service centers only (AR,KS,MO,OK,TX,CA OR NV)

For Complex Products, this field is required if PREFNBR is not populated. It is prohibited if PREFNBR is populated.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

PORTED LINE SECTION (AT&T Southeast Region only)

Ported Out Line Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

PR (AT&T Southeast Region only)

Pair Identifier

Identifies a unique pair within a cable.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

PRE-FEATURE DETAIL

Feature Detail

Identifies additional information for the type of feature associated with the line.

Located In:

- Estimate Service Due Date

PREFNBR

Provider Reference Number

The reference number assigned to the initial bulk batch request. This is NOT the RESID (Response Identifier) and cannot be used on the LSR.

- This field is required if PON is not populated. It is prohibited if PON is populated.

A

APPENDIX - FIELDS & DESCRIPTIONS

- If a Bulk reservation has not been assigned a RESID, the PREFNBR can be entered to view the pending bulk batch reservation request.
- The PREFNBR assigned to the initial bulk batch request may be submitted if a RESID is not available. Required if a RESID is not submitted.
- This field is returned on all Complex Products Inquiry response screens. It is required on input if PON is not populated and is prohibited if PON is populated.

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry

PREVOWNNM

Previous Owner's Name

The name of the Previous owner at the address being validated.

Located In:

- Address Validation Inquiry

PRILOC

Primary Location

Identifies the primary end of the service being provided.

Located In:

- Complex Products Inquiry

PRIMDIR

Primary Directory

Defines the Primary directory based upon the address where the customer's information will be printed. (Example: Joliet)

Located In:

- Address Validation Inquiry

PRINAM

Primary Name

Identifies the name of the end user at the primary location.

Located In:

- Complex Products Inquiry

PRODUCT (AT&T Southeast Region only)

Product

Identifies the Product ID and Product Name for the service/feature.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

PROD CD

Product Code

Identifies the specific product being requested. This is a drop-down box for the Due Date Transaction. For Complex Products it is a selection choice using radio buttons. Valid Values are as follows:

Code	Description
B	LSO (Line Share One)
C	ABBS/HFPSL
G	Resale (Basic Exchange & Coin)
H	Resale Jacks and/or inside wiring
L	Loop - 8db Non EEL
Complex Products	
A	Centrex/Centrex ISDN
K	Resale Private Line
E	BRI ISDNM
	UNE-P/LWC (Basic Exchange)

Located In:

- Complex Products Inquiry
- Due Date Inquiry

PRODUCT & SERVICES DETAIL

Product & Services Detail Data

Identifies unparsed product and services itemization detail information.

Located In:

- CSI by Account Telephone Number
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- View Multiple CSIs

PSO (AT&T Southeast Region only)

Pending Service Orders

Identifies pending service orders for this account.

Located In:

- Customer Service Inquiry (CSI)

PUL

PULSE (AT&T Southeast Region)

Pulsing Type

Type of Pulsing (AT&T Southeast Region)

Identifies the pulsing of the end user or DID working telephone number.

AT&T 12-State Values: DP = Dial Pulse; MF = Multi Frequency; DTMF = Dual-Tone Multi-Frequency (Touch-Tone).

Located In:

- Customer Service Inquiry (CSI)
- Estimate Service Due Date

PV FRI 1

PV Appointment Availability Status Code for FRI1

Provides premise visit availability for Friday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV MON1

PV Appointment Availability Status Code for MON1

Provides premise visit availability for Monday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

APPENDIX - FIELDS & DESCRIPTIONS

PV REINST

Interval for Residential Re-Install with PV

Interval for reinstall with premise visit - Residence.

Located In:

- View Installation Calendar

PV REINST-BUS

Interval for Business Re-Install with PV

Interval for Business Re-install with PV.

Located In:

- View Installation Calendar

PV SAT1

PV Appointment Availability Status Code for SAT1

Provides premise visit availability for Saturday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV SUN1

PV Appointment Availability Status Code for SUN1

Provides premise visit availability for Sunday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- View Installation Calendar

PV THU1

PV Appointment Availability Status Code for THU1

Provides premise visit availability for Thursday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D =

APPENDIX - FIELDS & DESCRIPTIONS

A

Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- [View Installation Calendar](#)

PV TUE1

PV Appointment Availability Status Code for TUE1

Provides premise visit availability for Tuesday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- [View Installation Calendar](#)

PV WED1

PV Appointment Availability Status Code for FRI1

Provides premise visit availability for Friday. A = Business and Residence Closed AM, B = Business Closed All Day, C = Business Closed AM, D = Business Closed PM, N = Business and Residence Closed All Day, P = Business and Residence Closed PM, R = Residence Closed All Day, S = Residence Closed AM, T = Residence Closed PM, Y = Business and Residence Open All Day.

Located In:

- [View Installation Calendar](#)

Q

QDT

Quick Dial Tone

This field is a conditional response when the SC1 is CA. (Example: Y)

Located In:

- [Address Validation Inquiry](#)

APPENDIX - FIELDS & DESCRIPTIONS

ODT NUM*Quick Dial Tone Number*

This field is a conditional response when the SC1 is CA. Example: 9254441111

Located In:

- Address Validation Inquiry

QR*Quantity Requested*

Identifies the quantity of telephone numbers requested in a single batch inquiry. This field is required for a new inquiry or an outside move and optional when there is a change to existing service.

This field may be used to identify the number of facilities (lines) required at a location. The maximum number of facilities that can be requested is 99.

After the user selects the Type of Service (TOS) field, the user must input the quantity of telephone numbers they would like to view in the inquiry. Quantity will have the default of one (1); the user will need to change that number if they want to view more numbers. The maximum is ten (10). If the user receives fewer telephone numbers than requested on the inquiry, this indicates a shortage of available telephone numbers. The user should contact the ISCC. If the requested TN field has a 10 digit number, the quantity field must show a one (1).

Located In:

- Batch Cut Process Inquiry
- Complex Products Inquiry
- Due Date Inquiry
- Loop Qualification Inquiry
- Reserve Miscellaneous Account Number
- Scheduling Inquiry/Availability - Dispatch Inquiry
- Telephone Number Inquiry/Reservation Inquiry

QR ISDN

Quantity Requested ISDN

Identifies the quantity of telephone numbers or loops requested in this inquiry for Centrex ISDN

Located In:

- Complex Products Inquiry

QUICK SERVICE

Quick Service

Interval for quick service

Located In:

- View Installation Calendar

QUICK SERV IND (AT&T Southeast Region only)

Quick Service Indicator

Service Address Telephone Number Quick Service Indicator.

Located In:

- Address Validation Inquiry
- View Installation Calendar

QSTN (AT&T Southeast Region only)

Quick Service Telephone Number

Identifies requested number as a quick service telephone number.

Located In:

- Address Validation Inquiry

R

RATE BAND ZONE

Rate Band Zone

Provides the abbreviated data that matches the data in the Local Exchange Tariff. This is a conditional response field for the AT&T Midwest Region when an exact address match is found and the information is available in the database, primarily

A

APPENDIX - FIELDS & DESCRIPTIONS

in large metropolitan areas. This field provides tariff information (e.g., the tariff schedule and the tariff additive).

Located In:

- Address Validation Inquiry

RATE-ZONE MILEAGE APPLIES (AT&T Southeast Region only)

Rate Zone Mileage Applies

Identifies the mileage zone code applicable to the specified address.

Located In:

- Address Validation Inquiry

REASON (AT&T Southeast Region only)

Reason

Identifies the reason associated with a standard manual clarification code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

RECCKT

Related Circuit ID

Identifies the Circuit ID for OCD Port or UNE Port.

(Example: 1 4 . S X F U . 1 2 3 4 5 6 . . S W)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

REIND

Range Extender Indicator

A “Y” returned on the response indicates the presence of a range extender on the loop.

Located In:

- Loop Qualification Inquiry

REINST3

Re-Install 3 or more Lines

Interval for re-install of 3 or more lines for residence.

Located In:

- View Installation Calendar

RELATED ACCOUNT SECTION (AT&T Southeast Region only)

Related Account Data Block

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Connecting Facility Assignment (CFA) Inquiry (AT&T Southeast Region only)

RELAY RACK

Relay Rack

Identifies the customer's bay/cabinet in a collocation arrangement and may also include the floor and aisle where the specific piece of equipment is located.
(Example: 03012.16)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

RELEASED

Released Date

Displays the date the job was assigned to the technician and added to the work schedule.

Located In:

- Provisioning Order Status (POS) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

REQNUM*Requested Telephone Number*

A 10-Digit telephone number is required. The telephone number that the TN Confirmation Request used on the search.

Located In:

- Due Date Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- TN Confirmation Inquiry

REQNUM IN*Requested Number*

Identifies the telephone number(s) returned.

Located In:

- Reserve Miscellaneous Account Numbers

REQTYP*Requisition Type and Status*

Identifies the type of service being requested and the status of the request.

AT&T Valid Values: A = Loop; F = Unbundled Local Switching (PORT); M = Port with Loop (PORT); U = DII/PBX Port; V = Centrex/Plexar Port; W = DID/PBX Port with Loop; X = Centrex/Plexar Port with Loop; B = Loop with NP.

Located In:

- Impairment Status Inquiry

RES IW*Residential Inside Wire*

Interval for residential unregulated, inside wire, other.

Located In:

- View Installation Calendar

RESEXP*Reserved Expiration Date*

The Reserved Expiration Date is the last day that the reserved telephone number can be used on an order. After that date, the number is moved back into the pool of available numbers for selection.

Located In:

- TN Confirmation Inquiry

RESID*Response Identifier*

The Response Identifier identifies the response number assigned by the provider to related associated transactions: Telephone Numbers, Due Dates and cutover times, at the time of the reservation of that particular product, cutover date/time or due date/time.

The Response Identifier associated with the reservation but be submitted for the Batch Option of Enhanced Daily or Defined Batch. Required if a PREFNBR is not submitted.

The Reservation Identifier that was assigned to the Reserved Telephone Number must be in this field. If the user does not have the Reservation Identifier, the user should perform a Telephone Number-Confirmation Inquiry to retrieve the Reservation Identifier.

If a reservation already exists, the RESID associated with the reservation must be entered. This field can be used for batch cut options.

Located In:

- Batch Cut Process Inquiry
- Cancellation Facilities Reservation
- Cancel Reservation - Telephone Number Inquiry
- Due Date Inquiry
- Loop Makeup for Spare Facilities

A

APPENDIX - FIELDS & DESCRIPTIONS

RIN (AT&T Southeast Region only)

Route Index Number

Identifies the route index number assigned to the DID Trunk Group.

Located In:

- Customer Service Inquiry (CSI)

RLOE (AT&T Southeast Region only)

Remote Location Originating Equipment

Indicates a code used to identify a particular type of remote switching device, DSLAM terminal or splitter.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

RMKS

Remarks

Remarks Section (AT&T Southeast Region)

This field can be used by the CLEC to submit any remarks pertaining to the bulk batch reservation request.

Located In:

- Batch Cut Process Inquiry
- Loop Qualification Inquiry

RMKS INIT

Initiator Remarks

This field is used to enter any remarks from the initiator of the request. It also identifies remarks associated with the Pre-Order transaction. This field is required when the SUP field is populated, otherwise optional.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry

RMKS LSP*Local Service Provider Remarks*

This field is used to enter any remarks from the provider associated with the Pre-Order transaction to provide any additional information that is necessary to the initiator of the request.

Located In:

- Complex Products Inquiry

ROUTE*Route*

Identifies the postal route code designated by the Post Office. ROUTE and BOX may be used to validate a service address. The resulting validated address should be used as the service address on the LSR.

This is a required field with BOX, if the AFT and SANO fields are not populated. ROUTE and BOX fields may be used to validate a service address; however, the resulting validated address should be used as the service address on the LSR.

Located In:

- Address Validation Inquiry
- Customer Service Inquiry (CSI)

RPETRLNG*Repeater Location Length*

Identifies the repeater length in kilofeet of each repeater occurrence from the central office.

Located In:

- Loop Qualification Inquiry

RPETRQTY*Repeater*

Identifies the quantity of repeaters present on the loop.

Located In:

- Loop Qualification Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

RPETRTYP*Repeater Type*

Indicates the type of repeater present on the loop, if available.

Located In:

- Loop Qualification Inquiry

RSCPIND*RSCP Indicator*

Reseller/Local Provider Change Prohibited Indicator.

AT&T 12-State Values: Y or N

Located In:

- Customer Service Inquiry (CSI)

RSST*Resistance Zone*

Identifies the resistance zone of the loop specified in OHMS (hundreds).

Located In:

- Loop Qualification Inquiry

RSUIND*Remote Switch Unit Indicator*

Identifies that the loop originates from a remote switch unit. A “Y” returned on the response indicates the loop originates at a RSU.

Located In:

- Loop Qualification Inquiry

RSUTYP*Remote Switch Type*

Indicates the type of Remote Switching Unit (RSU). When the RSUTYP=RSS and the CLLI associated with the RSU is available, an 11-character CLLI will be returned in this field. (Example: SPRNTXU0184)

Located In:

- Loop Qualification Inquiry

RTAA*Remote Terminal ADSL Available*

Indicates the Remote Terminal (RT) serving the entire Distribution Area (DA) and all the serving area interfaces (SAI's) it serves has ADSL available. A "Y" returned on the response indicates the entire DA is Pronto ready. If a future date is displayed in the RTAAD field, this field will be blank.

Located In:

- Loop Qualification Inquiry

RTAAD*Remote Terminal ADSL Available Date*

Indicates the date the remote terminal will have ADSL available. This field could display a past, current or future date. Future dates either indicate a Pronto exhaust condition, future relief date, or an actual Pronto RT ready date. Presence of "Y" in the RTAA field, along with a less than/equal to today's date, indicates a Pronto-ready RT. A future date in this field will return a BLANK in the RTAA field.

Located In:

- Loop Qualification Inquiry

RTAAL*Remote Terminal ADSL Available Location*

Indicates the location (LST/CLLI) of the Pronto ready Remote Terminal that will have ADSL available.

Located In:

- Loop Qualification Inquiry

RTCC (AT&T Southeast Region only)*Remote Terminal CLLI Code*

Identifies the common language location identifier of the remote location.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

RTCO IND*Remote Terminal/Central Office Indicator*

Identifies whether the DSL loop is provisioned out of a Remote Terminal or the Central Office. Valid Entries: R = Remote Terminal, C = Central Office, Blank

Located In:

- Due Date Inquiry

RTF (AT&T Southeast Region only)*Receive/Transmit Indicator*

Identifies if a pair is used to support the receive or transmit side of a 4-wire service.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

RTIND*Remote Terminal Indicator*

Indicates the loop originates at a remote terminal.

AT&T 12-State Values: A = ADSL capable RT, B = NON ADSL capable RT

Located In:

- Loop Qualification Inquiry

RTY*Record Type*

Identifies the type of listing with respect to pricing and tariffs.

AT&T 12-State Values: 1st Character – F=Foreign, L= Local, S= Secondary; 2nd & 3rd Characters – AL=Additional Listing, AM= Additional Main, AR = Additional Rotary, AS= Answer Service (not used in AT&T West Region), AU= Alternate User (not used in AT&T Midwest Region), CM= Client Main (not used in AT&T West Region), CR= Cross Reference, EN= Enterprise, ML = Main Listing, WS = WATS (not used in the AT&T West Region and AT&T Southwest Region).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

RZ (AT&T Southeast Region only)*Resistance Zone*

Indicator of the subscriber loop resistance limits of a particular geographic area.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

S**S&E Section (AT&T Southeast Region only)***Service & Equipment Section Data*

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)
- View CABS CSI

SANO*Service Address Number*

Identifies the number of the service address. (Example: 915)

If the AFT field has an input of “C”, the Assigned House Number (AHN) must be input in the SANO field. If the AFT field is populated with a “C” for provider assigned house number, the assigned house number (AHN) will be populated in the SANO field.

- This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.
- This field is required for the Number Address Validation Inquiry.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

SANOR

Street Number Range

Example: 100-1000

Located In:

- Address Validation Inquiry

SAPR

Prefix

This is an optional field for input that applies only to addresses in AT&T Midwest Region. This field is conditional for Numbered and prohibited for Unnumbered, Unnamed and Descriptive. Examples would be 32B-915, where 32B is the Prefix.

Located In:

- Address Validation Inquiry

SAPR

Service Address Number Prefix

Identifies the prefix for the address number of the service address. This field applies only to addresses in AT&T Midwest Region. This field may be required based on the format of the address.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASD

Service Address Street Directional Prefix

Identifies the street directional prefix for the service address. This field may be required based on the format of the address. When the direction is spelled out as part of the street name (e.g. North Market), "North" will be part of the SASN, not part of the SASD field.

If the street prefix in the AT&T database is longer than the 2 alpha character limitation, the prefix will be returned in the SASN field.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction. AT&T 12-State Values: N, S, E, W, NE, NW, SE, SW.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASF

Service Address Number Suffix

Identifies the suffix for the address number of the service address. This field is optional, but may be required based on the format of the address.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASN

Service Address Street Name

Identifies the street name of the service address. The street name for unnamed addresses will be populated with the community name preceded by an @ symbol, a space, a comma and another space. The street name for unnumbered address will be preceded by an @ symbol and a space. If no street name exists SASN may contain community name, general delivery or other descriptions for the service location. (Example: Main)

This field is required for the Un-numbered Address Validation Inquiry. The SASN must be populated with the community name, such as “St. Clair”.

A

APPENDIX - FIELDS & DESCRIPTIONS

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SASS

Service Address Street Directional Suffix

Identifies the street directional suffix for the street service address. If the street suffix in the AT&T database is longer than the 2/AN character limitation, the suffix will be returned as part of the SASN field. This is an optional field, but main be required based on the format of the address. A drop-down list of possible values includes AT&T 12-State values of N, S, E, W, NE, NW, SE, SW.

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SATH

Service Address Street Type

Identifies the thoroughfare portion of the street name of the service address. This is an optional field, but may be required based on the address format. Details are located on the CLEC Online Website: Select CLEC Handbook > Select any

Handbook State > Select User Guides & Tech Pubs > Select Address Information
> Select Thoroughfare Entries. (Examples: AV or ALY)

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry

SC1

Service Center 1

Identifies/displays the state location of the end user. If the Service Center (SC1) is blank, select a Service Center (SC1) from the drop-down list. State abbreviations are listed for the user. The state in which the end user resides is the proper entry for all SC1 fields. A selection must be made from the drop-down list.

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cancel Reservation - Telephone Number Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry

SECNCI

Secondary Network Channel Interface Code

Identifies the electrical conditions at the Secondary Access Carrier Customer Terminal Location (SACTL) or end user location.

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry
- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SECTION

Service Order Section

This column will display the section of the service order where the Universal Service Order Code or Field Identifier were located in. For a list of valid sections, see *Order Status Service Order Detail* in **CHAPTER 19 - ORDER STATUS INQUIRY**.

Located In:

- Order Status Inquiry

SERVICE CENTER

A state code for the inquiry must be selected from the drop-down list.

Located In:

- Customer Service Inquiry (CSI)

SERVICE-INSTRUCTIONS (AT&T Southeast Region only)*Service Instructions*

This field contains a textual description of special instruction necessary to provide service for the specified address (e.g., special installation, ordering instructions, or E911 information message, etc.).

Located In:

- Address Validation Inquiry

SEVERITY DEFINITION (AT&T Southeast Region only)*Severity Definition*

Identifies the definition of the severity type associated with the error code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SEVERITY TYPE (AT&T Southeast Region only)*Severity Type*

Identifies the type of severity associated with the error code.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

SGNL*Signaling*

Identifies the type of signaling requested. AT&T 12-State Values: DST = Delay Dial Start; IST = Immediate Start; WST = Wink Start.

Located In:

- Customer Service Inquiry (CSI)

SHTN (AT&T Southeast Region only)*SLU Header Telephone Number*

Identifies a telephone number associated with a SLU header.

Located In:

- Customer Service Inquiry (CSI)

APPENDIX - FIELDS & DESCRIPTIONS

SIC*Standard Industrial Classification*

Identifies the primary function of an end user's business.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Yellow Page Heading (YPH) Inquiry

SNUM (AT&T Southeast Region only)*Segment Number*

Indicates the number of the loop segment within the loop.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry (AT&T Southeast Region only)

SO*Sequence Override*

Identifies that normal sequencing should be overridden for this listing. AT&T 12-State Values: A = File After, F = File First, L = File Last

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

S OCD*Service Order Completed Date*

Displays the completion date of the service order, if the work authorized by the service order is completed.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SODD*Service Order Due Date*

Displays the due date on which the service is to be provided to the customer on a pending order. The Service Order Due Date will return on the Order Status Service order List for pending orders only.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOISSDT*Service Order Issued Date*

Displays the date the order was issued through the service order process, if the issue date is available on the service order. This is the date a service order is issued if that date differs from the applied date.

Located In:

- Order Status Inquiry

SON*Service Order Number*

Displays the service order number assigned to the service order. The same service order numbers may be used in different service centers. When entering, enter the specific order number assigned to the service order for which the user wishes to retrieve information. There are several basic service order activities which are identified by the following service order types:

- A – After Disconnect (to remove dead listing from directory)
- C – Change or Suspend/Restore Order
- D – Disconnect Order
- F – From Change of Address Order
- N – New Connect Order
- P – Prewire Order
- R – Record Order
- T – To Change of Address Order

A

APPENDIX - FIELDS & DESCRIPTIONS

■ X – Cutover Order

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOPDT

Service Order Posted Date

Displays the posted date of the service order if the order has posted to billing.

Located In:

- Order Status Inquiry

SOROUTE

SO Route

Displays the provisioning order route code or allocation area.

Located In:

- Provisioning Order Status (POS) Inquiry

SOSDD

Service Order Sub Due Date

Displays the subsequent due date established for the service order, a sub date is available on the service order. This is a subsequent date when the order is not completed on the original due date.



Note:

Where there is a subsequent due date but not a specific date (or an open date), an X or 00000000 may be returned.

Located In:

- Order Status Inquiry

SOSFX*Suffix*

Displays the suffix code if it appears on the service order. Missed appointment codes may be included. See *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY* for details.

**Note:**

In AT&T Midwest Region, the SOSFX field may return “CAN” to indicate an order has been cancelled.

Located In:

- Order Status Inquiry

SOSTATCAT*Service Order Status Category*

Displays the status category of the service order. This field will return blank if the search criteria was Company Code 2 in the service center of California (CA) or Nevada (NV). For a list of categories, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOSTATCD*Service Order Status Code*

Displays the current operational status code of the job. This field will be returned unless no status code is associated with the service order in the backend system. This field will return blank if the search criteria was Company Code 2 in the service center of California (CA) or Nevada (NV). For a list of codes, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

APPENDIX - FIELDS & DESCRIPTIONS

SOSTATDES

Service Order Status Description

Displays the current status description of the service order. For a list of status descriptions, see the *Status Codes/Status Categories/Status Descriptions Table* in *CHAPTER 19 - ORDER STATUS INQUIRY* or *CHAPTER 20 - PROVISIONING ORDER STATUS (POS) INQUIRY*.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

SOTYP

Service Order Type

Displays the service order type. Default for service order type is pending. If the user searched in AT&T Southwest Region or AT&T West Region service centers of CA, NV, AR, KS, MO, OK or TX, either pending or posted may display.

Located In:

- Order Status Inquiry

SPEC

Service and Product Enhancement Code

This field is populated with the NPA NXX when requesting impairment status on EEL or Commingling products. This field is required for these products and must be populated with the NPA NXX returned when the user performs a pre-ordering address validation transaction.

Located In:

- Impairment Status Inquiry

SPECIAL NUMBER PATTERN (AT&T Southeast Region only)

Special Number Pattern

Identifies the special number pattern.

Located In:

- TN Confirmation Inquiry

SPLICE (AT&T Southeast Region only)*Splice Number*

Identifies the splice number.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

SSC (AT&T Southeast Region only)*Single Subscriber Carrier Indicator*

Identifies that two circuits are associated with the physical loop and the applicable connecting device.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

SSIG*Start Signaling*

Identifies the type of start signaling requested. AT&T 12-State Values: LS = Loop Start and GS = Ground Start.

Located In:

- Customer Service Inquiry (CSI)

STATE*State*

Identifies the abbreviation for the state or province. Entry is based on US Postal Codes. The state field must match the SC1 field. (Example: MO)

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Impairment Status Inquiry
- View Central Office Address

A

APPENDIX - FIELDS & DESCRIPTIONS

STATUS

Status

Identifies the status of the request.

Located In:

- Feature/Service Availability - Feature Inquiry
- TN Confirmation Inquiry
- Batch Cut Process Inquiry
- Connecting Facility Assignment (CFA) Inquiry

STR

Street Address Directory

Identifies whether this listing is to be omitted from the street address (reverse) directory.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

STYC

Style Code

Identifies whether the listing is a straight line, Straight Line Under (LSU) header, caption header, etc. AT&T 12-State Values: CI = Caption Indent; SI = SLU Indent; SL = Straight Line; SH = SLU Header; CH = Caption Header (AT&T West Region).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

Supv Grp

Supervisory Group

Shows the supervisory group code for the technicians group.

SVC CD

Service Code

Identifies the Common Language Circuit Identification (CLCI) Service Code.

Located In:

- Complex Products Inquiry

SWITCH STREET ADDRESS

Switch Street Address

Identifies the street address of the central office.

Located In:

- View Central Office Address

SWITCH TYPE

Switch Type

Identifies the type of switch in which the service is found.

Located In:

- Feature/Service Availability - Feature Inquiry
- View Central Office Address

T

TAR

Tax Area Rate

The TAR code field provides the correct applicable taxing information, based on an AT&T 12-State standard. These are the taxes that are applicable to AT&T 12-State. These are the tax obligations of AT&T 12-State operating Telco, and not tax obligations of the CLEC. Although the Tax Area Rate (TAR) code is not used for ordering, it may provide useful information since it indicates the identity of the municipality where service is located. The TAR code is a driver to the AT&T 12-State retail billing system to know what taxes to charge AT&T 12-State customers. It is used for the proper application of appropriate sales and/or gross receipt taxes. (Example: STL)

Located In:

- Address Validation Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

TEA (AT&T Southeast Region only)

Terminal Identifier

Identifies the terminal.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

Tech EC

Shows the Installation Technician's employee code.

TECHNICIAN

Technician

Displays the unique code assigned to each installation technician.

Located In:

- Provisioning Order Status (POS) Inquiry

TELEPHONE NUMBER (AT&T Southeast Region only)

Telephone Number

Identifies the account telephone number.

Located In:

- Cancellation Facilities Reservation
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry
- View Installation Calendar

TELNO

Initiator Telephone Number

Identifies the telephone number of the initiator of this request.

Located In:

- Cancellation Facilities Reservation
- Complex Products Inquiry

TERS*Terminal Numbers*

Identifies the number for a non-lead line in a multi-line hunt group or consecutive range of terminal numbers. Refer to the HT field for terminal numbers returned as a range for hunting arrangements. This field will be accompanied by an entry in the WTN field.

Located In:

- Customer Service Inquiry (CSI)

TEXTMSG*Text Message*

Identifies a detailed description of CHANPR status.

Located In:

- Cable ID / CHAN Pair Status

TGN (AT&T Southeast Region only)*Trunk Group Number*

Indicates the trunk group number that has been assigned by the provider.

Located In:

- Customer Service Inquiry (CSI)

TICKET#*Ticket Number*

Displays the dispatch ticket number.

Located In:

- Provisioning Order Status (POS) Inquiry

TIME

Time the dispatch note was entered. Formatted as HHMM or HHMMMP (where HH equals hours 01-12, MM equals minutes 00-59). A = a.m. P = p.m.

APPENDIX - FIELDS & DESCRIPTIONS

TITLE (AT&T Southeast Region only)*Title*

Identifies the specific product description within a product category.

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

TITLE1*Title of Address 1*

Indicates a phrase used to address a listed person (e.g. Mr., Dr., Rev., Ms.) AT&T 12-State Values provided by region. See the following documentation AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region - TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE1D*Title of Address 1 for Dual Name*

Indicates a phrase used to address the second name of a dual name listing (e.g., Mr., Dr., Rev., Ms.).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE2*Title of Address 2*

Indicates additional phrases used to further identify the individual (e.g., degrees, military rank). AT&T 12-State Values provided by region. See the following documentation: AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region - CLEC Handbook-White Page Guide, AT&T Midwest Region - TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TITLE2D

Title of Address 2 for Dual Name

Indicates a phrase used to further identify the second name of a dual name listing (e.g., degrees, military rank).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TKID (AT&T Southeast Region only)

Trunk Identifier

Identifies the trunk ID of the existing service.

Located In:

- Customer Service Inquiry (CSI)

TKQ (AT&T Southeast Region only)

Trunk Quantity

Identifies the quantity of trunks.

Located In:

- Customer Service Inquiry (CSI)

TL

Title of Lineage

Indicates a phrase used to designate lineage of a listed person (e.g. JR., SR., III).
AT&T 12-State Values provided by region. See the following documentation
AT&T Southwest Region - CLEC Handbook-DMRG, AT&T West Region -
CLEC Handbook-White Page Guide, AT&T Midwest Region - TCNet.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

A

APPENDIX - FIELDS & DESCRIPTIONS

TLD

Title of Lineage for Dual Name

Indicates a phrase used to designate the lineage for the second name of a dual listing (e.g., JR, SR, III).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TLI

Telephone Line Identifier

Identifies the pilot number of a multi-line hunt group.

Located In:

- Customer Service Inquiry (CSI)

TLM (AT&T Southeast Region only)

Telemetry Indicator

Special pair conditions indicator.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

TN (AT&T Southeast Region only)

Telephone Number

Identifies the account number or account telephone number.

Located In:

- Customer Service Inquiry (CSI)
- View Multiple CSIs

TN OPTION

TN Option

Identifies the type of telephone number(s) being requested.

Located In:

- Telephone Number Specified

TNRES*Telephone Number Response*

Identifies the telephone number in response to the customer's request.

Located In:

- TN Confirmation Inquiry
- Telephone Number Inquiry/Reservation Inquiry

TN Type

There are two (2) options of TN type.

TOA*Type of Account*

Identifies the type of account for this listing. AT&T 12-State Values: B = Business; R = Residence; BP = Business Class, person name; RP = Residence Class, business name; SC = Schools; PO = Port; F = Federal Government; MI = Military; S = State Government; C = County Government; L = Local Government; SD = Special District.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

TOS*Type of Service*

Identifies the type of service associated with the inquiry. (The type of service identifies the end user's account as business, residential or government.) AT&T 12-State will return the first character of the TOS for POTS accounts and will do so whenever reasonably possible on other more complex accounts (government). The 2nd, 3rd and 4th characters of the TOS will be returned as hyphens (-). AT&T 12-State Values: 1--- = Business, 2--- = Residence, 3--- = Government, 4--- = Coin and 5--- = Home Office.



Note:

The codes used here have been redefined to meet the requirements for the pre-ordering scenarios. As such, these codes should not be used for ordering.

Based upon the inquiry, the user must select one of the valid Types of Service: Business Extended (AT&T Southwest Region only when SC1=AR, KS, MO OK,

A

APPENDIX - FIELDS & DESCRIPTIONS

TX), Business Flat, Residence Extended (AT&T Southwest Region only when SC1 = AR, KS, MO, OK, TX), Residence Flat, Coin or Coinless.

Based upon the inquiry this field is for residence addresses only, therefore the TOS field will be populated with Residence. Type of service will be defaulted to "Residence". A statement will be displayed on this screen at all times for Business: "Dispatch is required on all business requests, except conversions."

Valid Entries	
1st Character	1 = Business 2 = Residence 3 = Government (Federal) 4 = Coin 5 = Home Office
2nd Character	- = Not Applicable (hyphen)
3rd Character (class)	- = Not Applicable (hyphen)
4th Character (characterization)	F = F/X R = RCF (Remote Call Forwarding) - = Not Applicable (hyphen)

Located In:

- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Scheduling Inquiry/Availability - Dispatch Inquiry
- Telephone Number Inquiry/Reservation Inquiry

TOS SPEC (AT&T Southeast Region only)

Type of Service and Service and Enhancement Code

Displays the estimated time required to travel to the job site. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Network Channel/Network Channel Interface (NC/NCI) Inquiry

TRAFFIC SECTION (AT&T Southeast Region only)

Traffic Section Data

Identifies the unparsed data that is returned in a block of information for CLEC use.

Located In:

- Customer Service Inquiry (CSI)

TRAVEL TIME

Travel Time

Displays the estimated time required to travel to the job site. (AT&T Midwest Region and AT&T Southwest Region only)

Located In:

- Provisioning Order Status (POS) Inquiry

TRMED (AT&T Southeast Region only)

Transmission Media Type

Identifies the specific medium or system type supporting the loop segment.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

TTA (AT&T Southeast Region only)

Terminal Traffic Area

Identifies the terminal traffic area within a local serving office.

Located In:

- Address Validation Inquiry
- Estimate Service Due Date
- TN Confirmation Inquiry
- View Central Office Address
- View Installation Calendar

TXNUM*Transaction Number*

Identifies the customer provided tracking number to link the inquiry with the response.

Located In:

- Address Validation Inquiry
- Batch Cut Process Inquiry
- Cable ID / Chan Pair Status
- Cancel Reservation - Telephone Number Inquiry
- Cancellation Facilities Reservation
- Common Language Location Indicator (CLLI)/LST Inquiry
- Complex Products Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- CSI by Circuit Number
- CSI by Miscellaneous Account Number
- Directory Listing (DL) Inquiry
- Due Date Inquiry
- Estimate Service Due Date
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Impairment Status Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Makeup for Spare Facilities
- Loop Pre-Qualification Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry

- Number Pooling Inquiry
- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry
- Reserve Miscellaneous Account Numbers
- TN Confirmation Inquiry
- Transport Impairment Status Inquiry
- Yellow Page Heading Inquiry
- Customer Service Inquiry
- Telephone Number Inquiry/Reservation Inquiry
- Scheduling Inquiry/Availability -Dispatch Inquiry
- View CABS CSI
- View Central Office Address
- View Installation Calendar
- View Multiple CSIs

TXTYP (AT&T Southeast Region only)

Transaction Type

Identifies the type of inquiry.

Located In:

- Customer Service Inquiry (CSI)

TYCA (AT&T Southeast Region only)

Type of Cable

Identifies the type of cable associated with the loop or loop segment.

Located In:

- Loop Makeup for Spare Facilities
- Loop Qualification Inquiry

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APPENDIX - FIELDS & DESCRIPTIONS

TYPE

Lookup Type

This column will display either Universal Service Order Code or Field Identifier, depending on which type was entered. For the AT&T Southeast Region, this identifies the type of circuit number.

Located In:

- Order Status Inquiry
- CSI by Circuit Number

Type of Transaction Selection

A type of transaction is required. The user must click on one of these radio buttons: New = New Inquiry, Change = Change to existing service or Outside Move = Outside move.

Located In:

- Complex Products Inquiry

TYPID

Typist ID

Displays who originated the order or typist and typing group where the order was originated. This can also identify who distributed the order or typist and typing group where the order was distributed. Examples are provided in *Typist ID Examples*, located in *CHAPTER 19 - ORDER STATUS INQUIRY*.

Located In:

- Order Status Inquiry

U

UNIT

Unit

Identifies the number assigned to a panel, shelf or case within the customer's bay/cabinet indicated in the RELAY RACK field. (Example: 05-02)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

USOC/FID*USOC/FID*

This column will display the Universal Service Order Code or Field Identifier value (i.e., RTE or CFN).

Located In:

- Order Status Inquiry

V**VCI***Virtual Channel Identifier*

Identifies the Virtual Channel Identifier for the Optical Concentration Device (OCD) Port. (Example: 3 6 A . 3 2 Z . 1 2 3 A . 3 5 6 Z 1 2 2 A . 1 2 3 4 Z)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

VPI*Virtual Path Identifier*

Identifies the Virtual Path Identifier for the Optical Concentration Device (OCD) Port. (Examples: 3 6 A . 3 2 Z 1 2 3 A . 3 5 6 Z 1 2 2 A . 1 2 3 4 Z)

Located In:

- Connecting Facility Assignment (CFA) Inquiry

VTA*Variable Term Agreement*

Identifies the duration, identifying USOC, contract date or contract identification number of any variable term agreement that may be offered by a provider.

Example: Enter a contract term of 120 months, Contract ID of VT1, contract sign date of 06/27/00, 105 lines in contract and no contract number (120/VT1/062700/105/).

Valid Entries	
Segment 1 (Number of Months)	2-3 Numeric D = Delete M = Month to Month
Segment 2 (Contract Plan ID)	1-3 Alpha/Numeric

A

APPENDIX - FIELDS & DESCRIPTIONS

Valid Entries	
Segment 3 (Initiation of Termination Date)	MMDDYY: M = Month D = Day Y = Year
Segment 4 (Quantity associated with the contract)	1-3 Numeric
Segment 5 (Contract Number)	1-6 Alpha/Numeric

Located In:

- Complex Products Inquiry

W

WATS-SERV-OFF (AT&T Southeast Region only)

WATS Serving Office

Identifies if the switch is a WATS switch.

Located In:

- Feature/Service Availability - Feature Inquiry

WIRE CTR LEAD

Wire Center Lead

Identifies the specific AT&T Southeast wire center.

Located In:

- Cable ID / Chan Pair Status

WPP

White Page Products

Identifies information about the White Page Products, Signature Listings, Personality Logo and Line of Distinction. AT&T 12-State Values: LGO01-LGO46, LGOA1-LGOZ9 = Logo; FS = Family Space; SB = Signature Bold; SS =

Signature Script; ZL1-ZL8 = Line of Distinction. Multiple values may be returned separated by a comma (,).

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry

WSOPI

Working Service on Premises Indicator

Working Service on Premise Identifier indicates whether or not service is working at the end user's location.

Located In:

- Address Validation Inquiry

WTN

Working Telephone Number

Identifies the 10-digit working telephone number at the end user's location.

- Required if the AAI is not populated, otherwise optional.
- If a Number Pooling Inquiry search is performed by WTN, the Pooled Status for the WTN will be returned in the POOLSTAT field.
- The user will need to input the WTN at the residence address of any number selected from the TN Inquiry/Reservation.
- Required if the LST or NPA/NXX/X is not input. The WTN must be served by an AT&T-owned switch.
- If a CLLI Inquiry search is performed by WTN, the CLLI for the WTN will be returned in the LST field. The CLLI Inquiry by WTN will check the LNP Shadow Database to determine whether the WTN is ported or pooled. This will be used to determine the correct switch for the CLLI Inquiry and insure the validity of the information if the WTN is ported or pooled.
- A 10-digit working telephone number is required for all data transactions if the SC1 = AR (Arkansas), KS (Kansas), MO (Missouri), OK (Oklahoma), and TX (Texas).
- Identifies the working telephone number associated with the MECF or MEOE. (Example: 314-221-3332)

APPENDIX - FIELDS & DESCRIPTIONS

Located In:

- Address Validation Inquiry
- Common Language Location Indicator (CLLI)/LST Inquiry
- Connecting Facility Assignment (CFA) Inquiry
- Customer Service Inquiry (CSI)
- Feature/Service Availability - Feature Inquiry
- Feature/Service Availability - PIC/LPIC List Inquiry
- Integrated Digital Loop Carrier (IDLC) Inquiry
- Loop Makeup for Spare Facilities
- Loop Pre-Qualification Inquiry
- Loop Qualification Inquiry
- Number Pooling Inquiry
- Rate Group Inquiry
- Remote Access To Call Forwarding (RACF) Inquiry
- Scheduling Inquiry/Availability - Dispatch Inquiry

WTN/ATN

Working Telephone Number/Account Telephone Number

Displays a working telephone number/account telephone number, consisting of 10 digits. (Example: NNNNNNNNNN or NNNXNNNNNN. N = Numeric, X = Alpha) If a WTN was entered, only orders associated with that WTN would be returned on the Service Order List. If a WTN (which is the ATN) was entered, only orders associated with the WTN (which is the ATN) would be returned on the Service Order List. If an ATN was entered, all orders associated with that ATN would be returned on the Service Order List.

Located In:

- Order Status Inquiry
- Provisioning Order Status (POS) Inquiry

WTNs

Working Telephone Numbers

The number of all WTNs (Working Telephone Numbers) associated with this single batch inquiry must match the QR (Quantity Requested) on the initial inquiry.

The user must enter all WTNs associated with the bulk batch request. The number of all WTNs (Working Telephone Numbers) associated with this single batch inquiry must match the QR (Quantity Requested) on the initial inquiry.

Located In:

- Batch Cut Process Inquiry

Y

YPH

Yellow Page Header

Identifies the heading under which a business listing will appear in the Yellow Pages.

Located In:

- Customer Service Inquiry (CSI)
- Directory Listing (DL) Inquiry
- Yellow Page Heading Inquiry

Z

ZIP

Zip/Postal Code

Identifies the zip code or postal code of the service address.

This is a required numeric field if an alpha SAGA code is not entered in AT&T Southwest Region and AT&T West Region. If a SAGA code is input in this field in AT&T Midwest Region, the City field is required. AT&T 12-State does not use “ZIP code + extension or postal code”. (Example: 63104)

This field will be pre-populated with the data carried over from the previously performed Address Validation transaction.

Located In:

- Address Validation Inquiry
- Complex Products Inquiry
- Customer Service Inquiry (CSI)
- View CABS CSI
- View Central Office Address

A

APPENDIX - FIELDS & DESCRIPTIONS

In Pre-order, there are some instances where “like” fields are identified differently between Verigate and the AT&T Southeast Region LSPOR. In these cases, please refer to this cross reference table to assist in locating the usage and business rules for these types of Verigate fields.

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
ACNADES	ACC CARRIER NAME	Access Carrier Name Abbreviation Description	Service Availability - PIC/LPIC
ADDITIONAL LINE	ADDLINE	Add New Line	Appointment Availability
AGAUTH	AG AUTH ST	Agency Authorization Status	CSR Transactions
AREA	STATE	Area	All Transactions
BILLING SECTION	BILLING DATA	Billing Data Block	CSR Transactions
BILLING SECTION	BILLSEC	CABS Billing Section Data Block	CABS CSR Transaction
BILLING TRANSFER SECTION	BILLING TRANSFER DATA	Billing Transfer Data Block	CSR Transactions
INSIDE WIRE	BUS IW	Business Inside Wire	Appointment Availability
CARRIER TN	ACC CARRIER TN	Access Carrier Telephone Number	Service Availability - PIC/LPIC
CLLI	LST	Common Language Location Identifier	Estimated Due Date, Service Availability - Feature, Telephone Number Inquiry
FRIDAY	CO FRI1	CO Appointment Availability Status Code for FRI1	Appointment Availability
MONDAY	CO MON1	CO Appointment Availability Status Code for MON1	Appointment Availability
SATURDAY	CO SAT1	CO Appointment Availability Status Code for SAT1	Appointment Availability
SUNDAY	CO SUN1	CO Appointment Availability Status Code for SUN1	Appointment Availability

APPENDIX - FIELDS & DESCRIPTIONS

A

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
THURSDAY	CO THU1	CO Appointment Availability Status Code for THU1	Appointment Availability
TUESDAY	CO TUE1	CO Appointment Availability Status Code for TUE1	Appointment Availability
WEDNESDAY	CO WED1	CO Appointment Availability Status Code for WED1	Appointment Availability
COMPETITIVE ACTIVITY SECTION	COMP ACT DATA	Completion Activity Data Block	CSR Transactions
CROSS BOUNDARY STATE	XBOUND STATE	Cross Boundary State	Address Validation
CSR AAI	AAI	Additional Address Information	CSR Transactions
CSR DETAIL	CSR TEXT	CSR Data Text	CSR Transactions
CSR FEATURE DETAIL	FEATURE DETAIL	Feature Detail	CSR Transactions
CSR PLA	PLA	Place Listing As	CSR Transactions
DATE AVAILABLE	EFF DT	Feature Effective Date	Service Availability - Feature
DIRECTORY SECTION	DIRECTORY DATA	Directory Data Block	CSR Transactions
ENDS	ES	End Section	Loop Make Up
FEATURE NAME	PRODUCT NAME	Product Name	Loop Make Up
IDENTIFICATION SECTION	IDENT DATA	Identification Data Block	CSR Transactions
IDENT SECTION	IDENTSEC	CABS Identification Section Data Block	CABS CSR Transaction
L	LLG	Loop Length by Gauge	Loop Make Up
LISTING SECTION	LISTING DATA	Listing Data Block	CSR Transactions
LISTING SECTION	LISTSEC	CABS Listing Section Data Block	CABS CSR Transaction
LMSTAT	LMSTAT IN	Loop Make-up Status	Loop Make Up
LPIC	CIC	InterLATA Pre-subscription Indicator Code	Service Availability - PIC/LPIC
ADD 11-15 LINES	NEWINST11-15	New Install 11-15 Lines	Appointment Availability

A

APPENDIX - FIELDS & DESCRIPTIONS

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
NEW INSTALL 1-2 LINES	NEWINST1-2	New Install 1 or 2 Lines	Appointment Availability
NEW INSTALL 1-2 LINES	NEWINST1-2 BUS	New Install 1 or 2 Business Lines	Appointment Availability
ADD 3 LINES	NEWINST3	New Install 3 Lines	Appointment Availability
ADD 4 LINES	NEWINST4	New Install 4 Lines	Appointment Availability
ADD 5 LINES	NEWINST5	New Install 5 Lines	Appointment Availability
ADD 6-10 LINES	NEWINST6-10	New Install 6-10 Lines	Appointment Availability
NPA	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Service Availability, Telephone Number Inquiry
NPA/NXX, NPA, TTA	LSO	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Appointment Availability, Address Validation, Estimated Due Date, TN Inquiry
NPA/NXX	WIRE CENTER NPA/NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Cable ID
NXX (TTA)	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Service Availability
NXX (TTA)	BST NPA NXX	Number Plan Area, Number Plan Telephone Pre-fix (Terminal Traffic Area)	Telephone Number Inquiry
PIC	CIC	Intra-LATA Pre-subscription Indicator Code	Service Availability - PIC/LPIC
PORTED OUT LINE SECTION	PORTED OUT LINE DATA	Ported Out Line Data Block	CSR Transactions
FRIDAY	PV FRI1	PV Appointment Availability Status Code for FRI1	Appointment Availability

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APPENDIX - FIELDS & DESCRIPTIONS

A

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
MONDAY	PV MON1	PV Appointment Availability Status Code for MON1	Appointment Availability
PFEM VIS-REINST 1-2 LINES	PV REINST	PV for Residential Re-Install	Appointment Availability
PFEM VIS-REINST 1-2 LINES	PV REINST BUS	PV for Business Re-Install	Appointment Availability
SATURDAY	PV SAT1	PV Appointment Availability Status Code for SAT1	Appointment Availability
SUNDAY	PV SUN1	PV Appointment Availability Status Code for SUN1	Appointment Availability
THURSDAY	PV THU1	PV Appointment Availability Status Code for THU1	Appointment Availability
TUESDAY	PV TUE1	PV Appointment Availability Status Code for TUE1	Appointment Availability
WEDNESDAY	PV WED1	PV Appointment Availability Status Code for WED1	Appointment Availability
RATE ZONE MILEAGE APPLIES	RATE ZONE	Rate Zone	Address Validation
REINSTAL 3 OR MORE LINES	REINST 3	Re-Install 3 or more Lines	Appointment Availability
INSIDE WIRE/DREG OTHER	RES IW	Residential Inside Wire	Appointment Availability
RELATED ACCOUNT SECTION	RELATED ACCOUNT DATA	Related Account Data Block	CSR Transactions
REMARKS SECTION	REMARKS DATA	Remarks Data Block	CSR Transactions
S&E SECTION	SRVC EQUIP DATA	S&E Data Block	CSR Transactions
S&E SECTION	SESEC	CABS S&E Data Block	CSR Transactions
SERVICE INSTRUCTIONS	SERVICE INSTRUCT TEXT	Service Instructions Text	Address Validation
STATUS	COFA	Central Office Feature Availability	Service Availability - Feature

A

APPENDIX - FIELDS & DESCRIPTIONS

FIELD NAME CROSS REFERENCE			
Verigate Field Name	9-State LSPOR Field Name	Field Description	Transaction(s)
TELEPHONE NUMBER	ATN	Account Telephone Number	Estimated Due Date
TELEPHONE NUMBER	AN	Account Number	CABS CSR Transaction
TN	WTN	Telephone Number	CSR Transactions
TRAFFIC SECTION	TRAFFIC DATA	Traffic Data Block	CSR Transactions